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WASHING MACHINE SERVICE MANUAL

▲ CAUTION

READ THIS MANUAL CAREFULLY TO DIAGNOSE
PROBLEMS CORRECTLY BEFORE SERVICING THE UNIT.

MODEL : WM3988H*A



LG Electronics Inc.

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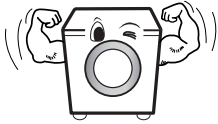
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1. SPECIFICATIONS

ITEM	WM3988H*A	
COLOR	W:BLUE WHITE, N:NAVY BLUE	
POWER SUPPLY	AC 120 V, 60 Hz	
PRODUCT WEIGHT	192 lbs (87kg)	
ELECTRIC POWER CONSUMPTION	WASHING	280 W
	DRAIN MOTOR	80 W
	WASH HEATER	1000 W
REVOLUTION SPEED	WASH	46 rpm
	SPIN	1320 rpm
CYCLES	9	
WASH/RINSE TEMPERATURES	5	
SPIN SPEEDS	5	
OPTIONS	Prewash, Rinse+Spin, Extra Rinse, Stain Cycle, Water Plus, Drum Light Tub Clean, SPINSENSE™, Delay Wash, Steam	
WATER CIRCULATION	Incorporated	
OPERATIONAL WATER PRESSURE	14.5–116 psi (100-800 kPa)	
CONTROL TYPE	Electronic	
WASH CAPACITY [cu.ft]	3.47 (4.0 IEC)	
DIMENSIONS	27" (W) X 29 ³ / ₄ " (D) X 38 ¹¹ / ₁₆ " (H), 50 ¹³ / ₁₆ " (D, door open)	
DELAY WASH	up to 19 hours	
DOOR SWITCH TYPE	PTC + Solenoid	
WATER LEVEL	10 steps (by sensor)	
LAUNDRY LOAD SENSING	Incorporated	
ERROR DIAGNOSIS	Incorporated	
AUTO POWER OFF	Incorporated	
CHILD LOCK	Incorporated	
RLM ENABLE	Incorporated	
STEAM	Incorporated	

2. FEATURES & TECHNICAL EXPLANATION

2-1. FEATURES



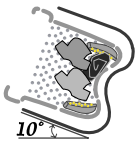
- **Ultra Capacity**

The Larger drum enables not just higher head drop and stronger centrifugal force, but also less tangling and wrinkling of the laundry. Heavier loads, such as king size comforters, blankets, and curtains, can be washed.



- **Direct Drive System**

The advanced Brushless DC motor directly drives the drum without belt and pulley.



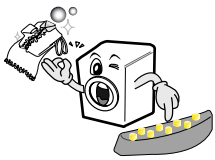
- **Tilted Drum and Extra Large Door Opening**

Tilted drum and extra large opening make it possible to load and unload clothing more easily.



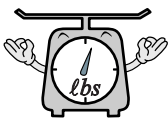
- **Steam Washing and SteamFresh™**

Steam Washing features upgraded washing performance with low energy and water consumption. SteamFresh™ cycle removes wrinkles from dry clothes.



- **RollerJets**

Washing ball enhances the wash performance and reduces damage to the clothing. The jets spray and help tumble clothes to enhance washing performance while maintaining fabric care.



- **Automatic Wash Load Detection**

Automatically detects the load and optimizes the washing time.



- **Built-in Heater**

Internal heater helps to maintain water temperature at its optimum level for selected cycles.

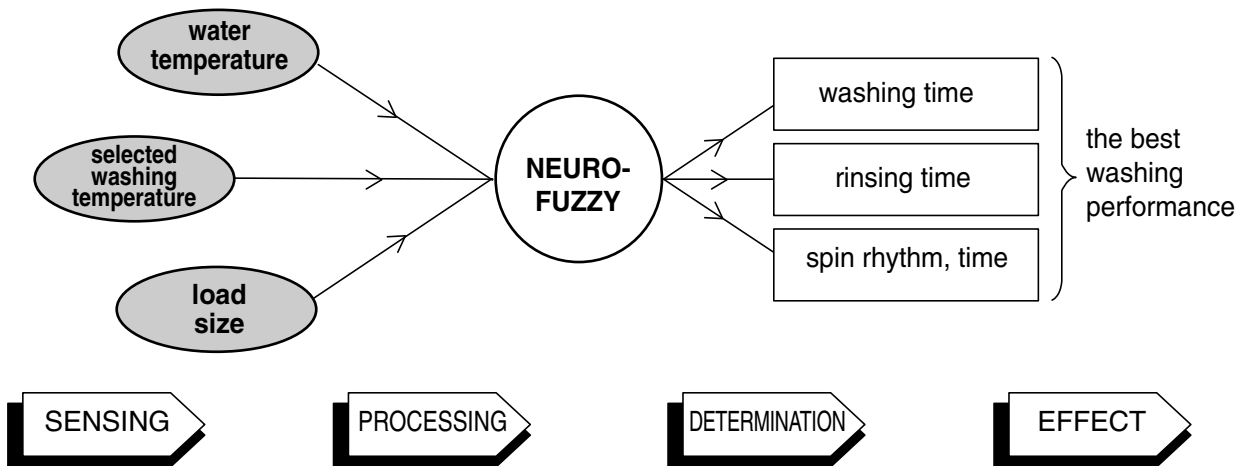


- **Child Lock**

The Child lock prevents children from pressing any button to change the settings during operation.

2-2. NEURO FUZZY WASHING TIME OPTIMIZATION

To get the best washing performance, optimal time is determined by the water temperature, the selected washing temperature, and the size of the load.



2-3. WATER LEVEL CONTROL

- This model incorporates a pressure sensor which can sense the water level in the tub.
- The water supply is stopped when the water level reaches the preset level, the washing program then proceeds.
- Spinning does not proceed until the water in the tub drains to a certain level.

2-4. DOOR CONTROL

- The door can be opened by pulling the door handle whenever washer is not in operation.
- When the cycle is completed, the DOOR LOCKED light will turn off.
- If a power failure has occurred while in operation, the door will unlock after 5 minutes.
- Clicking sounds can be heard when the door is locked/unlocked.


2-5. THE DOOR CAN NOT BE OPENED

- While program is operating.
- When a power failed and power plug is taken out in operation
- While Door Lock lights turn on.
- While the motor is in the process of inertial rotating, through the operation is paused.

2-6. DOOR LOCKED LAMP LIGHTS

- When the frequency of water level is lower than 22.9 kHz
(It can be canceled when the frequency is more than 23.8 kHz)
- When the temperature inside the tub is higher than 45 °C and water level is not 25.5 kHz
(It can be canceled when the water level is 25.5 kHz or the temperature inside the tub is lower than 40 °C)

2-7. CHILD LOCK

- Use this option to prevent unwanted use of the washer. Press and hold PRE WASH button for 3 seconds to lock/unlock control.
- When child lock is set, CHILD LOCK lights and all buttons are disabled except the Power  button. You can lock the controls of the washer while washing.

2-8. WATER CIRCULATION

- When washing and rinsing function of shower at the upper part of Gasket.
- When washing, it continuously operates for 3 minutes and intermittently.
- When rinsing, it continuously operates after completion of water supply.

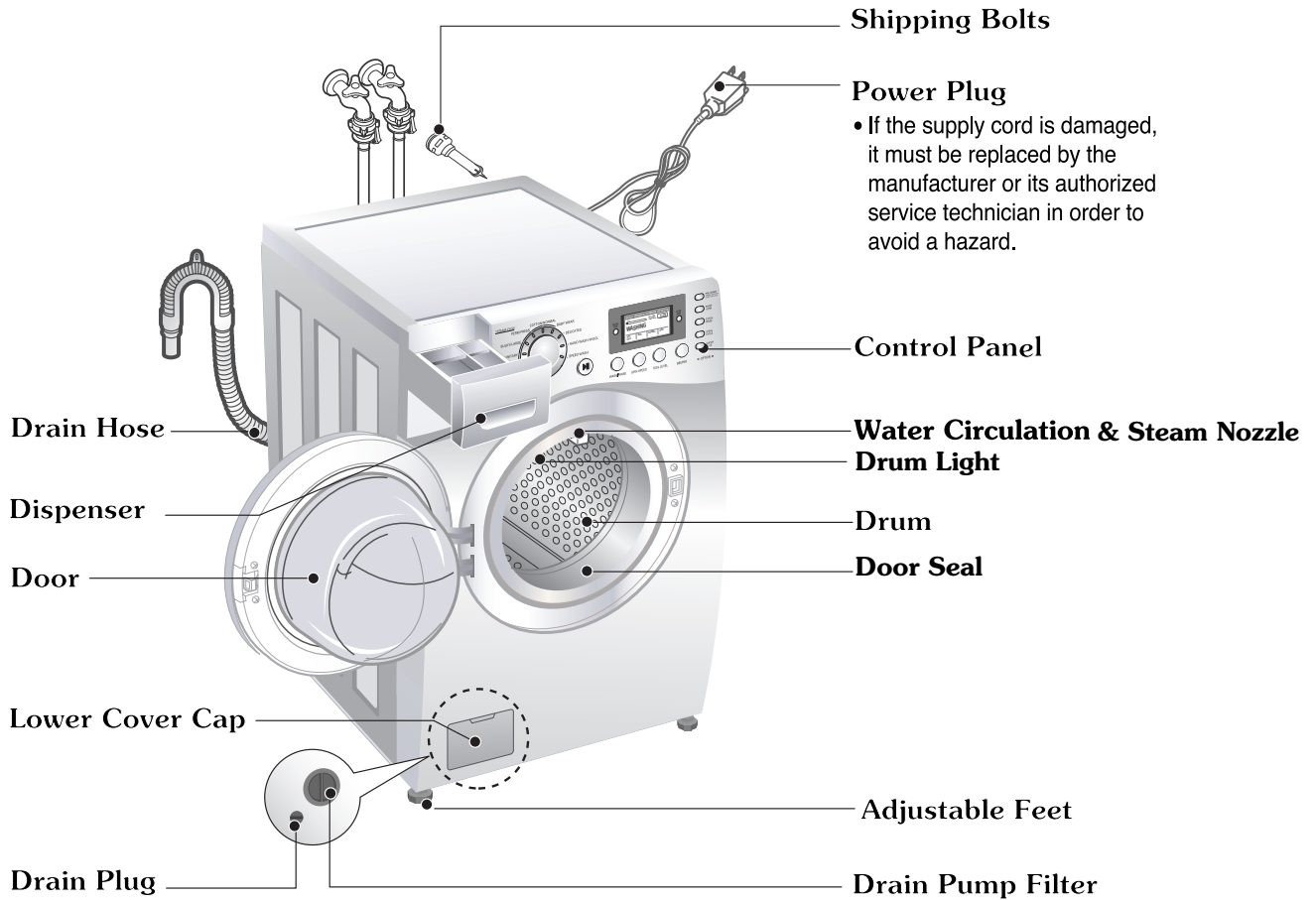
2-9. STEAM

- For tough stained clothes, sick room linens or baby clothes.
- Steam Wash is available with Sanitary, Bulk/Large, Perm. Press, Cotton/Normal, and Baby Wear cycles.
- This option features upgraded washing performance with low energy and water consumption
- Do not load delicates such as wool, silk, and easily discolored clothes.

2-10. DRUM LIGHT

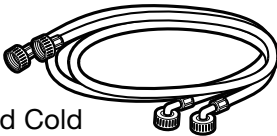
- The Drum Light comes on when the Power button is pressed. It goes off when the door is closed and the washer starts operation.
- The Drum Light remains off when the door is locked.
- The Drum Light can be turned on while the washer is in operation by pressing the Rinse+Spin button for 3 seconds. The light will turn off automatically 4 minutes later.
- The Drum Light comes on when the washing cycle is finished and goes off 4 minutes later.

3. PARTS IDENTIFICATION




■ ACCESSORIES

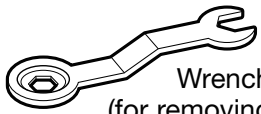
Included Accessories




Hot and Cold Water Hoses



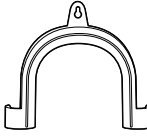
Caps (4)
(for covering shipping bolt holes)



Wrench
(for removing shipping bolts and adjusting leveling feet)



Tie Strap
(for securing drain hose)



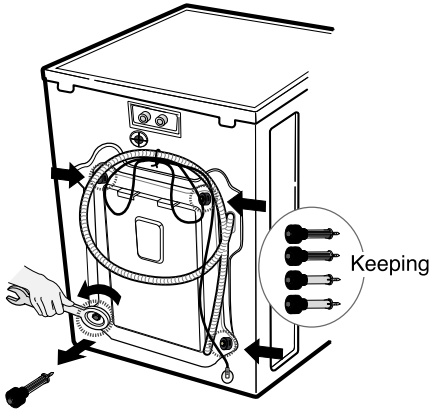
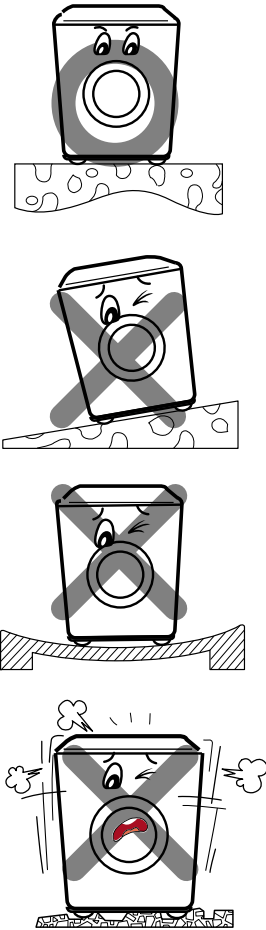
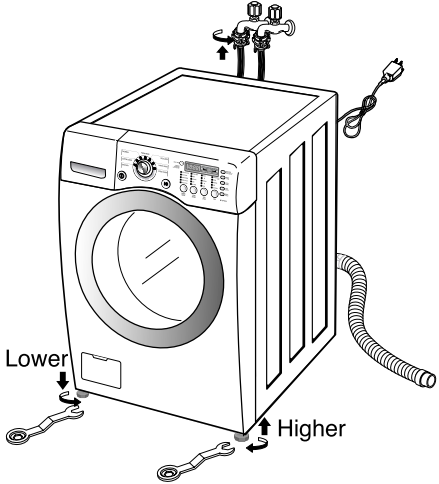
Elbow Bracket
(for securing drain hose)

4. INSTALLATION & TEST

- 1 Before servicing, ask the customer what the trouble is.
- 2 Check the setup (power supply is 120V AC, remove the transit bolts, level the washer...).
- 3 Check with the troubleshooting guide.
- 4 Plan your service method by referring to the disassembly instructions.
- 5 Service the unit.
- 6 After servicing, operate the appliance to see whether it functions correctly.

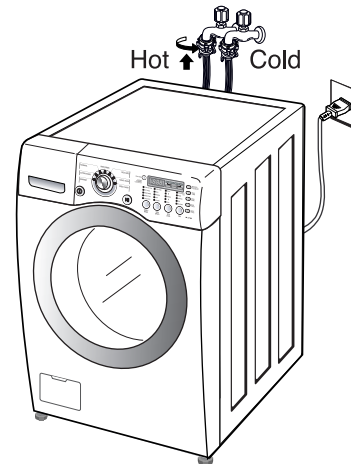
■ STANDARD INSTALLATION

The appliance should be installed as follows:

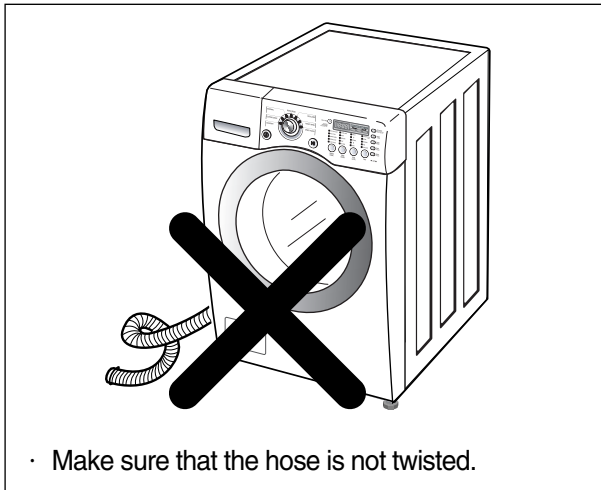
REMOVE THE SHIPPING BOLTS	INSTALL THE APPLIANCE ON A FLAT AND FIRM SURFACE	ADJUST THE LEVELING
<ul style="list-style-type: none"> • Remove the 4 shipping bolts with the supplied wrench. ※ Do first lower side to remove easily. • Keep the shipping bolts and spanner for future use. • Insert the 4 caps (provided) into the hole. 		<ul style="list-style-type: none"> • Turn the leveling feet to adjust the appliance.  <ul style="list-style-type: none"> • Turn clockwise to raise; counterclockwise to lower.

■ HOW TO CONNECT THE INLET HOSE

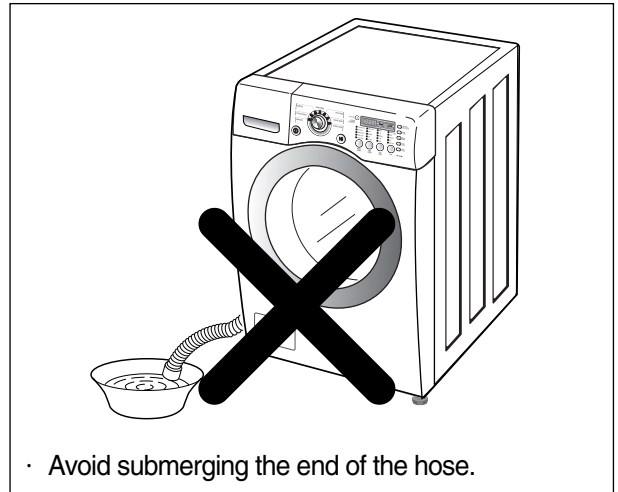
- Verify that the rubber washer is inside of the valve connector.
- Tighten the inlet hose securely to prevent leaks.



■ CONNECT THE DRAIN HOSE



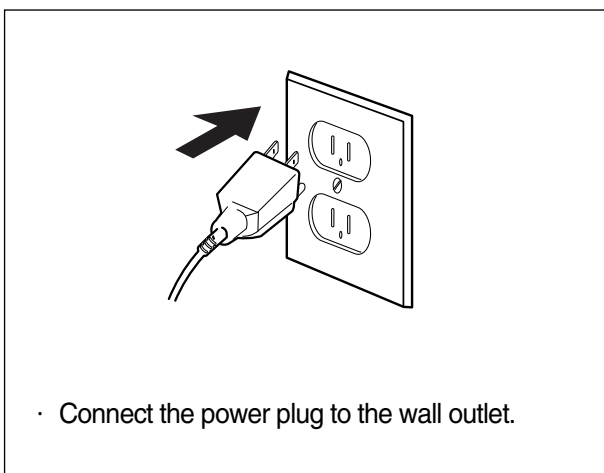
- Make sure that the hose is not twisted.



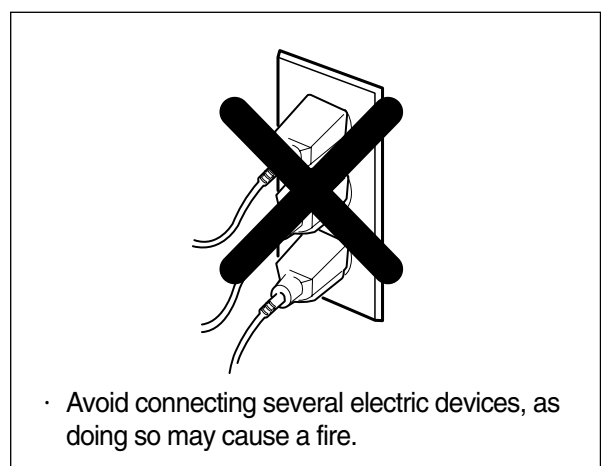
- Avoid submerging the end of the hose.

※ The end of the drain hose should be placed less than 96" from the floor.

■ CONNECT POWER PLUG

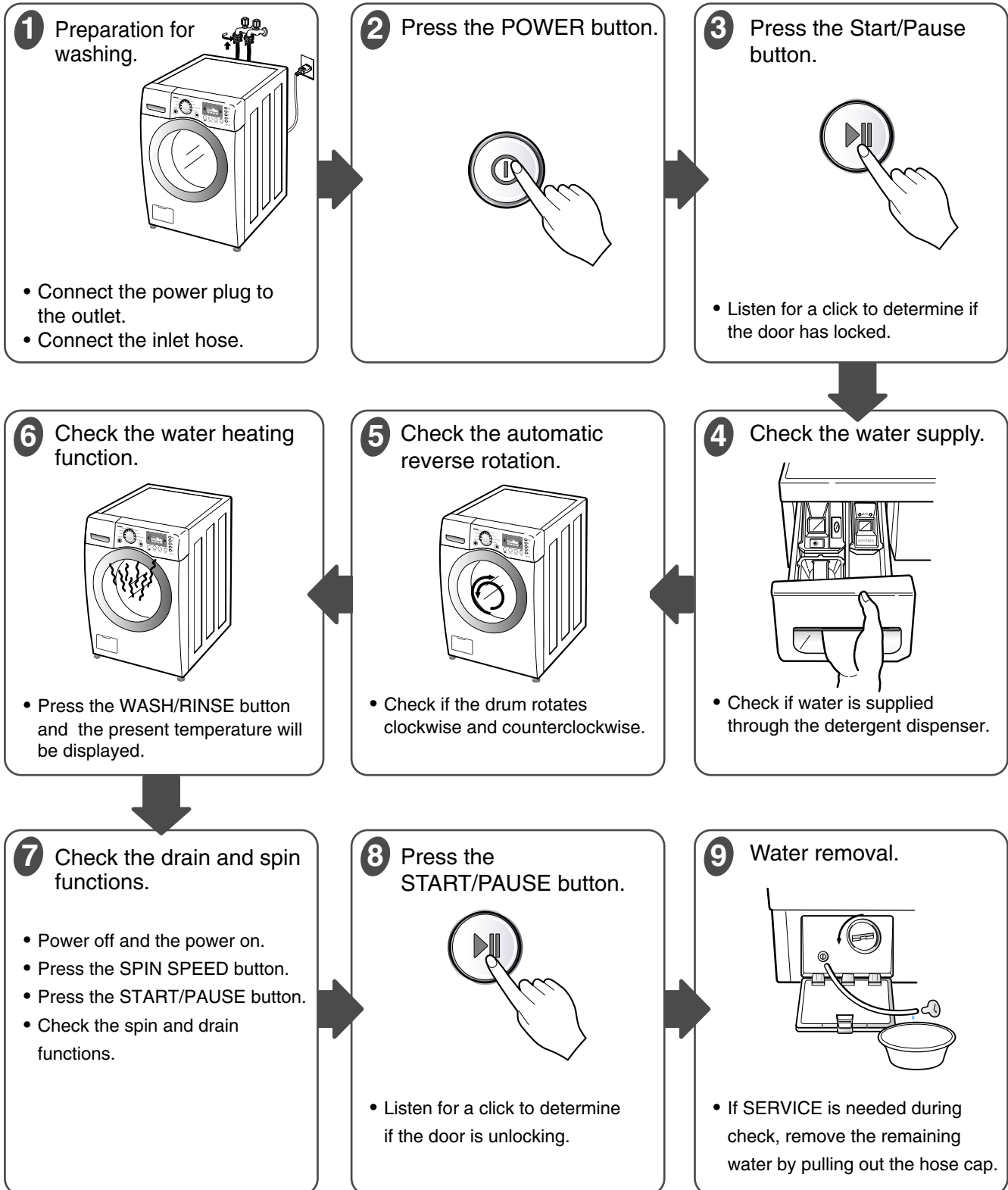


- Connect the power plug to the wall outlet.



- Avoid connecting several electric devices, as doing so may cause a fire.

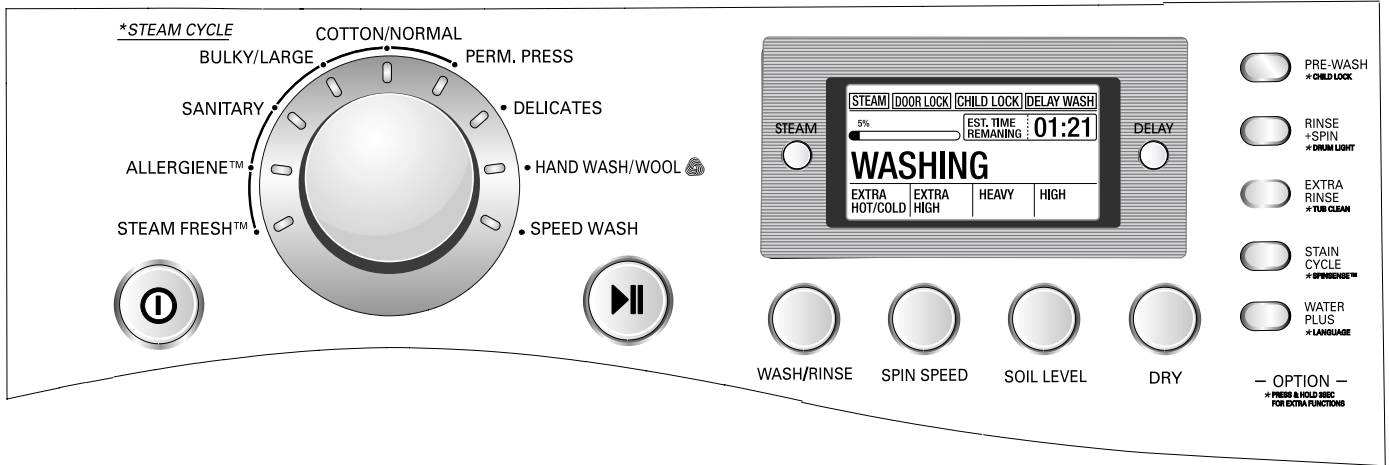
7 TEST OPERATION



5. OPERATION

5-1. CONTROL PANEL FEATURES

■ WM3988HWM

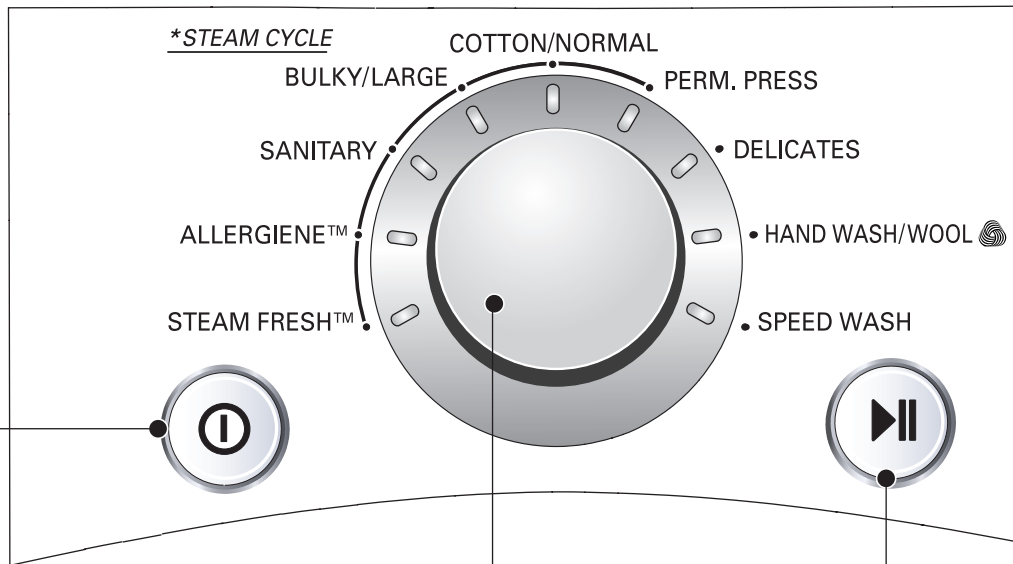


Power Button

- Use this button to turn the power **On/Off**.

Status Indicator

- It shows elapsed time of the cycle the washer is operating.



Cycle Selector Knob

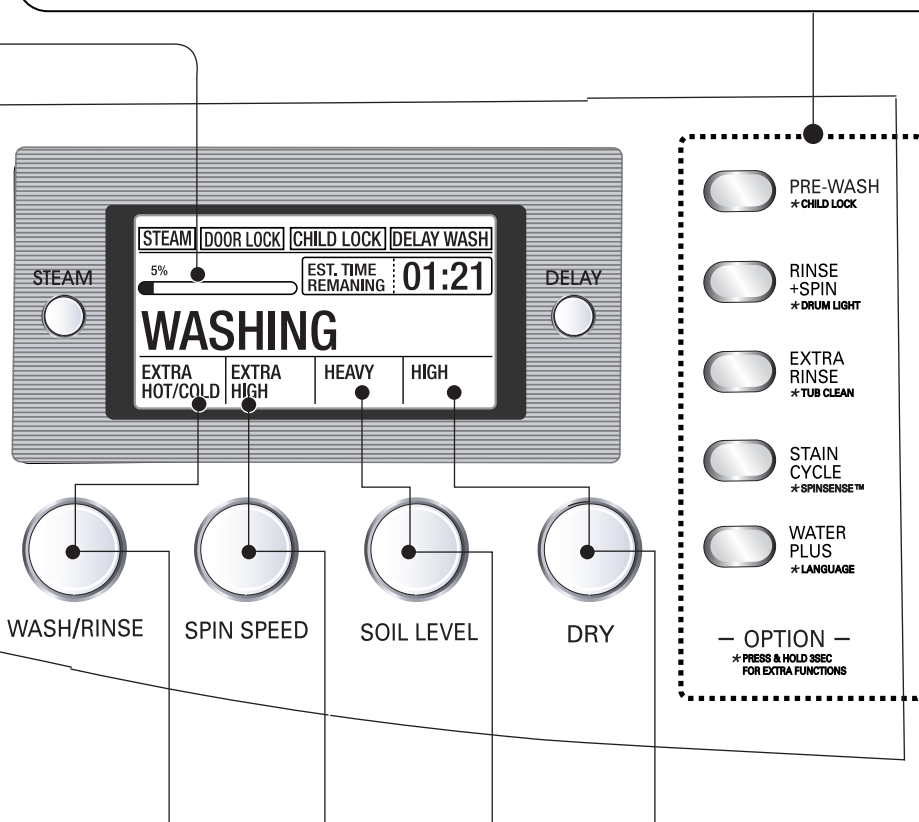
- Rotate the **Cycle selector knob** to select the cycle designed for different types of fabric and soil levels.

Start/Pause

- Use this button to **Start/Stop** the washer.

Option Button

- **PREWASH:** Use this option for loads that need pretreatment. It adds 16 minutes prewash and a spin cycle.
- **RINSE+SPIN:** Use this option to rinse and then spin.
- **EXTRA RINSE:** This option provides an additional rinse.
- **STAIN CYCLE:** Adds time to the wash and rinse cycles for better stain removal. Automatically provides a rinse.
- **WATER PLUS:** Add extra water to the wash and rinse cycles for superior results.



Wash/Rinse, Spin speed, Soil Level, Dry Beeper Button

- Select a water temperature based on the type of load you are washing.
- To change the spin speed, press the Spin Speed button repeatedly to cycle through available options.
- To change the soil level, press the Soil Level button repeatedly until the desired setting is on.
- Press repeatedly to adjust the volume of the Beeper
- To set the type of or amount of drying time press DRY button repeatedly.

5-2. CYCLE GUIDE

The cycle guide below shows the options and recommended fabric types for each cycle.

Cycle	Fabric type	Wash/Rinse Temp.	Spin Speed	Soil Level	Pre-Wash	Rinse + Spin	Extra Rinse	Stain Cycle	Water Plus	Dry	Steam
Steam Fresh™	Dress shirts, blouses										○
Sanitary	Heavily soiled underwear, work clothes, diapers, etc.	Extra Hot/Cold	High	Normal	○	○	○	○	○	○	○
			Extra High No Spin Low Medium	Heavy Light							
Bulky/Large	Large items such as blankets and comforters	Warm/Cold	Low	Normal	○	○	○	○	○		○
		Warm/Warm Hot/Cold Cold/Cold	Medium No Spin	Heavy Light							
Perm Press	Dress shirts/pants, wrinkle-free clothing, poly/cotton blend clothing, tablecloths	Warm/Cold	Medium	Normal	○	○	○	○	○	○	○
		Warm/Warm Hot/Cold Cold/Cold	High No Spin Low	Heavy Light							
Cotton/Normal	Cotton, linen, towels, shirts, sheets, jeans, mixed loads	Warm/Cold	High	Normal	○	○	○	○	○	○	○
		Warm/Warm Hot/Cold Cold/Cold	Extra High No Spin Low Medium	Heavy Light							
Allergiene™	Cotton, underwear, pillow covers, bed sheets, baby wear		High			○	○		○	○	○
			Extra High No Spin Low Medium								
Delicates	Dress shirts/blouses, nylons, sheer or lacy garments	Cold/Cold	Medium	Normal	○	○	○		○		
		Warm/Cold Warm/Warm	No Spin Low	Heavy Light							
Hand Wash/Wool	Items labeled "hand-washable"	Warm/Cold	Low	Normal		○	○		○		
		Warm/Cold Warm/Warm	No Spin	Light							
Speed Wash	Lightly soiled clothing and small loads	Hot/Cold	Extra High	Light		○	○		○	○	
		Cold/Cold Warm/Cold Warm/Warm	No Spin Low Medium High	Normal Heavy							

NOTE: To protect your garments, not every wash/rinse temperature, spin speed, soil level, or option is available with every cycle.

5-3. SPECIAL FUNCTIONS

The option buttons also activate special functions, including CHILD LOCK, DRUM LIGHT, TUB CLEAN, and LANGYAGE. Press and hold the option button marked with the special function for 3 seconds to activate.

CHILD LOCK



Use this option to prevent unwanted use of the washer or to keep cycle settings from being changed while the washer is operating. Press and hold the PREWASH button for 3 seconds to activate or deactivate CHILD LOCK. CHILD LOCK will be shown in the display, and all controls are disabled except the ON/OFF button. The washer can be locked during a cycle.

DRUM LIGHT



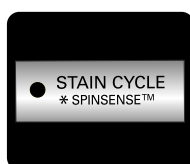
The drum is equipped with a blue LED light that illuminates when the washer is turned on. This light automatically turns off when the door is closed and the cycle starts. To turn on the light during a cycle, press and hold the RINSE+SPIN button for 3 seconds. The drum light will illuminate and then turn off automatically after 4 minutes.

TUB CLEAN



A buildup of detergent residue can occur in the wash tub over time and can lead to a mildew or musty smell. The TUB CLEAN cycle is specially designed to remove this buildup. Press and hold the EXTRA RINSE button for 3 seconds to activate this cycle. The display will show a message to add liquid bleach to the dispenser. After the cycle has ended, open the door and allow the drum interior to dry completely. **NOTE:** Do NOT use this cycle with clothes, and do NOT add detergent or fabric softener.

SPIN SENSE



To activate SPINSENSE :

While the washing machine is running in any cycle, press and hold the STAIN CYCLE button for 3 seconds. The STAIN CYCLE button light will remain lit while the washer is running to show that SPINSENSE is active. The SPINSENSE function will remain active for every cycle, even after a power failure.

To cancel SPINSENSE :

Press and hold the STAIN CYCLE button for 3 seconds to turn off the SPINSENSE function

LANGUAGE



This option allows you to change the language shown in the display. Once set, the selected language will stay set even after the power is turned off. The display language options are English, French, and Spanish; English is the default language.

To change the language:

- ① Press the ON/OFF button to turn on the washer.
- ② Press and hold the WATER PLUS button for 3 seconds, until the following screen appears in the display.



Press the WATER PLUS button repeatedly to cycle through FRANÇAIS (French), ESPAÑOL (Spanish), and then back to English.

ALLERGIENE™

- The ALLERGIENE™ cycle is a powerful, high temperature cycle designed specifically to reduce allergens.
- Selecting the ALLERGIENE™ cycle automatically incorporates steam into the wash cycle.
- The ALLERGIENE™ cycle is most effective for washing clothes such as undergarments, bedding, and baby wear that are likely sources of allergic reactions.
- The ALLERGIENE™ cycle helps reduce dust mite populations and helps reduce allergens.
- Due to the high energy and temperatures used, the ALLERGIENE™ cycle is not recommended for wool, silk, leather, or any other delicate or temperature sensitive items.

HAND WASH/WOOL

- Only woolen items that are designated as “Machine-Washable” should be washed in this washing machine
- Wash only small loads for optimum fabric care (less than 8 lbs.)
- Use only neutral (wool safe) detergents should be used (Only a small quantity of detergent is needed due to the small load size and low volume of water in the cycle.)
- The HAND WASH/WOOL cycle uses a gentle tumble action and low speed spin for ultimate fabric care.

PROGRAM CHART

* Water Supply: W-S

* Intermittent Spin: I-S

* Disentangle: D-T

CYCLE	Wash										Rinse						Steam	Spin			END	OFF	Approx. Working Time (Minutes)								
	Pre		Main				Normal		2		Extra or Stain		Extra & Stain		3	Spin		20	20												
Time (SEC)	W-S	Wash	Drain	I-S	W-S	Heat	Wash	W-S	Rinse	Drain	1	I-S	W-S	Rinse		Drain	2			I-S	W-S	Rinse	Drain	3	I-S	W-S	Rinse	Drain	Spin	D-T	20
Sanitary	8	*	60	300	60	60	*	60	60	60	60	360	60	240	60	360	60	240	60	300	60	240	60	240	60	60	360	60	20	20	105
Cotton /Normal	8					67		13																						58	
Bulky /Large	8					25																								57	
Perm Press	8					18																								55	
Delicates	8					14																								34	
Baby Wear						70																								120	
Hand Wash /Wool						14																								34	
Speed Wash						8																								30	
Drain+Spin																														14	
Wash + Rinse + Spin																														45	
Wash + Rinse + Spin																														19	

Basic Cycle
 Optional Cycle
 Pre-Setting Time : Water Supply - 60 sec.
 Drain - 60 sec.

* Wash time is in minutes.
 ** The total working time will vary with the load size, water temperature and ambient temperature.

7. TEST MODE

7-1. SAFETY CAUTION

- There's built-in AC 110V and DC power in output terminal of PWB assembly in common. Be careful electric shock when disconnecting parts while trouble shooting. (Wear Electro Static Discharge gloves when working.)
- After cutting off the power when changing PWB assembly, disconnect or assemble.
- Be careful static when handling PWB assembly, and use Electro Static Discharge plastic pack when delivering or keeping it.

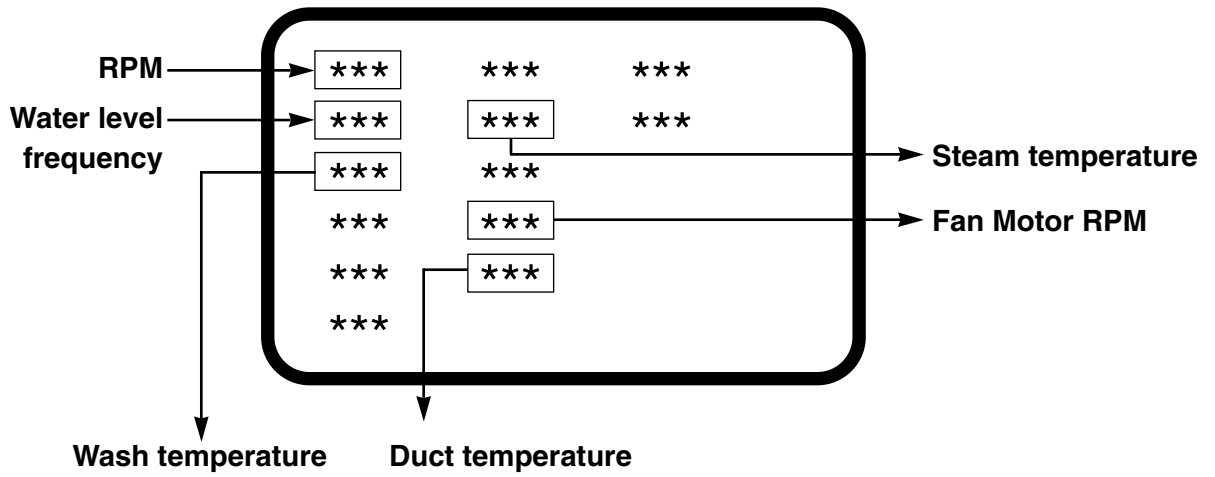
7-2. LOAD TEST MODE.

The washer must be empty and the controls must be in the off state.

1. Press the SPIN SPEED and SOIL LEVEL buttons simultaneously.
2. Press the Power (Ⓢ) button, while the above condition. Then buzzer will sound twice.
3. Press the Start/Pause (Ⓜ) button repeatedly to cycle through the test modes.

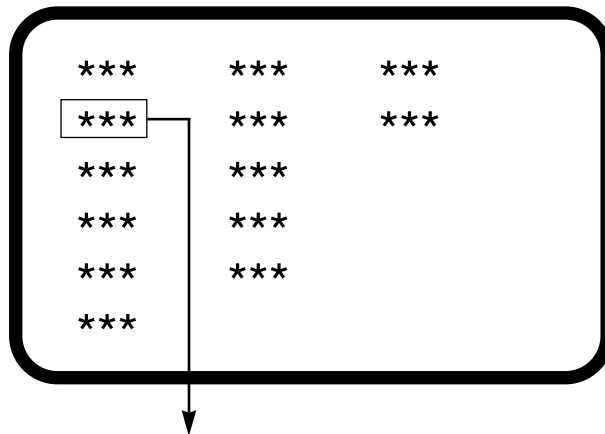
Number of times the Start/Pause button is pressed	Check Point	Display Status
None	Turns on all lamps and locks the door.	QC TEST MODE
1 time	Tumble clockwise.	rpm
2 times	Low speed Spin.	rpm + Water Level
3 times	High speed Spin.	rpm + Water Temperature
4 times	Inlet valve for prewash turns on.	Water level frequency (25~65)
5 times	Inlet valve for main wash turns on.	Water level frequency (25~65)
6 times	Inlet valve for hot water turns on.	Water level frequency (25~65)
7 times	Inlet valve for steam turns on.	Water level frequency (25~65)
8 times	Inlet valve for bleach turns on.	Water level frequency (25~65)
9 times	Tumble counterclockwise.	rpm (42~50)
10 times	Heater turns on for 3 sec.	Water temperature
11 times	Circulation pump turns on.	Water level frequency (25~65)
12 times	Drain pump turns on.	Water level frequency (25~65)
13 times	Steam Heater turns on for 1.2 sec.	TSG temperature
14 times	Water level Sensor for Steam	Water level frequency of TSG (0~255)
15 times	Off	-

7-3. HOW TO READ THE DISPLAY IN LOAD TEST MODE



7-4. HOW TO CHECK THE WATER LEVEL FREQUENCY

* Press the **WASH/RINSE** and **SOIL LEVEL** button simultaneously.



The digits indicate the water level frequency.


For example, if the display indicate 058,
the water level frequency is $20 + (58 \times 0.1) = 25,8$ kHz.


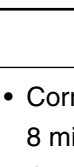
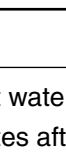
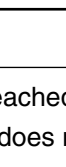
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- Be careful static when handling PWB assembly, and use Electro Static Discharge plastic pack when delivering or keeping it.

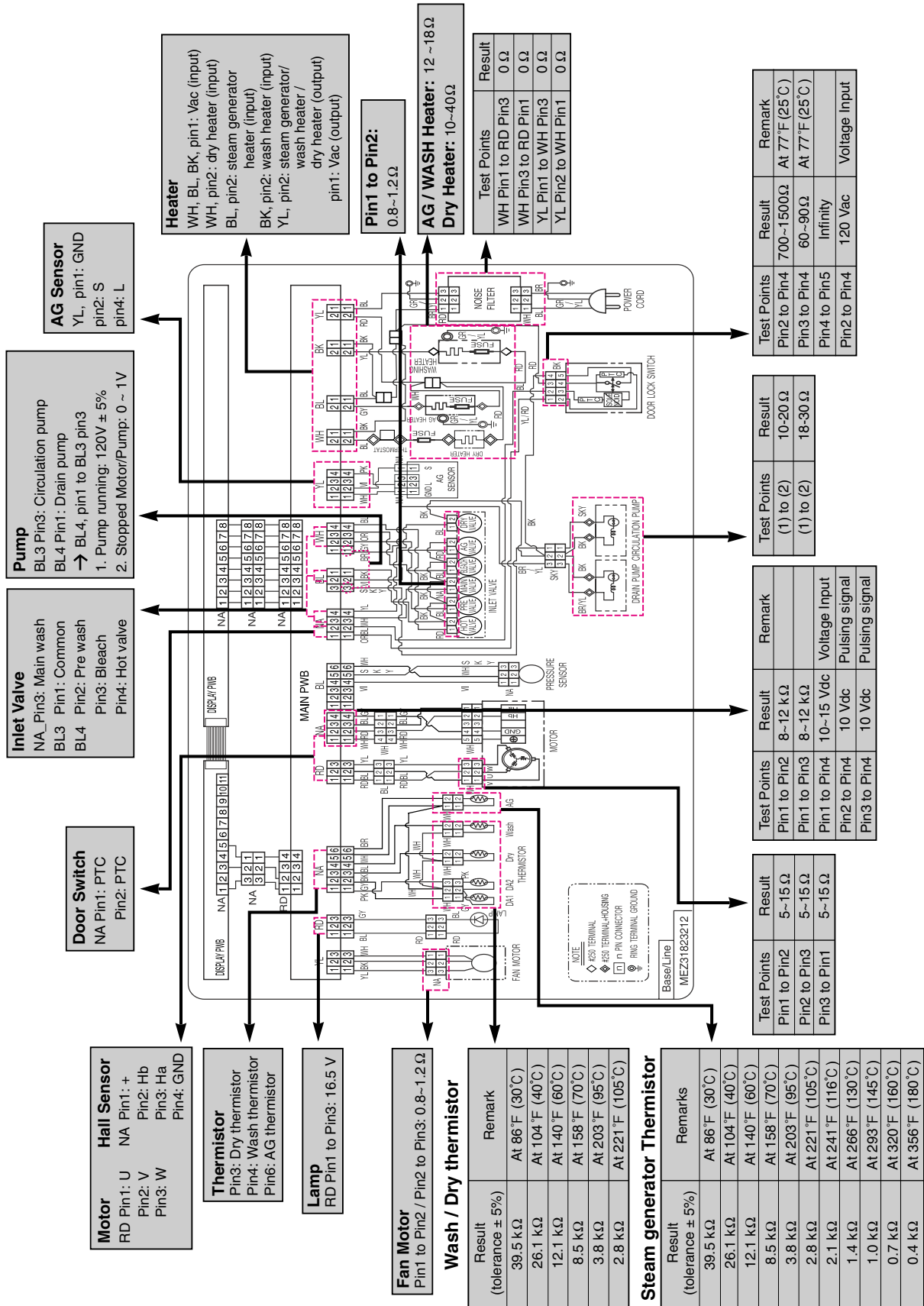
8-2. ERROR MODE SUMMERY

- If you press the START/PAUSE button when an error is displayed, any error except **PE** will disappear and the machine will go into the pause status.
- In case of **PE**, **tE**,  if the error is not resolved within 20 seconds, or the in case of other errors, if the error is not resolved within 4 minutes, power will be turned off automatically and the error code will blink. But in the case of **FE**, power will not be turned off.

	ERROR	SYMPTOM	CAUSE
1	WATER INLET ERROR		<ul style="list-style-type: none"> • Correct water level (24.6kHz) is not reached within 8 minutes after water is supplied or it does not reach the preset water level within 25 minutes.
2	UNBALANCE ERROR		<ul style="list-style-type: none"> • The load is too small. • The appliance is tilted. • Laundry is gathered to one side. • Non distributable things are put into the drum.
3	DRAIN ERROR		<ul style="list-style-type: none"> • Not fully drained within 10 minutes.
4	OVERFLOW ERROR	FE	<ul style="list-style-type: none"> • Water is overflowing. (water level frequency is over 21.3kHz). ※ If FE is displayed, the drain pump will operate to drain the water automatically.
5	PRESSURE SENSOR ERROR	PE	<ul style="list-style-type: none"> • The PRESSURE SENSOR ASSEMBLY is out of order. • When water level frequency maintain condition of below 10 kHz and over 30 kHz.
6	DOOR OPEN ERROR		<ul style="list-style-type: none"> • Door not all the way closed. • Loose electrical connections at Door switch and PWB Assembly. • The DOOR SWITCH ASSEMBLY is out of order.
7	HEATING ERROR	tE	<ul style="list-style-type: none"> • The THERMISTOR is out of order.

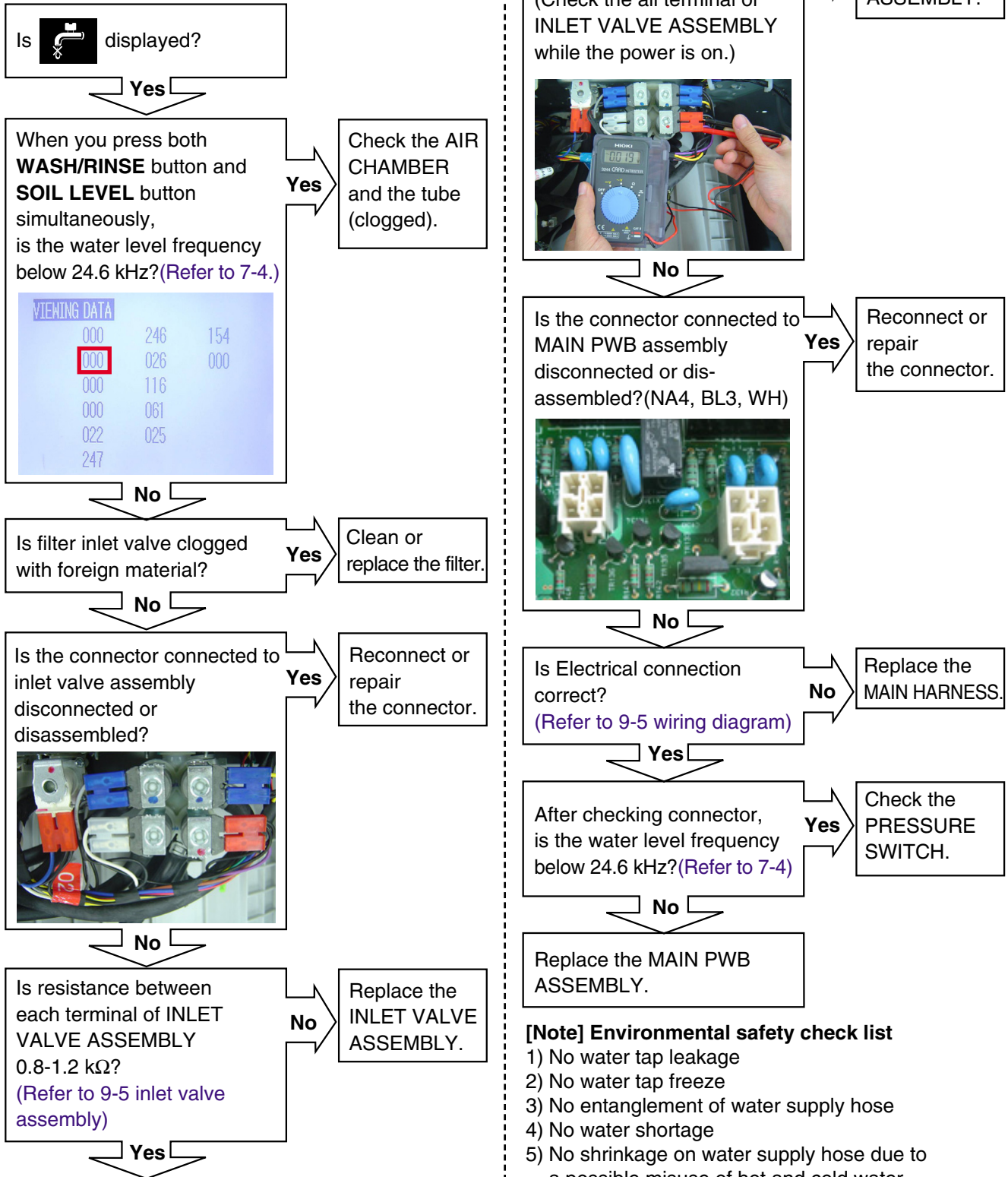
	ERROR	SYMPTOM	CAUSE
8	LOCKED MOTOR ERROR	LE	<ul style="list-style-type: none"> • The connector (3-pin, male, white) in the MOTOR HARNESS is not connected to the connector (3-pin, female, white) of STATOR ASSEMBLY. • The electric contact between the connectors (3-pin, male, white) in the MOTOR HARNESS and 4-pin, female, white connector in the MAIN PWB ASSEMBLY is bad or unstable. • The MOTOR HARNESS between the STATOR ASSEMBLY and MAIN PWB ASSEMBLY is cut (open circuited). • The hall sensor is out of order/defective.
9	EEPROM ERROR	EE	<ul style="list-style-type: none"> • EEPROM is out of order. ※ Displayed only when the START/PAUSE button is first pressed in the Load Test Mode.
10	POWER FAILURE	PF	<ul style="list-style-type: none"> • After the power supply is stopped while washing machine is working, the power is supplied rapidly.
11	DRY HEATING ERROR	dHE	<ul style="list-style-type: none"> • The connector (3-pin, male, white) in the FAN MOTOR HARNESS is not connected to the connector(3-pin, female, white) of FAN MOTOR ASSEMBLY. • The electric contact between the connectors (3-pin, male, yellow) in the FAN MOTOR HARNESS and (3-pin, female, yellow) connector in the MAIN PWB ASSEMBLY is bad or unstable. • The MOTOR HARNESS between the FAN MOTOR ASSEMBLY and MAIN PWB ASSEMBLY is cut (open circuited).

8-3. TROUBLESHOOTING SUMMARY



8-4. TROUBLESHOOTING WITH ERROR


INLET VALVE ERROR



[Note] Environmental safety check list

- 1) No water tap leakage
- 2) No water tap freeze
- 3) No entanglement of water supply hose
- 4) No water shortage
- 5) No shrinkage on water supply hose due to a possible misuse of hot and cold water
- 6) No water supply hose leakage

DRAIN ERROR

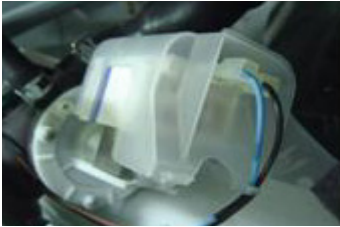
Is  displayed?

Yes

Is the connector connected to pump motor assembly disconnected or disassembled?

Yes

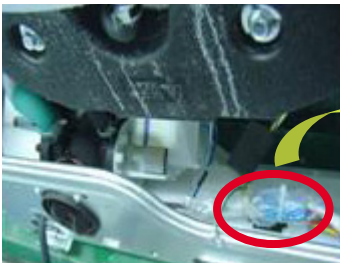
Reconnect or repair the connector.



Circulation pump



Drain pump



Connection connector



No

When you press both **WASH/RINSE** button and **SOIL LEVEL** button simultaneously, is the water level frequency below 26.0 kHz?
(Refer to 7-4)

Yes

Check the AIR CHAMBER, the tube (clogged), and press switch

VIEWING DATA		
000	246	154
000	026	000
000	116	
000	061	
022	025	
247		

No

Is the coil of the drain pump too high or low?
(resistance of the coil is 10-20Ω)
(Refer to 9-4 Pump motor assembly)

Yes

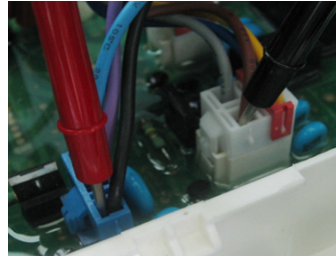
Replace the DRAIN PUMP ASSEMBLY.

No

Is the voltage between connectors out of range?
(WH pin1 ~ BL3 pin1)
- After remove Terminal Position Assurance (TPA) of connector, check as follows.

Yes

Replace the MAIN PWB ASSEMBLY.

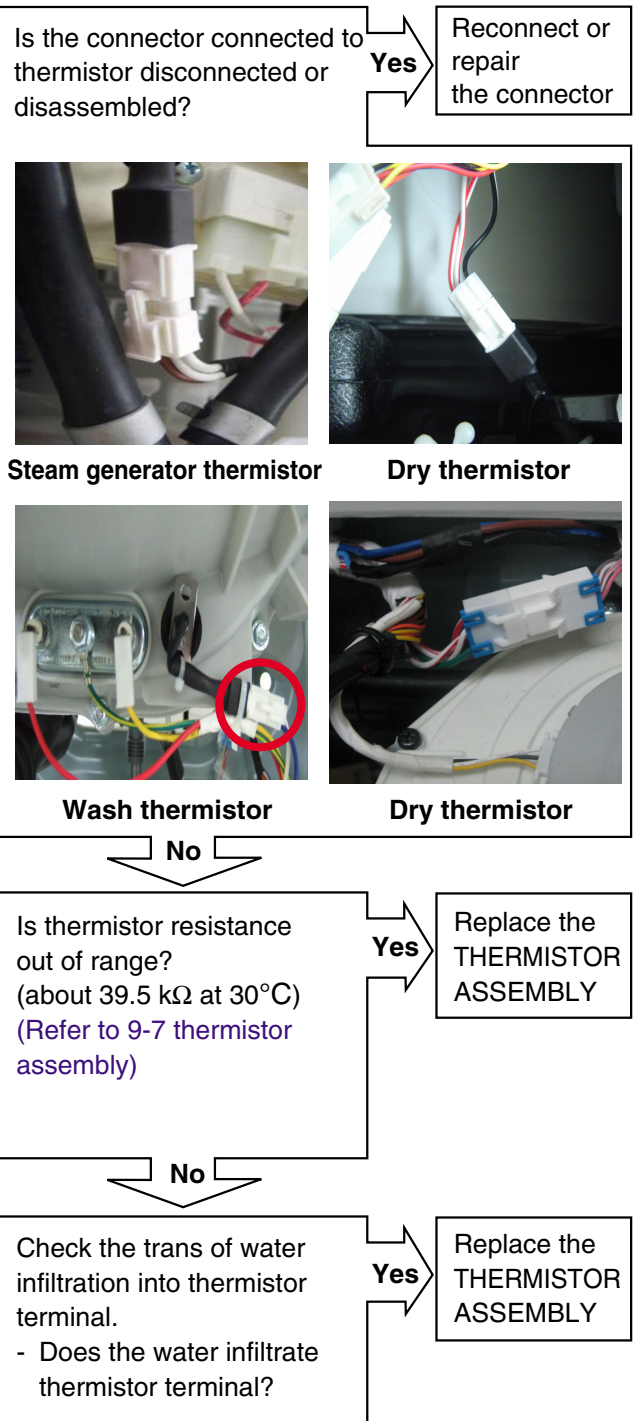
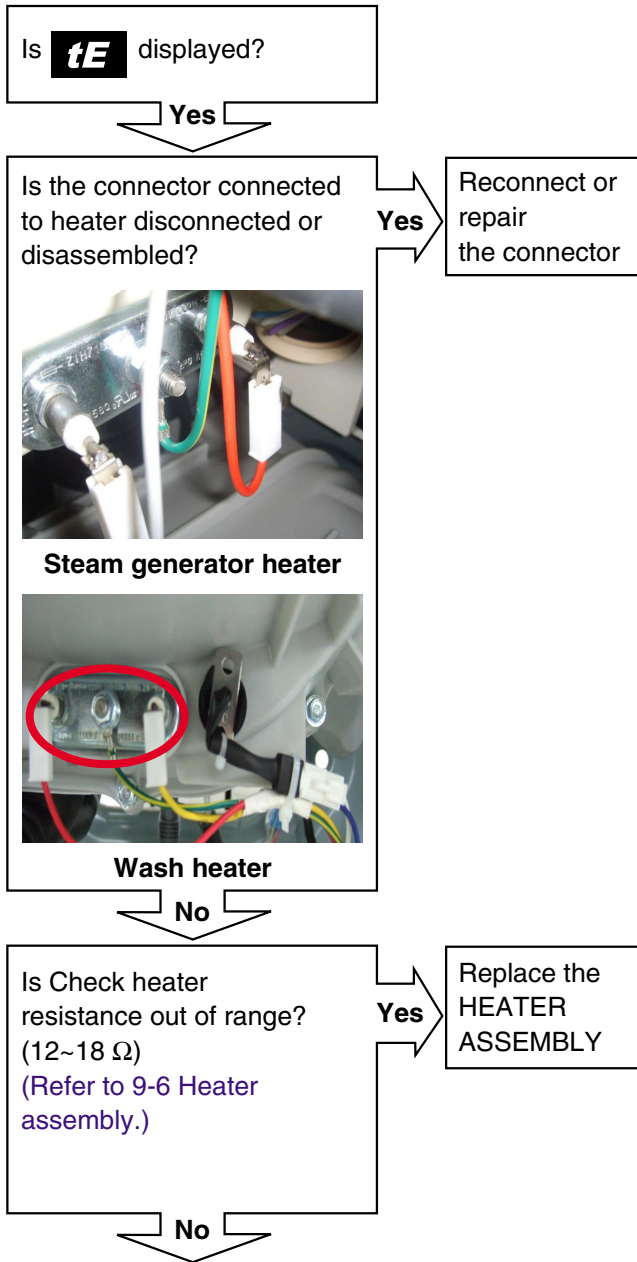


- Pump running : 120V±5%
- Stopped Motor/Pump : 0~1V Method
- 1. Press the Power button, while the SPIN SPEED button and SOIL LEVEL button is pressed simultaneously.
- 2. Press Start/Pause button.
 - : 1 time → Pump slow-speed running
 - : 2 times → Pump mid-speed running
 - : 3 times → Pump high-speed running
 - : 4 times → Stop the Motor/Pump

[Note] Environmental check list

- 1) The drainage hose must not stay in a lower position.
- 2) The drainage hose must not be bent or clogged in any way due to the surrounding physical configuration.
- 3) The drainage hose must not get frozen at all times.
- 4) The drainage pump must not have any improper substance or material inside that may cause a machine breakdown.

HEATING ERROR



[Note]
Chances that the cause occurs from the main controller are very little.
Sensing part of the circuit (tE) consists of only resistors and capacitors.

LOCKED MOTOR ERROR

Is **LE** displayed?

Yes

Check the connectors below.
Is the connector disconnected or disassembled?
(motor hall sensor connector, motor drive connector)
- **part of main PWB assembly (NA1, RD4)**



Motor Drive



Hall sensor

- part of wire



Motor Drive Hall Sensor

Yes

Reconnect the connector.
(connector / wire / motor)

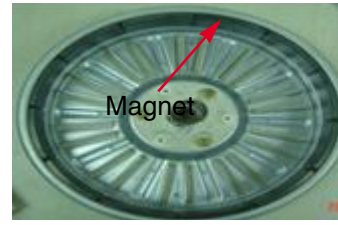
- part of motor



Motor

Yes

Is rotor magnet cracked?



Magnet

Yes

Replace the ROTOR

No

Is the resistance values in the range of 5 to 15 Ω ?
(U-V, V-W, W-V)
:U=1, V=2, W=3)
- After pull out the RD4 connector, check the terminal of the connector in wire. (Red 3P, male)

No

Replace the STATOR



Yes

Is hall sensor out of order? (Refer to 9-3 Stator assembly/Hall sensor.)

Yes

Replace the Hall sensor

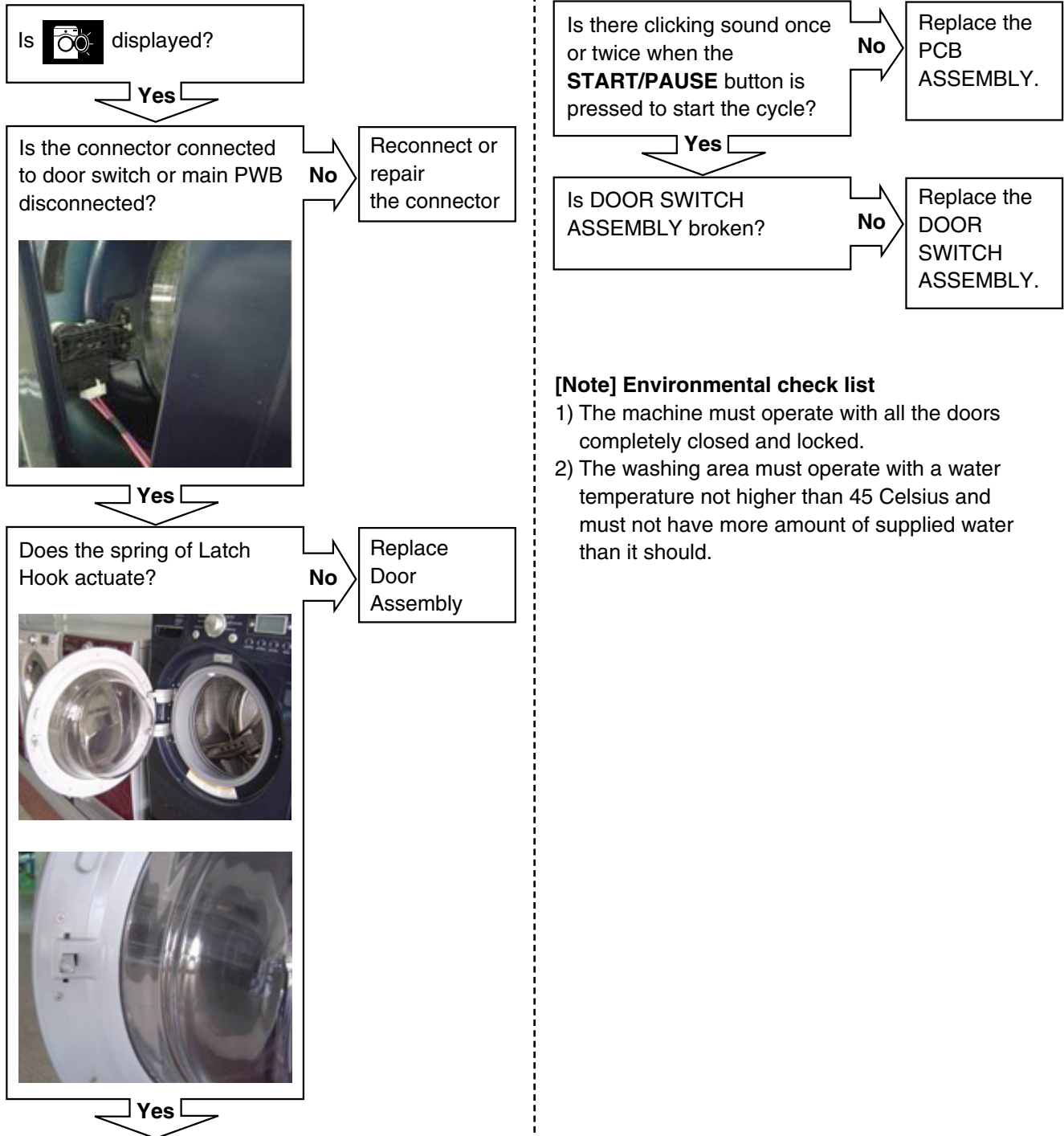
No

Check the IPM in the controller.

No

Replace the MAIN PWB ASSEMBLY

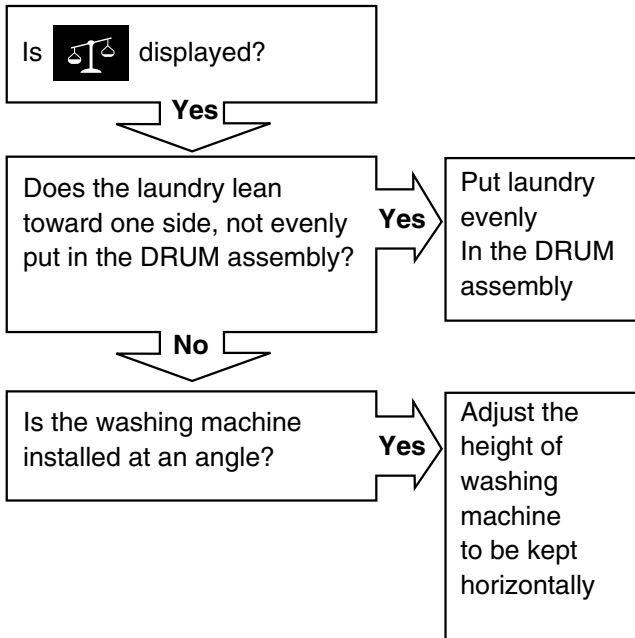
DOOR OPEN ERROR



[Note] Environmental check list

- 1) The machine must operate with all the doors completely closed and locked.
- 2) The washing area must operate with a water temperature not higher than 45 Celsius and must not have more amount of supplied water than it should.

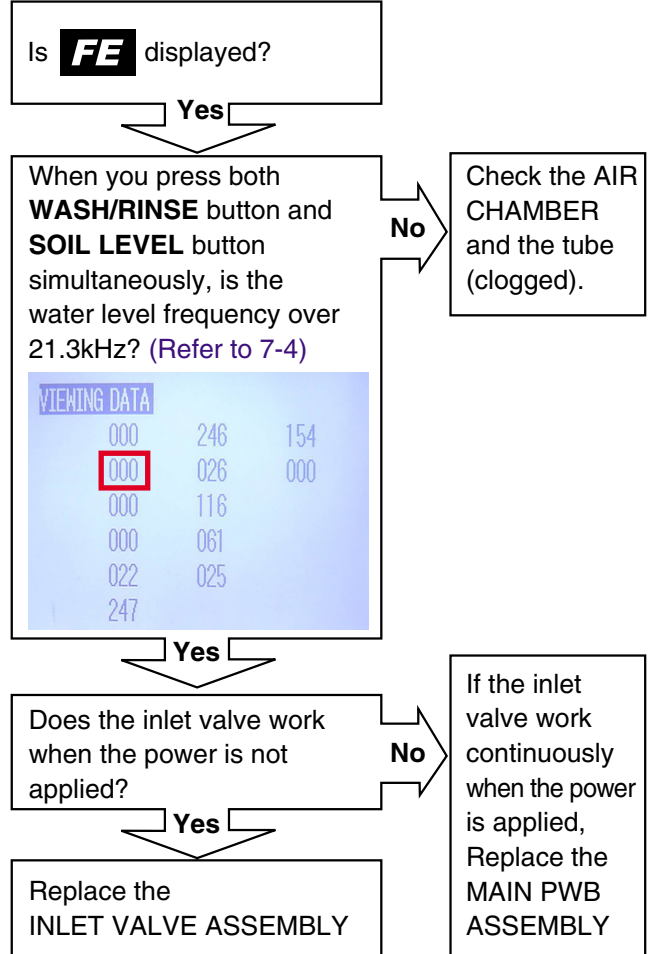
UNBALANCE ERROR



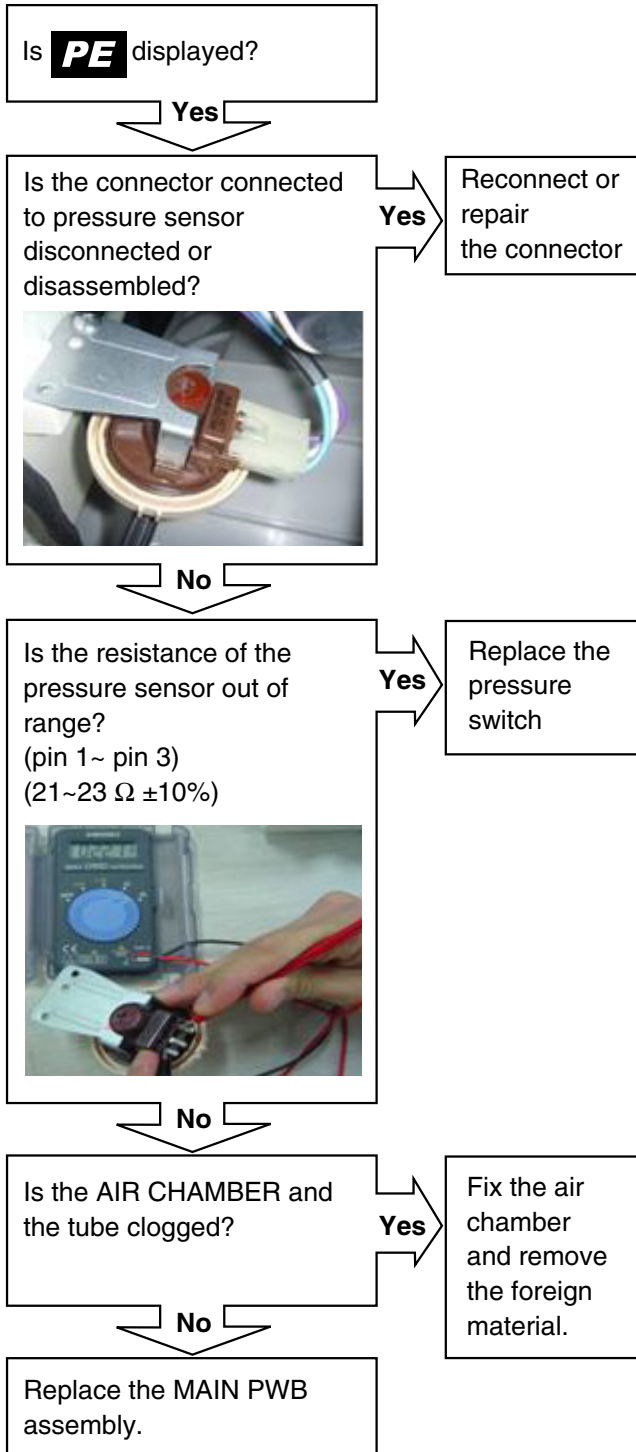
[Note] Environmental check list

- 1) Removal of transportation-based fixed bolt.
- 2) Confirmation on the material to see if it is capable of handling two different types of blanket materials.

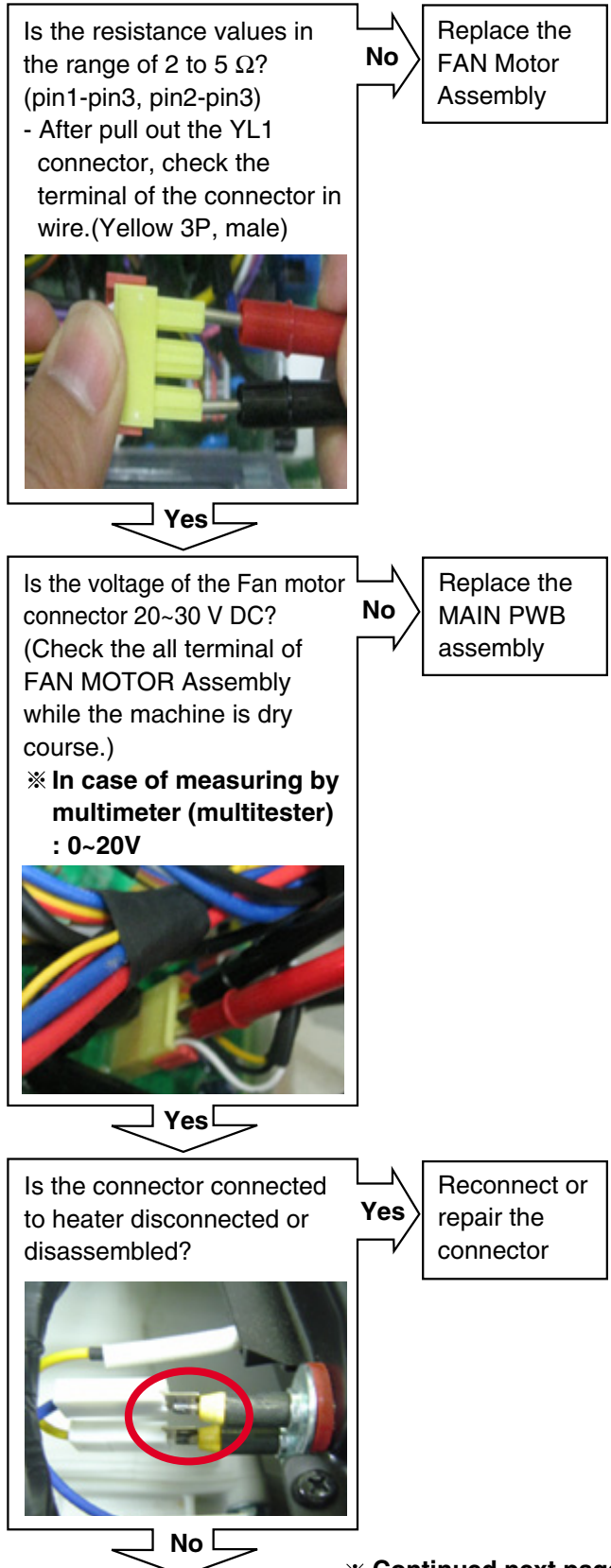
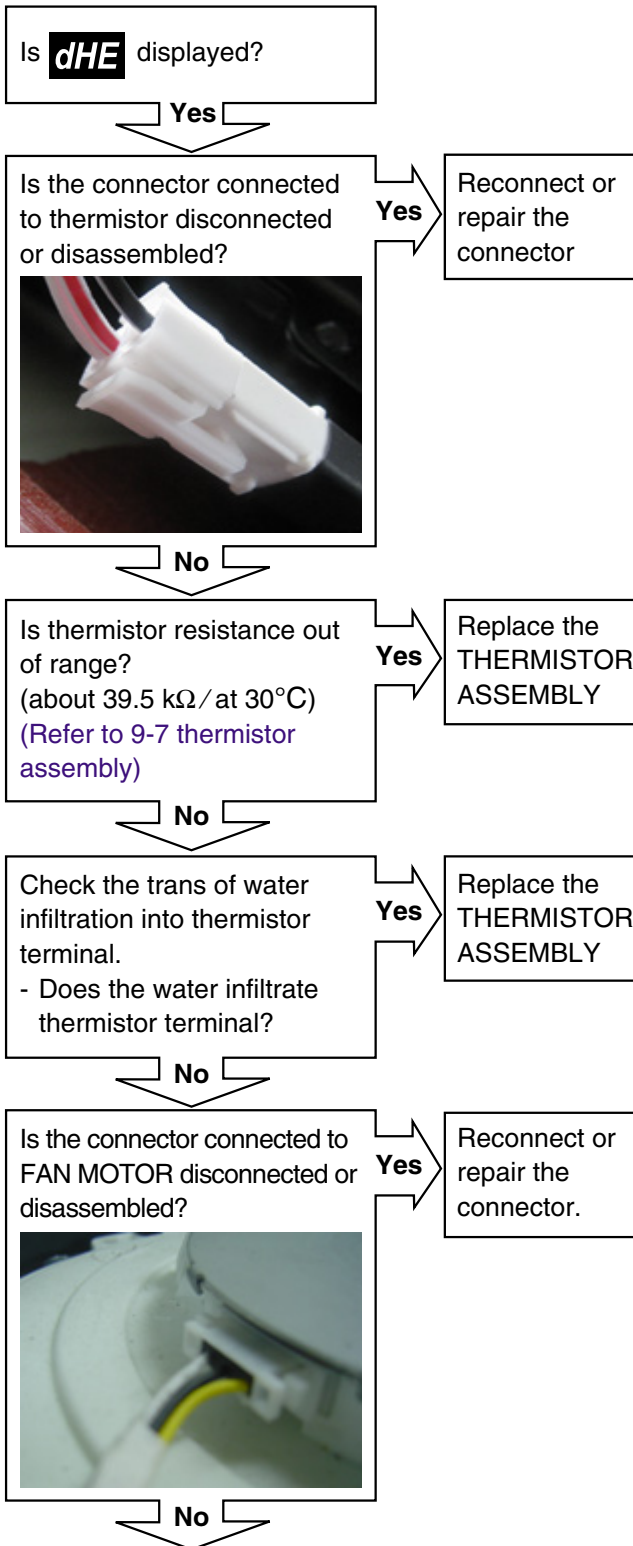
OVER FLOW ERROR



PRESSURE SENSOR ERROR



DRY HEATING ERROR



※ Continued next page

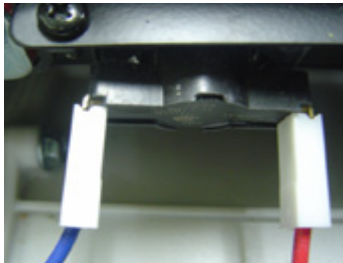
Is Check heater resistance out of range while the power is off?
(10~40 Ω)
(Refer to 9-6 Heater assembly)



No

Yes
Replace the Heater assembly

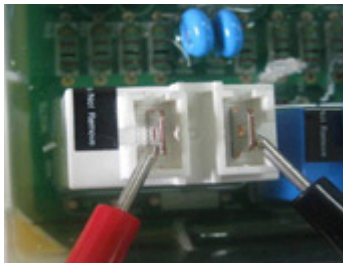
Is the connector connected to Thermostat disconnected or disassembled?



No

Yes
Reconnect or repair the connector

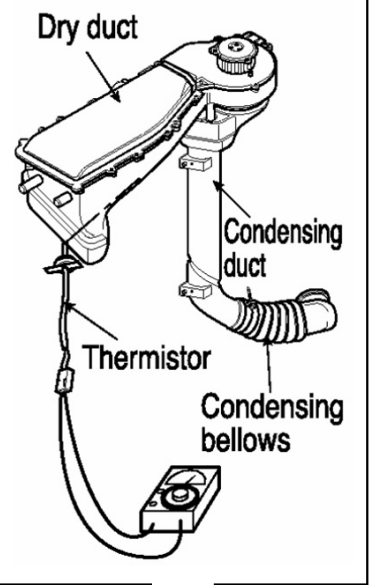
Is the voltage of the Tab relay (white) connector on PWB Assembly (Main) 0 V?



No

Yes
Replace the MAIN PWB assembly

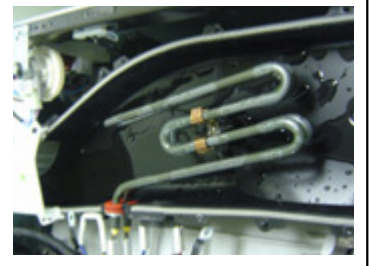
After you separated condensing bellows from cabinet, can you find any foreign material in condensing duct and condensing bellows?



No

Yes
Remove the foreign material

Remove the foreign material after disassemble the DRY FAN ASSEMBLY and DRY duct upper.

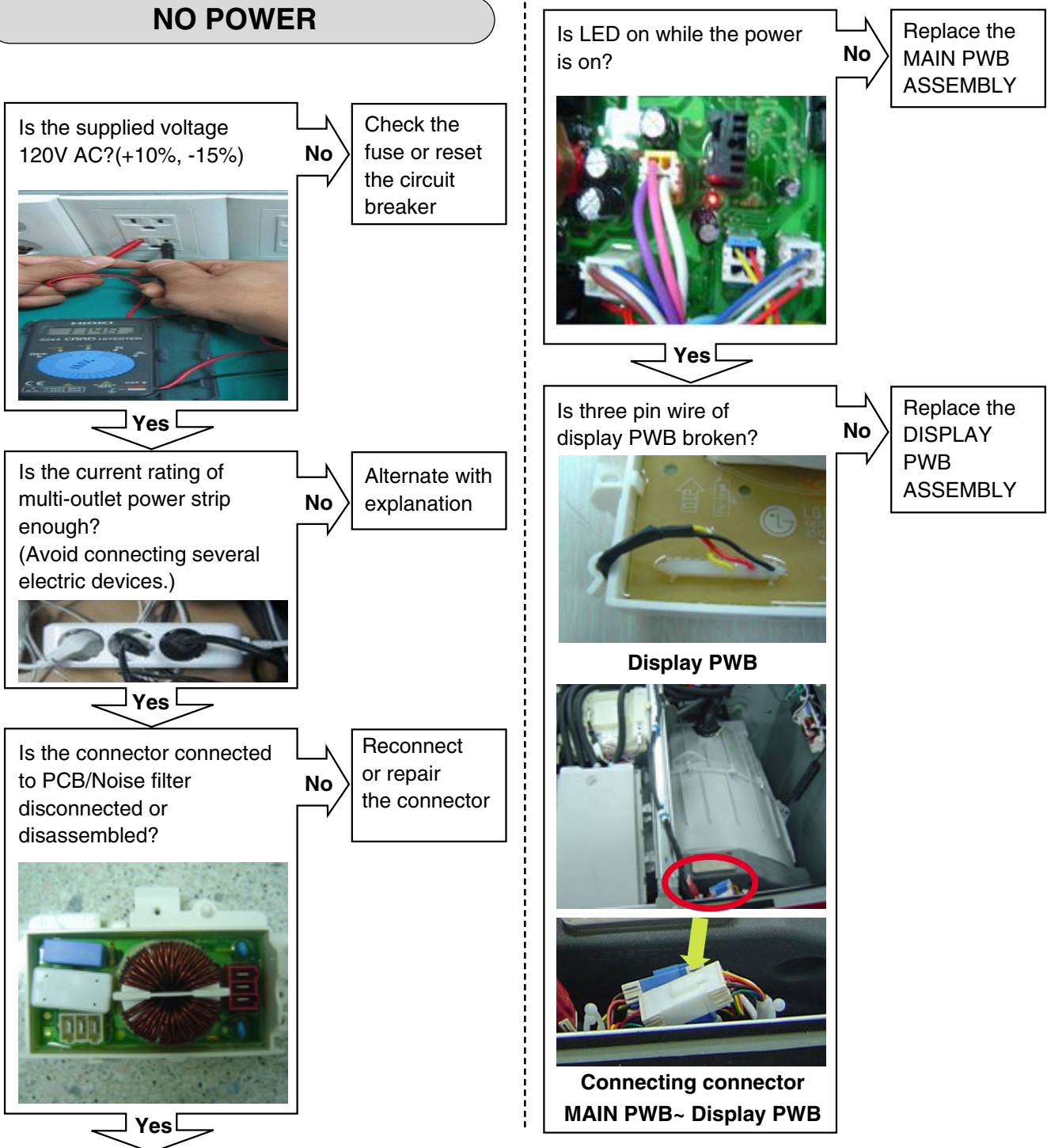


8-5. TROUBLE SHOOTING ELSE

⚠ CAUTION

1. Be careful of electric shock if disconnecting parts while troubleshooting.
2. First of all, check the connection of each electrical terminal with the wiring diagram.
3. If you replace the MAIN PWB ASSEMBLY, reinsert the connectors correctly.

NO POWER



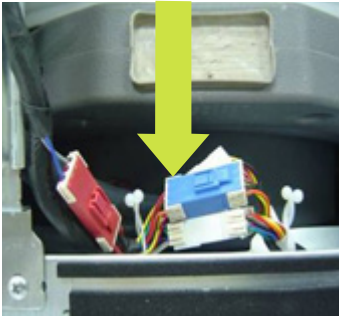
BUTTON DOESN'T WORK

Is the connector connected to Main PWB / Display PWB disconnected or disassembled?



Yes

Reconnect or Repair the connector



No

Is the button of panel stuck?



Yes

Repair the button



No

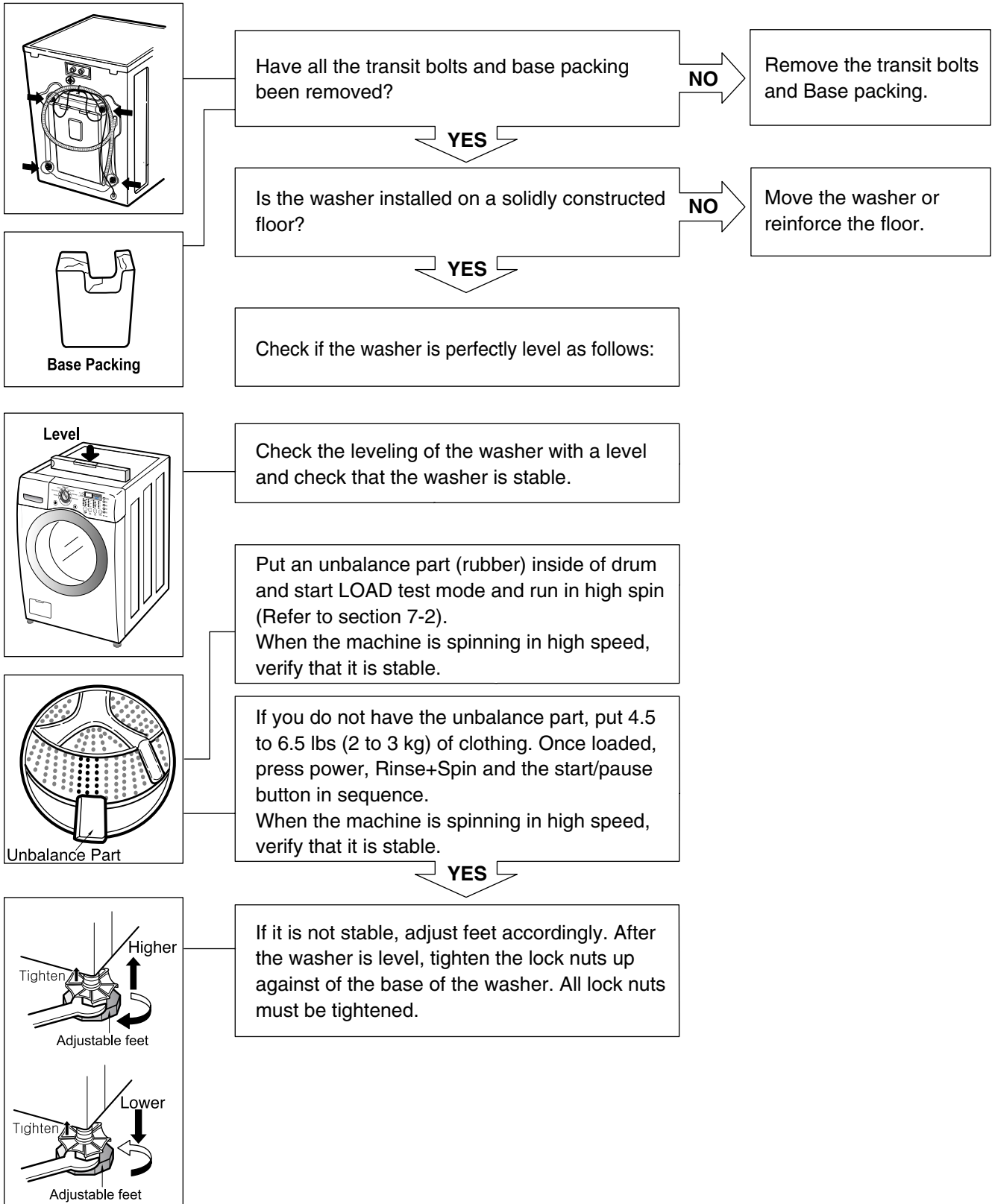
Is the display PCB broken? (check the buzzer sound and LED light while push the button.)

Yes

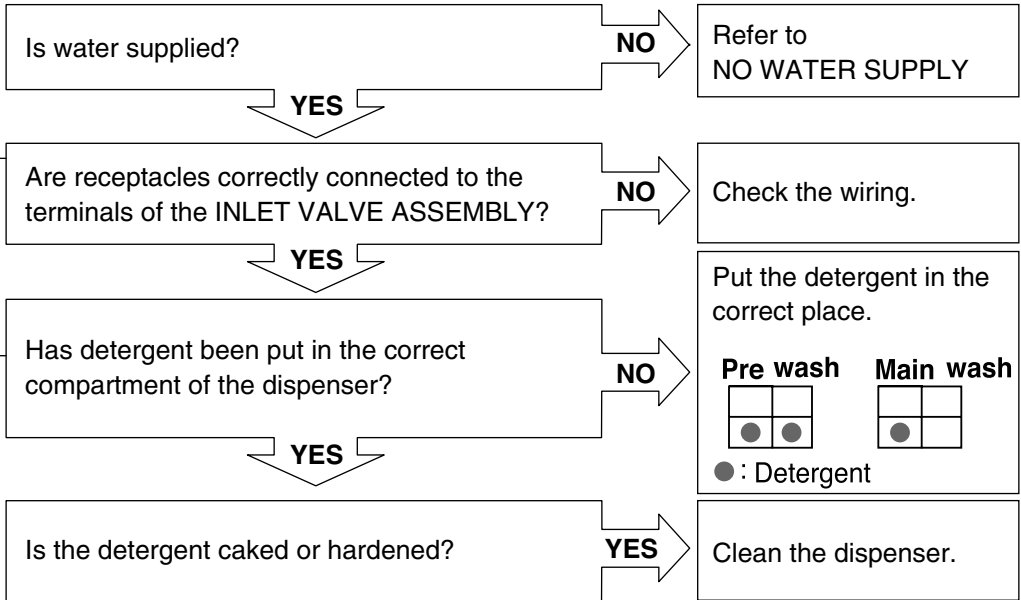
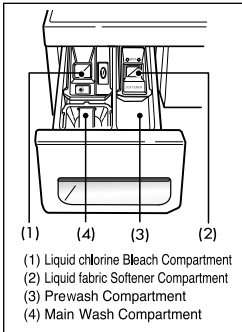
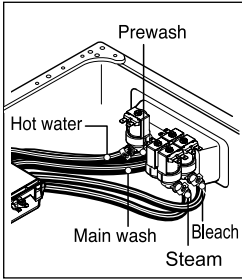
Replace the DISPLAY PWB ASSEMBLY



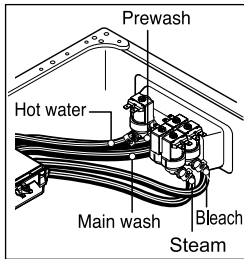
VIBRATION & NOISE IN SPIN



DETERGENT DOES NOT FLOW IN



LIQUID DETERGENT/SOFTENER/BLEACH DOES NOT FLOW IN

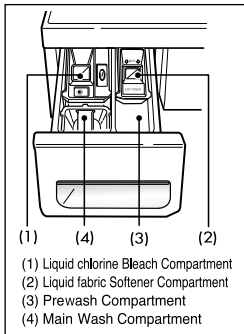


Is water supplied? **NO** → Refer to NO WATER SUPPLY

YES ↓

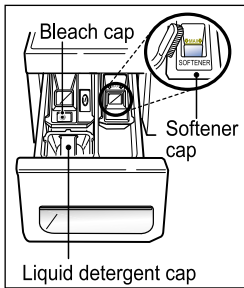
Are the plugs correctly connected to the terminals of the INLET VALVE ASSEMBLY? **NO** → Check the wiring on the dispenser.

YES ↓



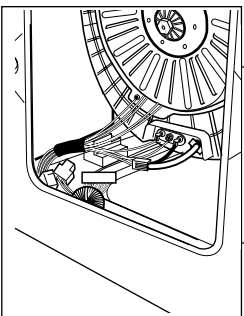
Is liquid detergent/softener/bleach put in the correct compartment of the drawer? **NO** → Put it in the correct compartment.

YES ↓



Is the liquid detergent/softener/bleach cap clogged? **YES** → Clean the cap and container.

ABNORMAL SOUND



Is the motor bolt loosened? **YES** → Secure the bolt.

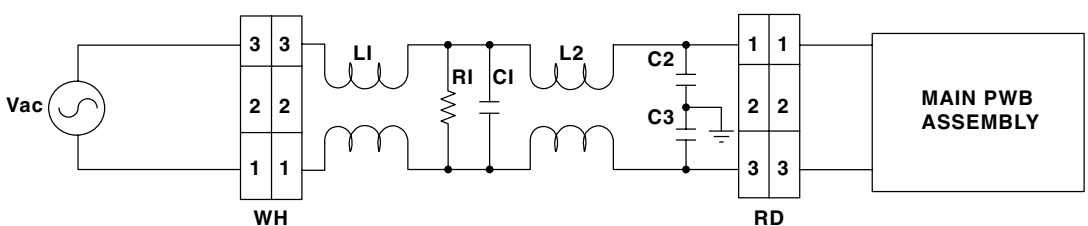
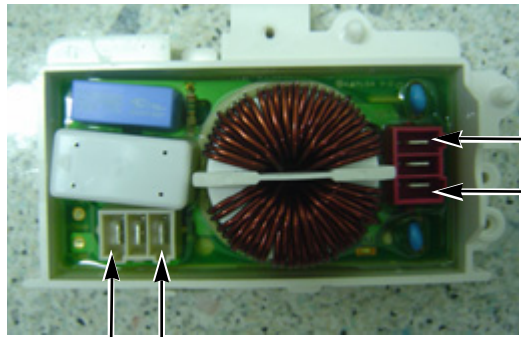
NO ↓

Is there friction noise coming from the motor? **YES** → Check hall sensor. Replace If defective. Then check stator. Replace if necessary. Check rotor for broken magnets. Replace rotor if necessary.

9. COMPONENT TESTING INFORMATION

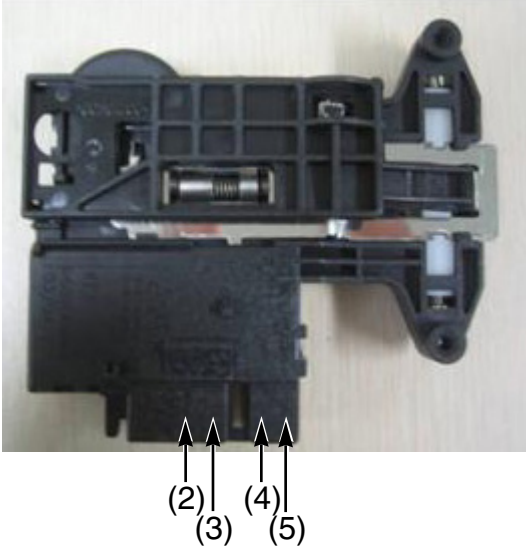
▲ WARNING When Resistance (Ohm) checking the Component, be sure to turn the power off, and do voltage discharge sufficiently.

9-1. FILTER ASSEMBLY (LINE FILTER)

Wiring diagram	<div style="background-color: #cccccc; padding: 2px; text-align: center; font-weight: bold;">Circuit in the MAIN PWB / Wiring Diagram</div> 						
Test points and Result	 <div style="text-align: center; margin-top: 10px;"> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>WH (1) to RD (3)</td> <td>0 Ω</td> </tr> <tr> <td>WH (3) to RD (1)</td> <td>0 Ω</td> </tr> </tbody> </table> </div>	Test Points	Result	WH (1) to RD (3)	0 Ω	WH (3) to RD (1)	0 Ω
Test Points	Result						
WH (1) to RD (3)	0 Ω						
WH (3) to RD (1)	0 Ω						

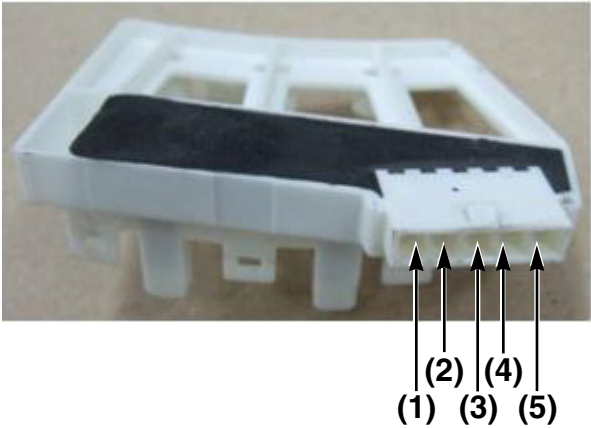
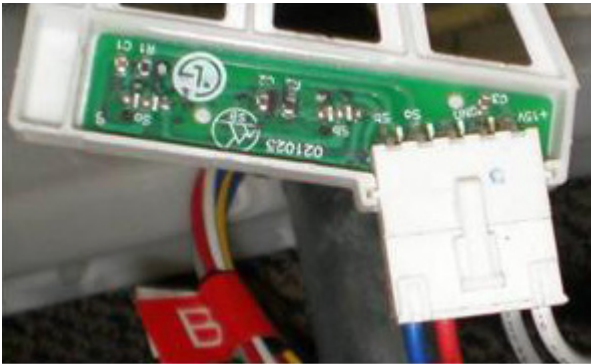
9-2. DOOR LOCK SWITCH ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p>
<p>Function</p>	<p>The Door Lock Switch Assembly consists of a Heating PTC, a Bimetal, a Protection PTC, and a Solenoid. It locks the door during a wash cycle.</p> <ol style="list-style-type: none"> 1. Operation for door closing <ul style="list-style-type: none"> - After the system turns on, PTC heating starts up through terminal 2~4's authorizing the power on. - After PTC heating starts up and before solenoid operation is driven, force the system to the off position through CAM. ⇒ Door close - Authorizing one impulse through terminal 3~4 (PTC & solenoid) will make the door locked. - Door lock is detected when switches in terminal 4~5 are set closed. ⇒ CAM rotation will forcibly clear off the connection. <li style="padding-left: 20px;">The maximum, allowable number of impulse authorizations is 2 ⇒ Upon the third authorization of the impulse, the position of CAM goes back to the door-open position. - Authorizing the impulse occurs in 4.5 seconds upon input for max performance and two authorization processes are allowed at most. ⇒ Normal operation period of PTC heating: 1.5 - 5 seconds (Defects from the development process) 2. Operation for door opening <ul style="list-style-type: none"> - With a temporary stop, door automatically opens by CAM rotations after authorizing the impulse from the terminal 3 ~ 4 and the power turns off - maximum of 3 times of the authorizing period - Upon the fourth authorization of the impulse, the position of CAM goes back to the door-close position.

<p>Test points</p>																
<p>Result</p>	<table border="1" data-bbox="472 1122 1239 1375"> <thead> <tr> <th>Test Points</th> <th>Result</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>(2) to (4)</td> <td>700-1500 Ω</td> <td>At 77°F (25°C)</td> </tr> <tr> <td>(3) to (4)</td> <td>60-90 Ω</td> <td>At 77°F (25°C)</td> </tr> <tr> <td>(4) to (5)</td> <td>Infinity</td> <td></td> </tr> <tr> <td>(2) to (4)</td> <td>120 Vac</td> <td>Voltage Input</td> </tr> </tbody> </table>	Test Points	Result	Remarks	(2) to (4)	700-1500 Ω	At 77°F (25°C)	(3) to (4)	60-90 Ω	At 77°F (25°C)	(4) to (5)	Infinity		(2) to (4)	120 Vac	Voltage Input
Test Points	Result	Remarks														
(2) to (4)	700-1500 Ω	At 77°F (25°C)														
(3) to (4)	60-90 Ω	At 77°F (25°C)														
(4) to (5)	Infinity															
(2) to (4)	120 Vac	Voltage Input														

9-3. STATOR ASSEMBLY

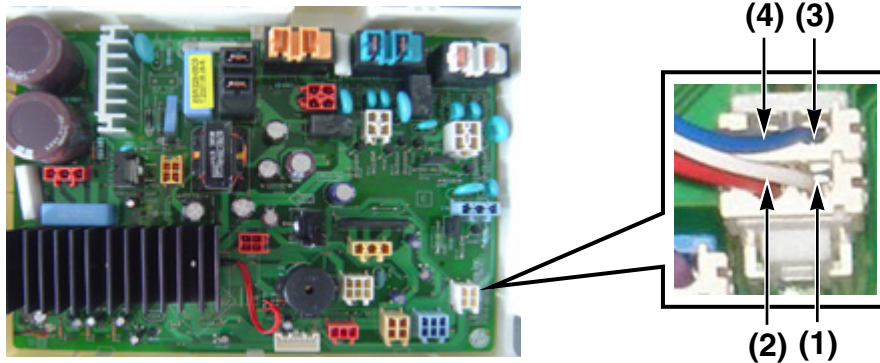
<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p>								
<p>Function</p>	<p>The DD motor can be driven from stopped to maximum speed in infinite steps in either direction. There are 36 poles on the stator; 12 permanent magnets spaced around the rotor. There are no brushes to wear out. Unlike a more traditional brushless motor, the rotor surrounds the stator rather than being attached to it.</p>								
<p>Test points (Windings)</p>									
<p>Result (Windings)</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Test Points</th> <th style="text-align: center;">Result</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">(1) to (2)</td> <td style="text-align: center;">5-15 Ω</td> </tr> <tr> <td style="text-align: center;">(2) to (3)</td> <td style="text-align: center;">5-15 Ω</td> </tr> <tr> <td style="text-align: center;">(3) to (1)</td> <td style="text-align: center;">5-15 Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2)	5-15 Ω	(2) to (3)	5-15 Ω	(3) to (1)	5-15 Ω
Test Points	Result								
(1) to (2)	5-15 Ω								
(2) to (3)	5-15 Ω								
(3) to (1)	5-15 Ω								

	<p>The hall sensor determines the speed and direction of the motor. It also can read that the load is off balance when the drum speed fluctuates.</p>
<p>Test point and Result (Hall Sensor)</p>	<p>- Voltage Testing Hall Sensor at Stator</p> <div style="text-align: center;">  </div> <div style="text-align: center;">  </div> <p>If measuring voltage from the Main PCB Assembly to the Hall Sensor, use the following steps:</p> <ol style="list-style-type: none"> 1. Unplug power cord. 2. Remove rear washer panel. 3. Locate Hall sensor connector on the stator behind the rotor. 4. Place meter leads on terminals 5 to 4, white to gray. 5. Plug in power cord, close door, and press power button. DO NOT PRESS START! 6. You should measure 10 to 15 Vdc. If 10 to 15 Vdc is present, control board, white wire, and gray wire are OK! If not follow testing output voltages on control board in next section.

7. To measure output signal voltage from the hall sensor, carefully move test leads to terminals 1 to 4, blue and gray. Slowly rotate motor rotor by hand. You should read a pulsing 10 Vdc. If 10 Vdc is measured from 1 to 4, move lead on blue wire to red wire, terminal 2. Repeat rotating motor rotor by hand. You should read a pulsing 10 Vdc from red to gray.
8. If pulsing 10 Vdc is measured from 1 to 4 and 2 to 4, hall sensor is OK! If either test netted only 9 to 10 Vdc without changing (no pulsing) the hall sensor is likely defective. Disconnect power by unplugging washer and ohm check hall sensor to verify failure of the hall sensor.

**Test Point
and
Result
(Hall
Sensor)**

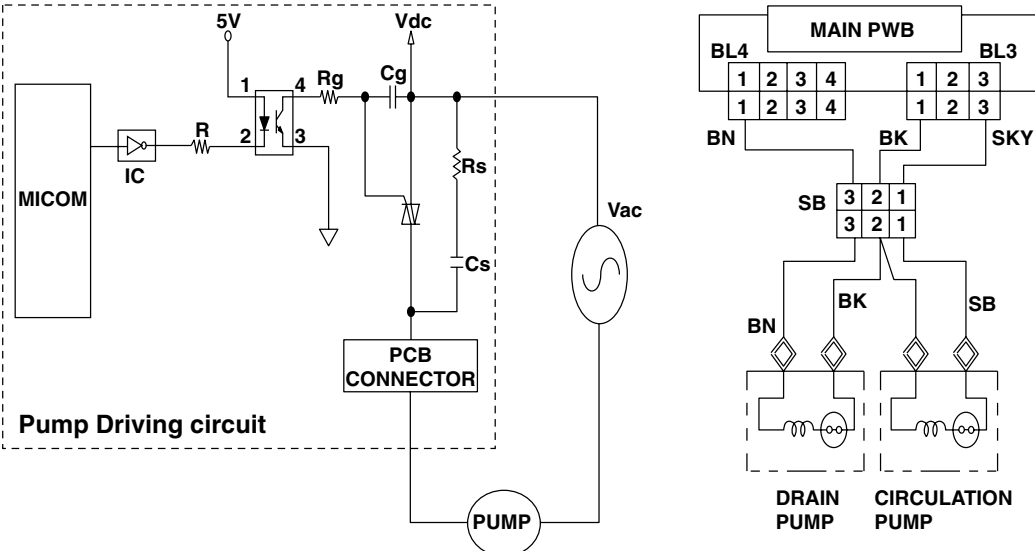

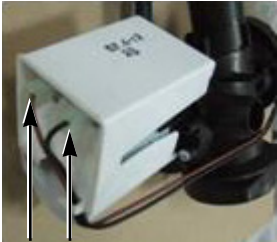

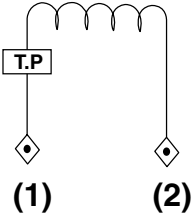
- Voltage Testing Hall Sensor from the Main PCB Assembly



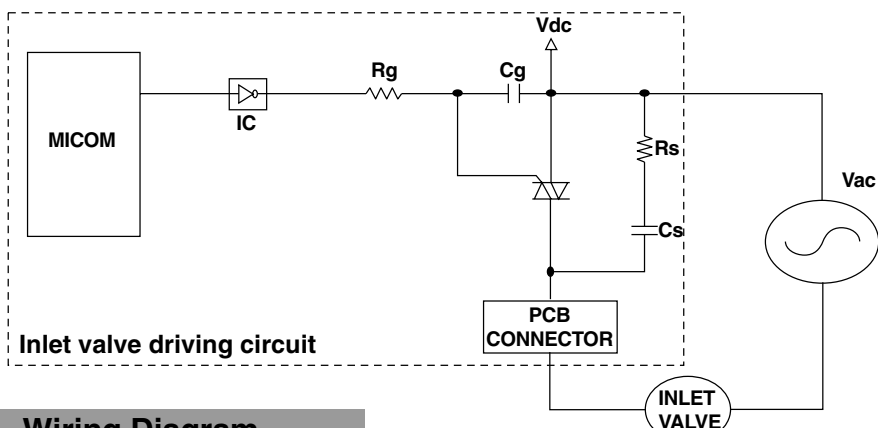
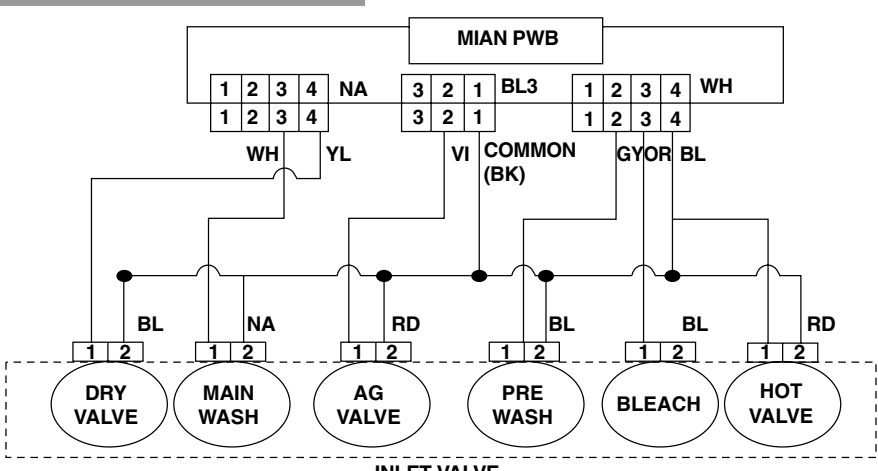
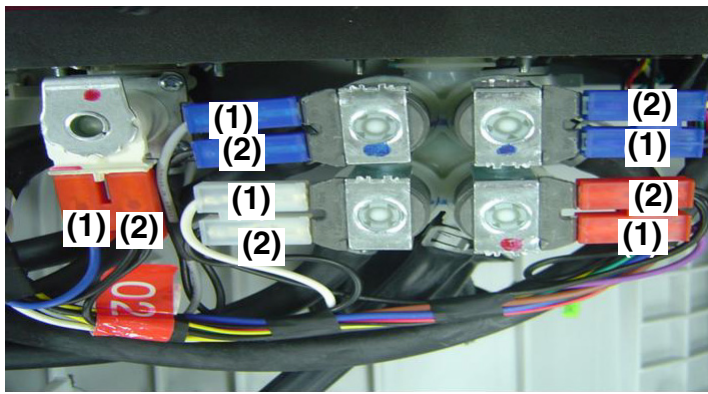
1. Unplug power cord.
2. Remove rear panel.
3. Remove Washer Top.
4. Remove Main PCB Assembly cover as shown in Figure below.
5. Locate the white Hall Sensor 4 wire connector using wiring diagram wire colors as your guide.
6. Plug in power cord, close door, and press power button. **DO NOT PRESS START!**
7. Place meter leads on White & Gray wires. You should read 10 to 15 Vdc output from the Main PCB Assembly to the Hall sensor. If no 10 to 15 Vdc is measured the control board is defective.
8. Place meters leads on Blue to Gray. Turn motor rotor slowly by hand. You should measure a pulsing 10 Vdc. Place meter leads on Red to Gray. Turn motor rotor slowly by hand. You should measure a pulsing 10 Vdc. If both tests measure a pulsing 10 Vdc, hall sensor and harness OK. If either or both tests measures 9 to 10 volts, but does not pulse or change, Hall sensor has failed and must be replaced. IF zero (0) voltage is measured on either test, check red & blue wires for continuity. Repair or replace harness as needed.

Test Points	Result	Remarks
(1) to (2)	8-12 kΩ	
(1) to (3)	8-12 kΩ	
(1) to (4)	10-15 Vdc	Voltage Input
(2) to (4)	10 Vdc	Pulsing Signal
(3) to (4)	10 Vdc	Pulsing Signal

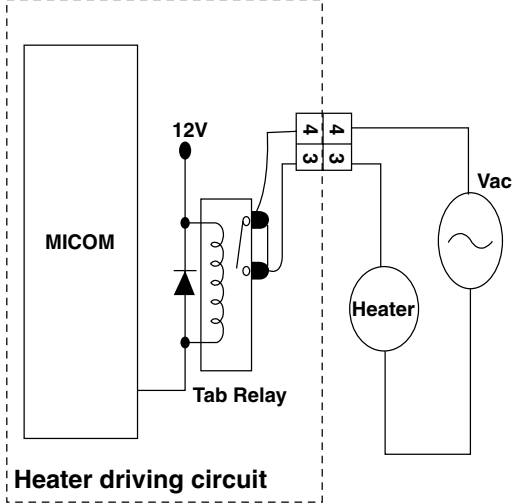
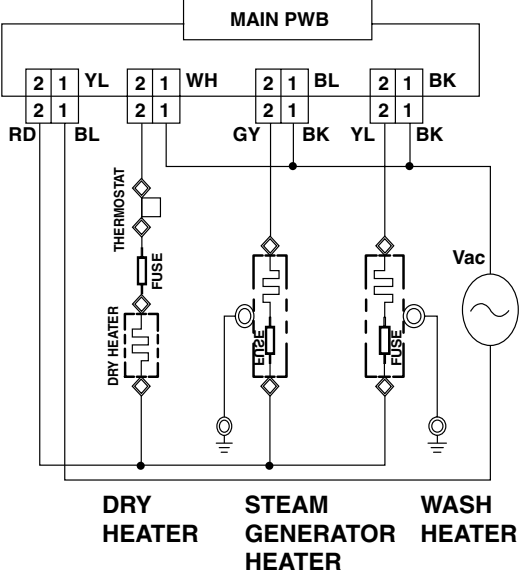
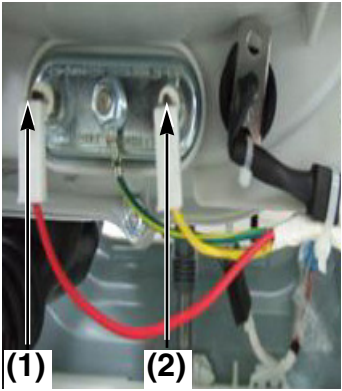
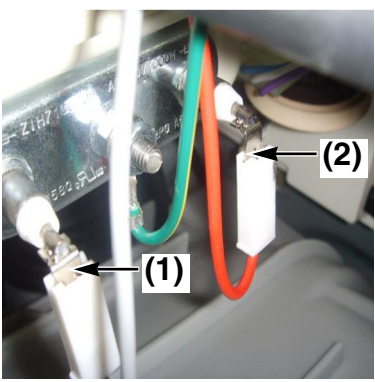
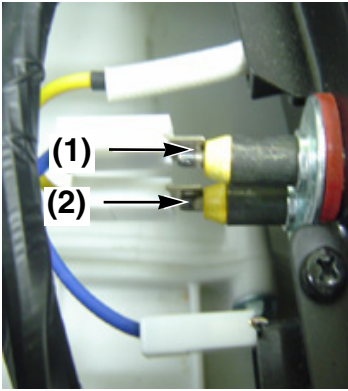
9-4. PUMP MOTOR ASSEMBLY

<p>Wiring diagram</p>	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; padding: 5px; background-color: #e0e0e0; text-align: center;"> Circuit in the MAIN PWB </div> <div style="border: 1px solid black; padding: 5px; background-color: #e0e0e0; text-align: center;"> Wiring Diagram </div> </div>  <p style="text-align: center;">* Each circuits of loads in wiring diagram are all same.</p>													
<p>Object</p>	 <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <div style="text-align: center;"> <p>For Drain</p> </div> <div style="text-align: center;"> <p>For Circulation</p> </div> </div>													
<p>Function</p>	<p>Two pump motors are used to drain the tub and to circulate the water / detergent solution.</p>													
<p>Test points</p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Drain Pump</p>  <p>(1)(2)</p> </div> <div style="text-align: center;"> <p>Circulation Pump</p>  <p>(1)(2)</p> </div> <div style="text-align: center;">  <p>(1) (2)</p> </div> </div>													
<p>Result</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">Drain Pump</th> <th colspan="2" style="text-align: center;">Circulation Pump</th> </tr> <tr> <th style="width: 25%;">Test Points</th> <th style="width: 25%;">Result</th> <th style="width: 25%;">Test Points</th> <th style="width: 25%;">Result</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">(1) to (2)</td> <td style="text-align: center;">10-20 Ω</td> <td style="text-align: center;">(1) to (2)</td> <td style="text-align: center;">18-30 Ω</td> </tr> </tbody> </table>		Drain Pump		Circulation Pump		Test Points	Result	Test Points	Result	(1) to (2)	10-20 Ω	(1) to (2)	18-30 Ω
Drain Pump		Circulation Pump												
Test Points	Result	Test Points	Result											
(1) to (2)	10-20 Ω	(1) to (2)	18-30 Ω											

9-5. INLET VALVE ASSEMBLY

<p>Wiring diagram</p>	<div style="text-align: center; background-color: #cccccc; padding: 5px; margin-bottom: 10px;">Circuit in the MAIN PWB</div>  <div style="text-align: center; background-color: #cccccc; padding: 5px; margin-bottom: 10px;">Wiring Diagram</div>  <p style="text-align: center;">* Each circuits of loads in wiring diagram are all same.</p>				
<p>Function</p>	<p>Depending on the cycle and water temperature, the controller will energize the hot or cold water valve solenoids to meet the selected water temperature.</p>				
<p>Test points and Result</p>	<p>After pull out the connector of defective valve, check the resistance.</p>  <table border="1" style="float: right; margin-top: 20px;"> <tr> <td>Test points</td> <td>(1)-(2)</td> </tr> <tr> <td>Result</td> <td>0.8-1.2 kΩ</td> </tr> </table>	Test points	(1)-(2)	Result	0.8-1.2 kΩ
Test points	(1)-(2)				
Result	0.8-1.2 kΩ				

9-6. HEATER ASSEMBLY

<p>Wiring diagram</p>	<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; padding: 5px; width: 45%;"> <p style="text-align: center;">Circuit in the MAIN PWB</p>  <p style="text-align: center;">Heater driving circuit</p> </div> <div style="border: 1px solid black; padding: 5px; width: 45%;"> <p style="text-align: center;">Wiring diagram</p>  <p style="text-align: center;">* Each circuits of loads in wiring diagram are all same.</p> </div> </div>																			
<p>Function</p>	<ol style="list-style-type: none"> 1. The Wash Heater is designed to raise the wash water to the desired temperature selection during certain wash cycles. 2. The Steam generator heater is designed to make the water to the steam during steam cycles. 																			
<p>Test points</p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Wash Heater</p> </div> <div style="text-align: center;">  <p>Steam Generator Heater</p> </div> <div style="text-align: center;">  <p>Dry Heater</p> </div> </div>																			
<p>Result</p>	<table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th colspan="2">Wash Heater</th> <th colspan="2">Steam Generator Heater</th> <th colspan="2">Dry Heater</th> </tr> <tr> <th>Test Points</th> <th>Result</th> <th>Test Points</th> <th>Result</th> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>12-18 Ω</td> <td>(1) to (2)</td> <td>12-18 Ω</td> <td>(1) to (2)</td> <td>10-40 Ω</td> </tr> </tbody> </table>		Wash Heater		Steam Generator Heater		Dry Heater		Test Points	Result	Test Points	Result	Test Points	Result	(1) to (2)	12-18 Ω	(1) to (2)	12-18 Ω	(1) to (2)	10-40 Ω
Wash Heater		Steam Generator Heater		Dry Heater																
Test Points	Result	Test Points	Result	Test Points	Result															
(1) to (2)	12-18 Ω	(1) to (2)	12-18 Ω	(1) to (2)	10-40 Ω															

9-7. THERMISTOR ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p> <p style="text-align: center;">THERMISTOR</p>
<p>Function</p>	<p>The thermistor (temperature sensor) is used to monitor water temperature in the tub, Steam Generator, Dry duct and Condensing duct.</p>
<p>Test points</p>	<div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"> <p style="text-align: center;">Wash Thermistor</p> </div> <div style="width: 50%;"> <p style="text-align: center;">Steam generator Thermistor</p> </div> <div style="width: 50%;"> <p style="text-align: center;">Dry Thermistor</p> </div> <div style="width: 50%;"> <p style="text-align: center;">Dry Thermistor</p> </div> </div>


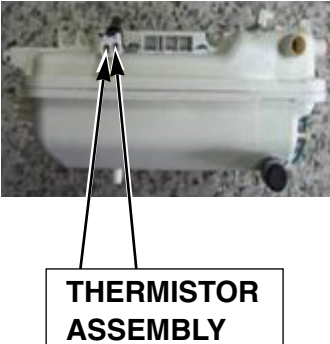
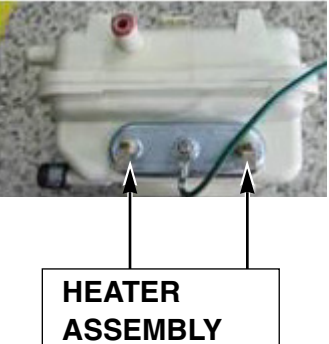
Result**Wash Thermistor / Dry Thermistor**

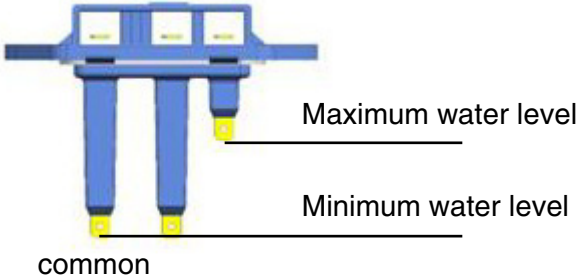
Test Points	Result (tolerance $\pm 5\%$)	Remarks
(1) to (2) and (2) to (3)	39.5 k Ω	At 86°F (30°C)
	26.1 k Ω	At 104°F (40°C)
	12.1 k Ω	At 140°F (60°C)
	8.5 k Ω	At 158°F (70°C)
	3.8 k Ω	At 203°F (95°C)
	2.8 k Ω	At 221°F (105°C)

Steam generator Thermistor

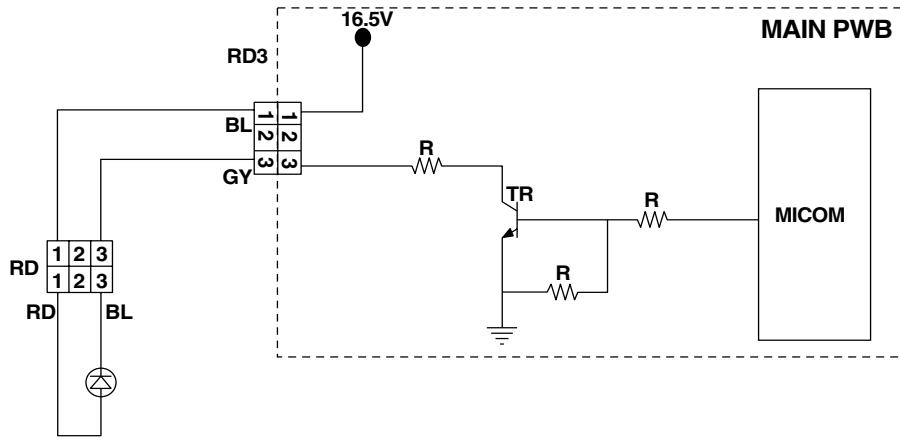
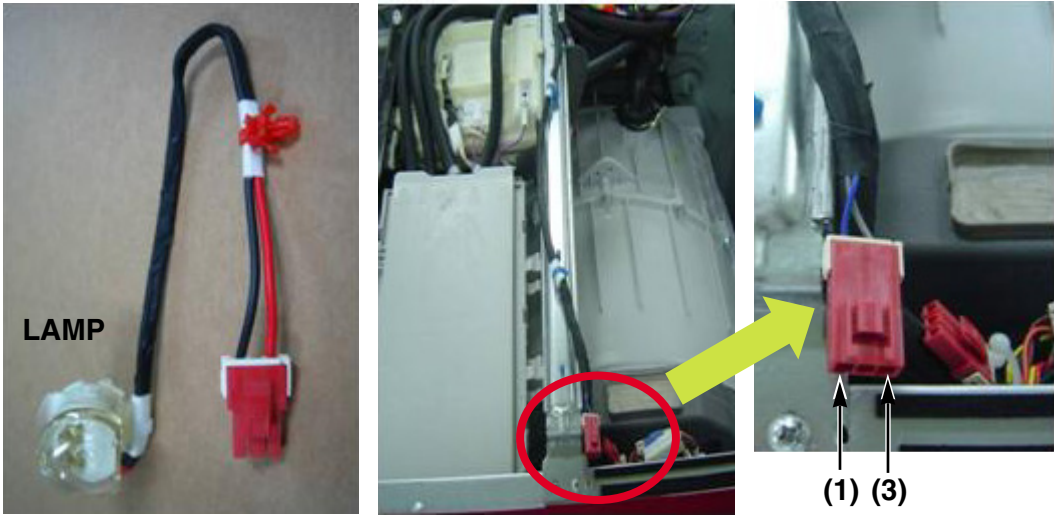
Test Points	Result (tolerance $\pm 5\%$)	Remarks
(1) to (2)	39.5 k Ω	At 86°F (30°C)
	26.1 k Ω	At 104°F (40°C)
	12.1 k Ω	At 140°F (60°C)
	8.5 k Ω	At 158°F (70°C)
	3.8 k Ω	At 203°F (95°C)
	2.8 k Ω	At 221°F (105°C)
	2.1 k Ω	At 241°F (116°C)
	1.4 k Ω	At 266°F (130°C)
	1.0 k Ω	At 293°F (145°C)
	0.7 k Ω	At 320°F (160°C)
	0.4 k Ω	At 356°F (180°C)

9-8. STEAM GENERATOR ASSEMBLY

<p>Wiring diagram</p>	<p style="text-align: center;">Steam generator Water level sensor circuit in the MAIN PWB / wiring diagram</p> <p style="text-align: center;">Heater & Thermistor : Refer to the 9-6 / 9-7</p>
<p>Original</p>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>WATER LEVEL SENSOR</p> </div> <div style="text-align: center;">  <p>THERMISTOR ASSEMBLY</p> </div> <div style="text-align: center;">  <p>HEATER ASSEMBLY</p> </div> </div>
<p>Test points</p>	<p>1. Steam generator</p> <p>1) Construction of steam generator</p> <p>Inlet valve that controls supplying water, Water level sensor that sense amount of water supply, Thermistor ASSEMBLY the sense inner temperature of Steam generator, Heater ASSEMBLY that heats water supply, Steam generator CASE that is container of water supply, nozzle and hose of water supply.</p>

<p>Function</p>	<p>2) Operation mechanism of Steam generator After supplying some amount of water through inlet valve and water level sensor, Heater operates and steam generates. Generated steam is sprayed by nozzle. If the water in the steam generator is reduced by spraying steam, water level sensor decide to supply water or not.</p> <p>3) Operation method of Steam generator The Steam Generator Assembly is supplied as an assembly only; parts like the water level sensor, thermistor, or heater cannot be replaced individually. Diagnosis is limited to determining malfunction and replacing as an assembly. The steam generator does not have to be removed from the machine to be drained. Be sure to let the water cool to avoid a burn. Have a hose available to slip onto the connector or a large towel to catch the water so it doesn't run down into the machine cabinet. If you remove the steam generator before draining it, be sure to avoid tipping it and spilling the water.</p>
	<p>2. Water level sensor</p> <p>1) Structure of water level sensor</p>  <p>The diagram shows a blue water level sensor assembly with three vertical tubes. The top tube is labeled 'Maximum water level' and the bottom tube is labeled 'Minimum water level'. A horizontal line at the bottom of the tubes is labeled 'common'.</p> <p>2) Function of Water level sensor It is the part of sensing water level. It decides to supply water or not when the steam generate. (to protect heater)</p>

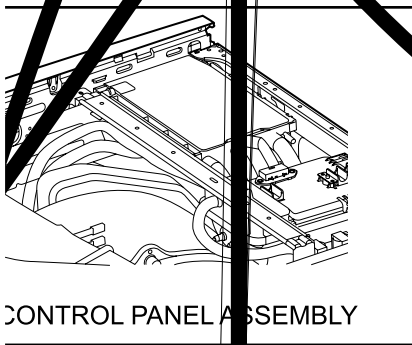
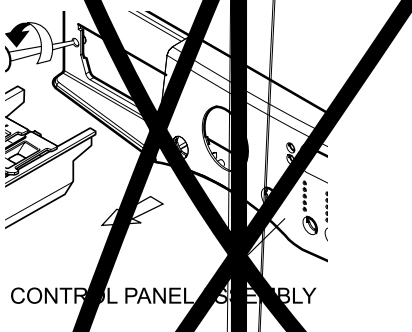
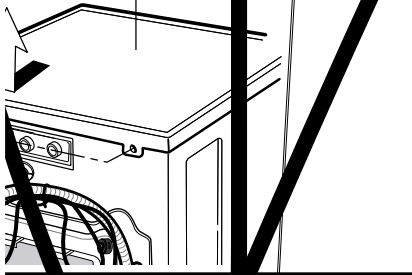
9-9. LAMP

<p>Wiring diagram</p>	<p style="text-align: center;">Circuit in the MAIN PWB / Wiring Diagram</p> 						
<p>Function</p>	<p>The Lamp (Drum Light) comes on when the POWER button is pressed. It goes off when the door is closed and the washer starts operation. It remains off when the door is locked. It can be turned on while the washer is in operation by pressing the RINSE+SPIN button for 3 seconds. The lamp will turn off automatically 4 minutes later. It comes on when the washing cycle is finished and goes off 4 minutes later.</p>						
<p>Test points</p>	 <p style="text-align: center;">Original</p>						
<p>Result</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">Test Points</th> <th style="width: 33%;">Result</th> <th style="width: 33%;">Remarks</th> </tr> </thead> <tbody> <tr> <td>(3) to (1)</td> <td>16.5 Vdc</td> <td>Voltage Input</td> </tr> </tbody> </table>	Test Points	Result	Remarks	(3) to (1)	16.5 Vdc	Voltage Input
Test Points	Result	Remarks					
(3) to (1)	16.5 Vdc	Voltage Input					

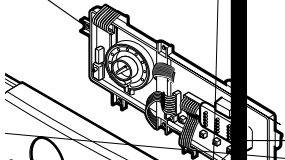
SEMBLY INSTRUCTIONS

PANEL ASSEMBLY

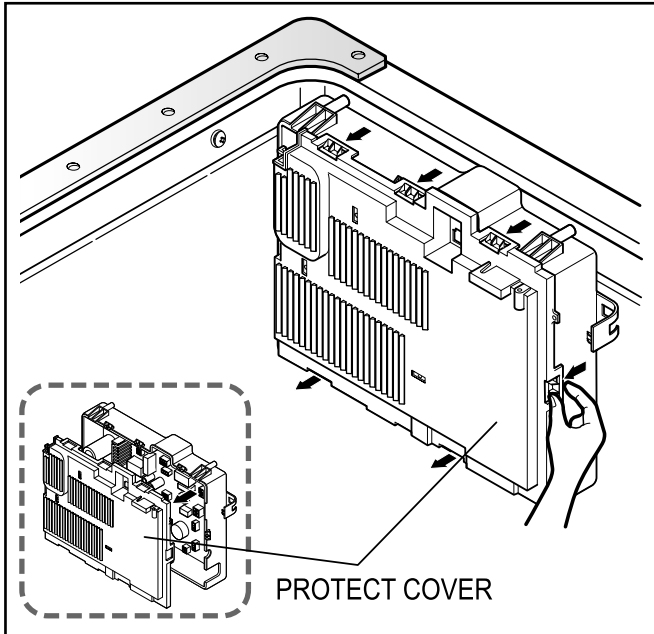
DP PLATE ASSEMBLY



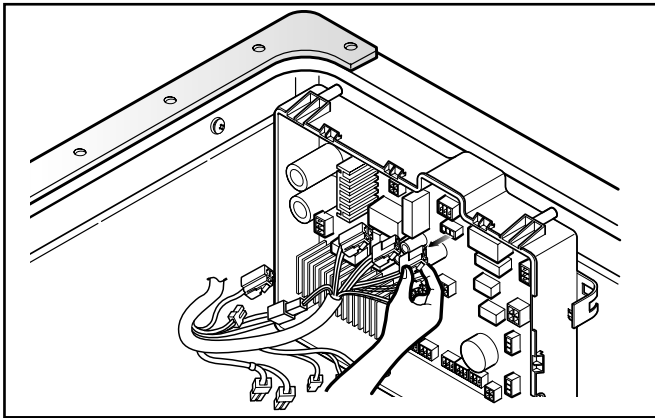
ASSEMBLY



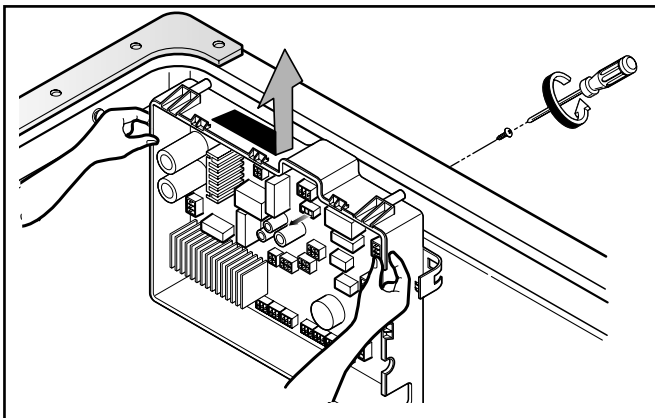
MAIN PWB ASSEMBLY



- ① Disconnect the POWER connector and SENSOR SWITCH ASSEMBLY.
- ② Remove the Protective cover.

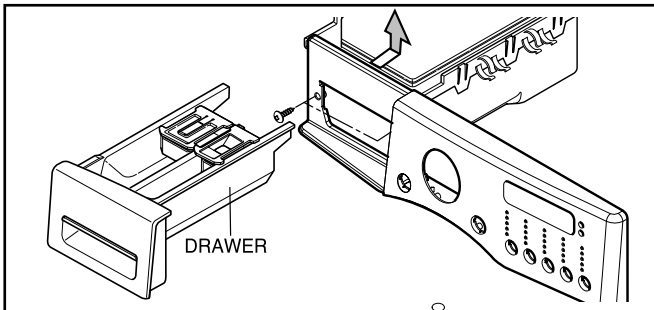


- ③ Disconnect the connectors.

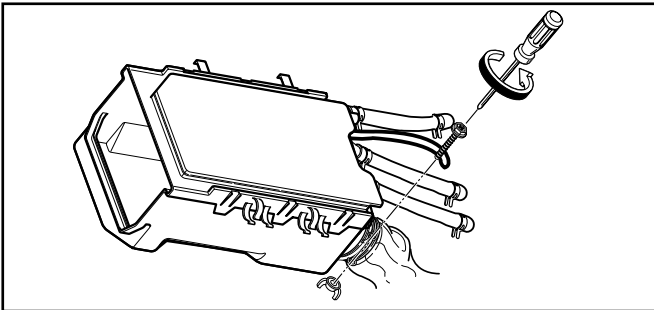


- ④ Unscrew 1 screw on the back.
- ⑤ Remove the Main PWB.

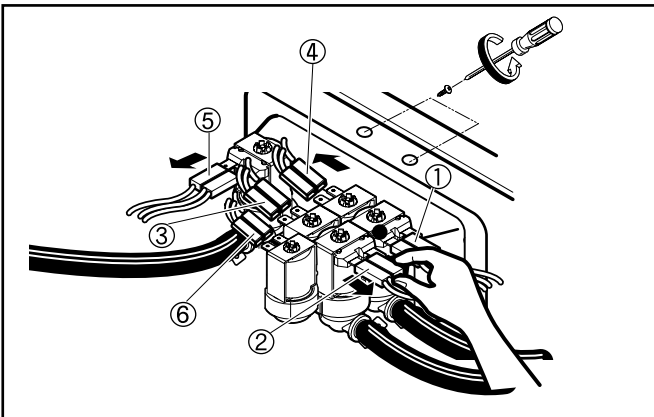
DISPENSER ASSEMBLY



- ① Disassemble the top plate assembly.
- ② Pull out the drawer.
- ③ Push out the DISPENSER ASSEMBLY after unscrewing 2 screws.



- ④ Unscrew the Clamp nut at the lower part of the dispenser.



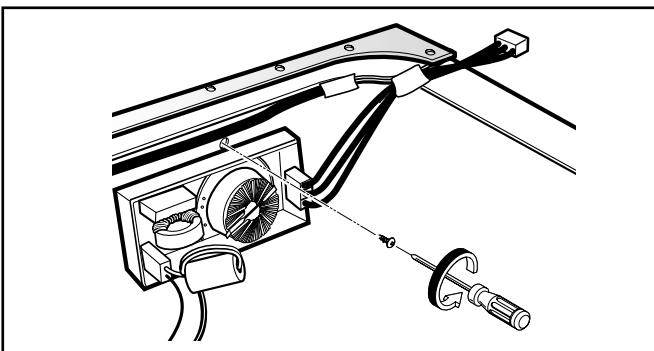
- ⑤ Disassemble the 4 connectors from the valves.

※ Wire Color

- ① Blue Housing (YL-BK)
- ② Red Housing (VT-BK)
- ③ White Housing (WH-BK)
- ④ Blue Housing (GY-BK)
- ⑤ Red Housing (BL-BK)
- ⑥ Blue-Housing (RD-BK)

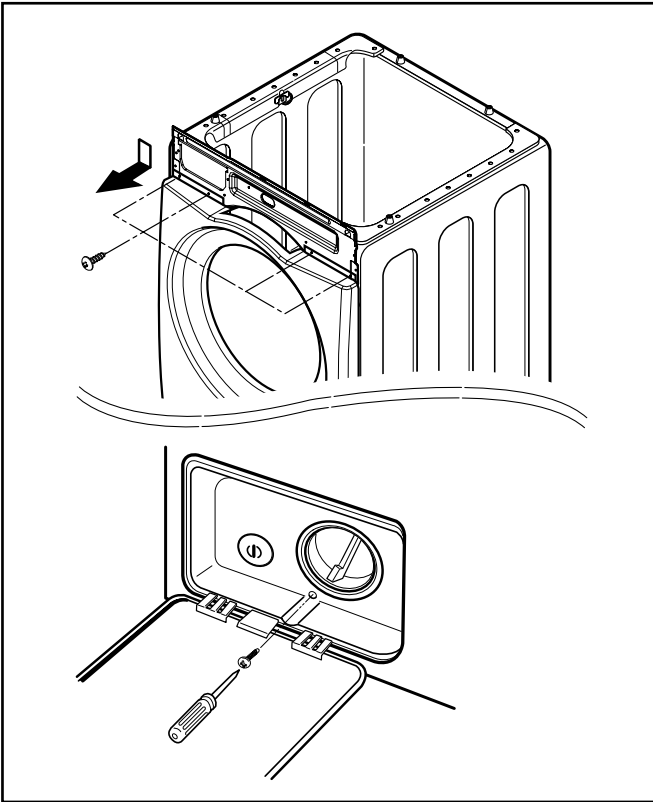
- ⑥ Unscrew 2 screws from the back of the cabinet.

NOISE FILTER

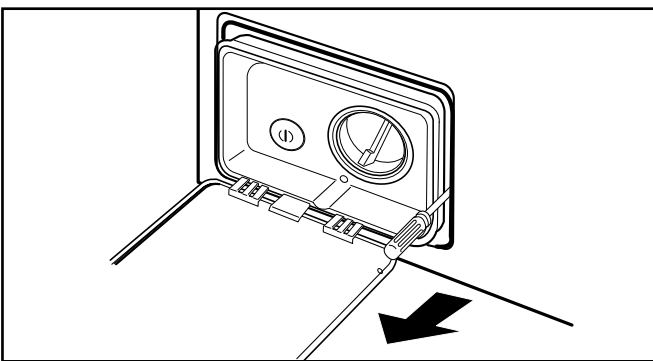


- ① Disassemble two (or three) connectors from the NOISE FILTER.
- ② Unscrew a screw from the TOP BRACKET.

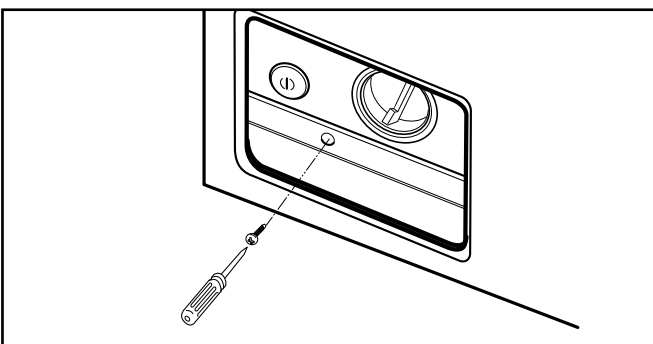
CABINET COVER



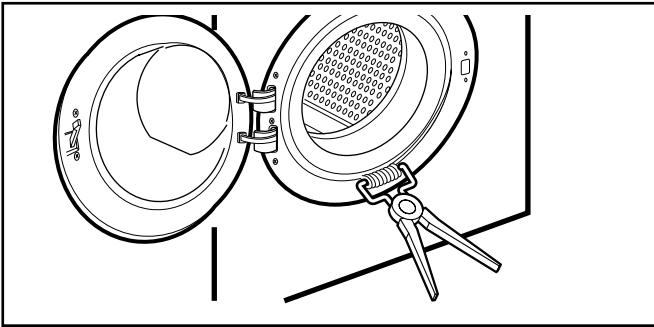
- ① Unscrew the 5 screws from upper of the cabinet cover.
- ② Unscrew the screw from filter cover.



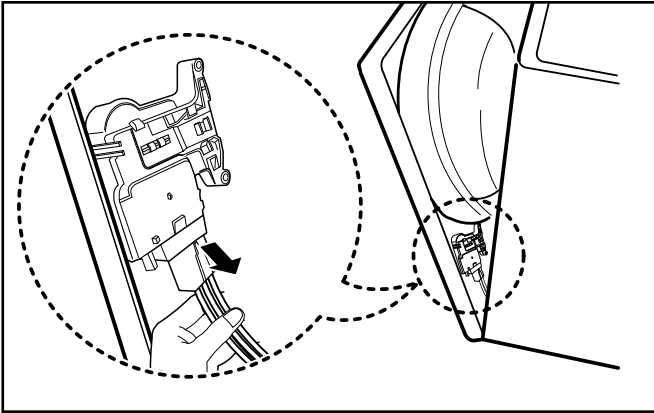
- ③ Put a flat (-) screwdriver or putty knife into the hinge slots at the bottom of the cover and pry it out.



- ④ Unscrew the screw from the lower side of the cabinet cover.

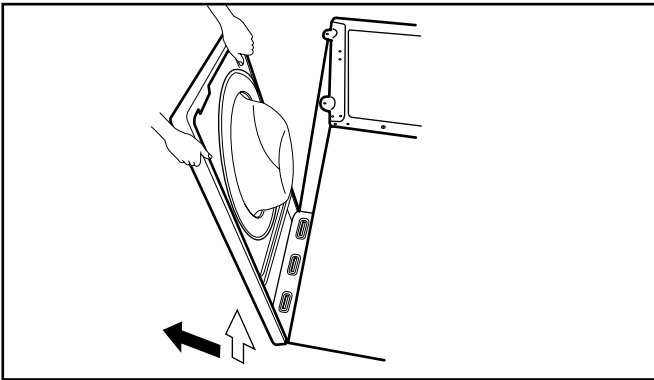


- ⑤ Open the door.
- ⑥ Disassemble the clamp assembly.

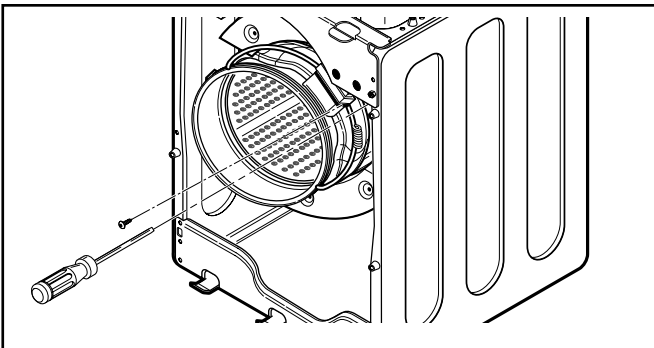


- ⑦ Tilt the cabinet cover.
- ⑧ Disconnect the door switch connector.

※ **NOTE:** When assembling the **CABINET COVER**, connect the door switch connector.

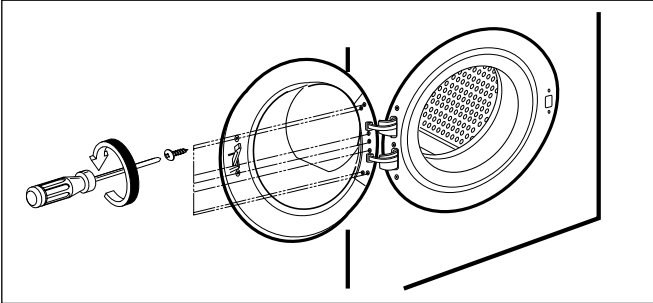


- ⑨ Lift and separate the cabinet cover.

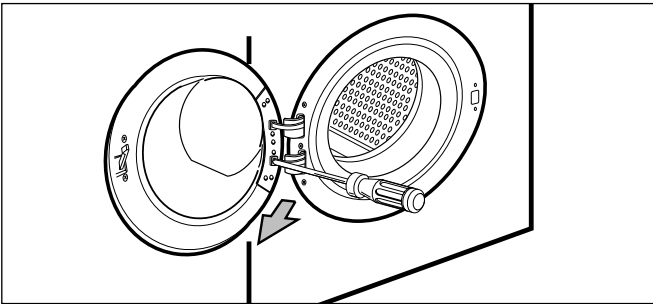


- ⑩ Disassemble the clamp assembly.
- ⑪ Disassemble the gasket.

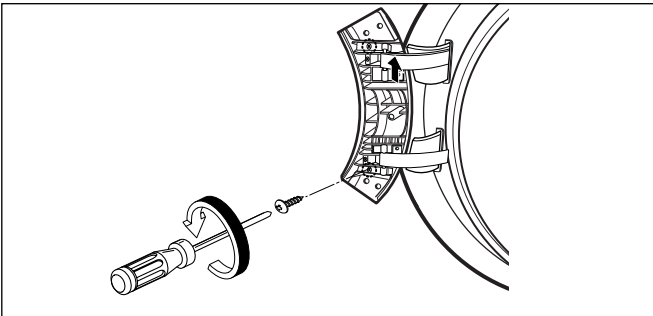
DOOR



- ① Open the door.
- ② Unscrew the 7 screws from the HINGE COVER.



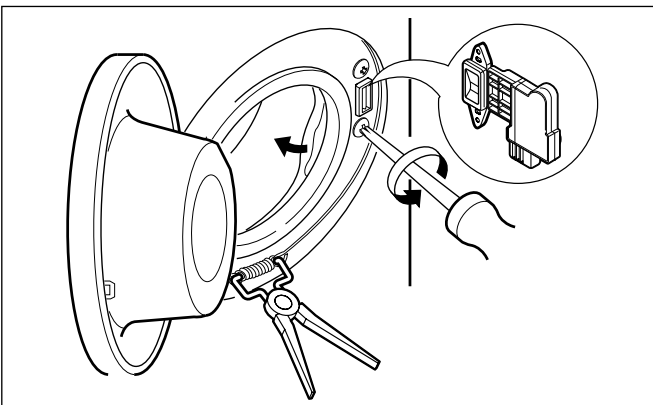
- ③ Put a flat (-) screwdriver into the opening of the hinge, and pull out the hinge cover.



- ④ Unscrew a screw from the lower side of door.
- ⑤ Disassemble the door upward.

※ **Be careful!** The door is heavy.

DOOR LOCK SWITCH ASSEMBLY

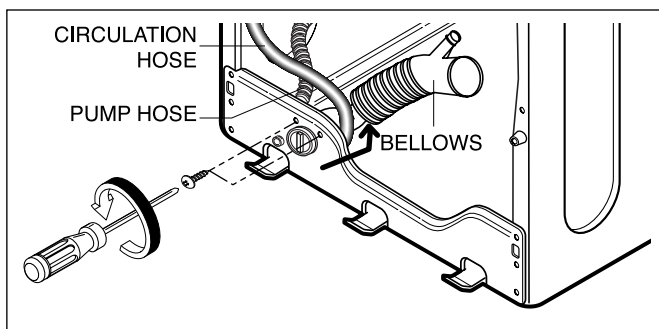


- ① Open the door and disassemble the CLAMP ASSEMBLY.
- ② Unscrew the 2 screws.

※ NOTE

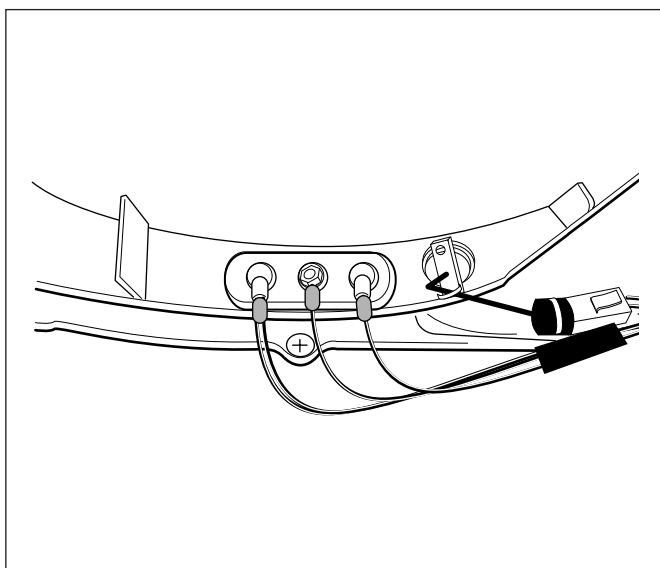
- Reconnect the connector after replacing the DOOR SWITCH ASSEMBLY.

PUMP



- ① Disassemble the cabinet cover.
- ② Separate the pump hose, the bellows and the circulation hose assembly from the pump assembly.
- ③ Disassemble the pump assembly in arrow direction.

HEATER

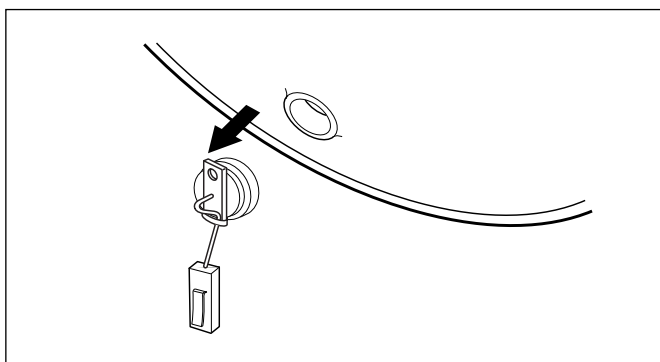


- ① Disassemble the cabinet cover.
- ② Separate 2 connectors from the heater.
- ③ Loosen the nut and pull out the heater.

※ CAUTION

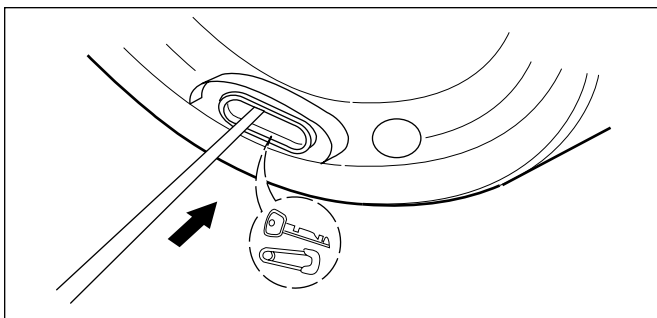
- When assembling the heater, insert the heater into the heater clip on the bottom of the tub.
- Tighten the fastening nut so the heater is secure.

THERMISTOR



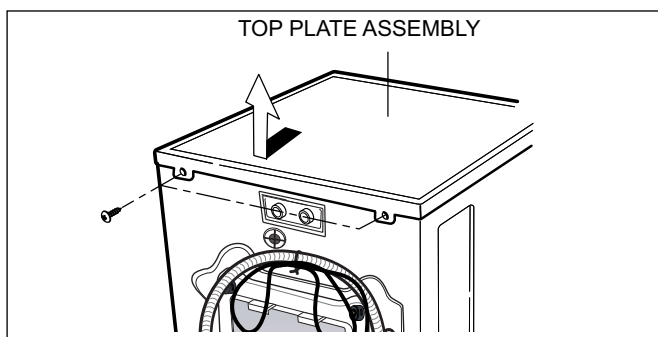
- ① Disassemble the cabinet cover.
- ② Unplug the white connector from the thermistor.
- ③ Pull it out by holding the bracket of the thermistor.

WHEN FOREIGN OBJECT IS STUCK BETWEEN DRUM AND TUB

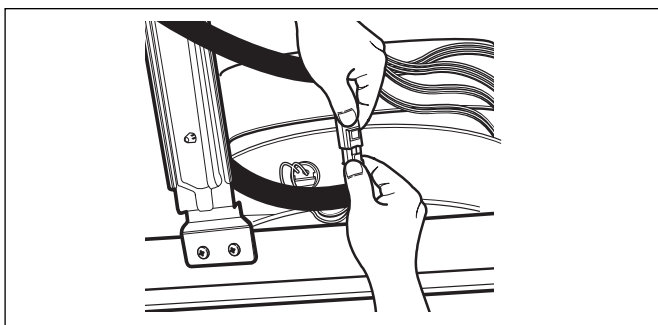


- ① Disassemble the cabinet cover.
- ② Separate the heater from the tub.
- ③ Remove any foreign objects (wire, coin, etc.) by inserting a long bar in the opening.

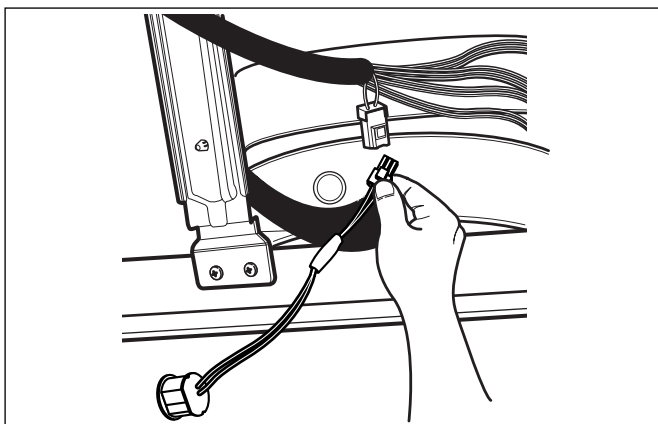
LAMP ASSEMBLY



- ① Unscrew 2 screws on the back of the top plate.
- ② Pull the top plate backward and upward as shown.

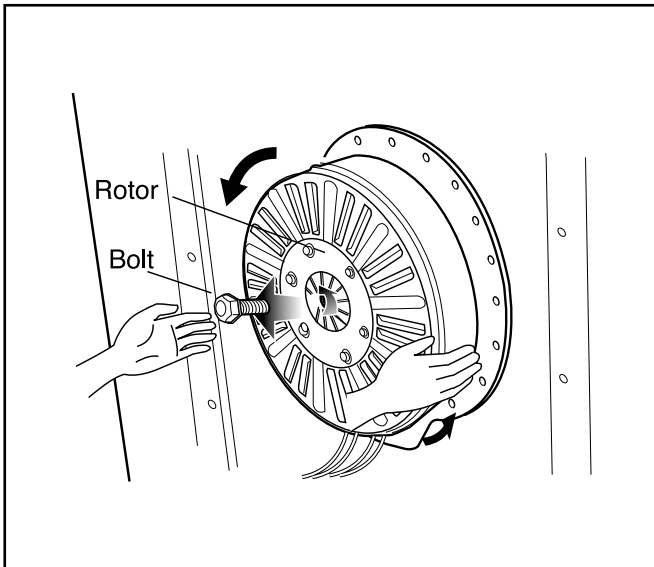


- ③ Disconnect the connector.

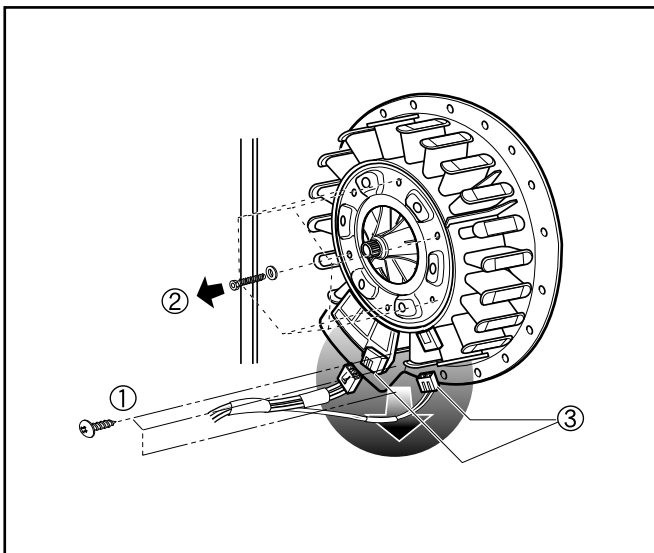


- ④ Disassemble the lamp assembly.

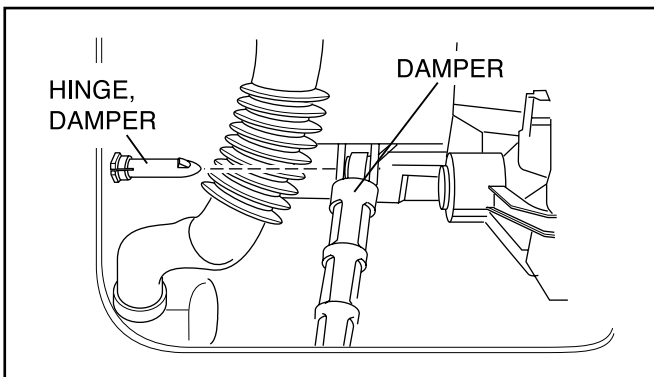
MOTOR/DAMPER



- ① Disassemble the back cover.
- ② Remove the bolt.
- ③ Pull out the Rotor.



- ① Unscrew the 2 screws from the tub bracket.
- ② Remove the 6 bolts on the stator.
- ③ Unplug the 2 connectors from the stator.

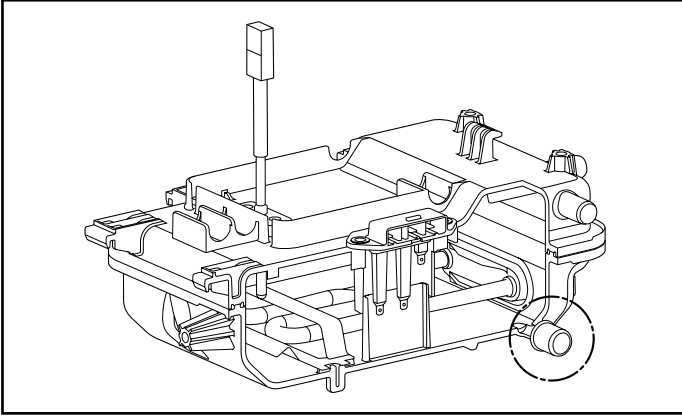


- ① Disassemble the damper hinges from the tub and base.

※ NOTE

If you pull the dampers apart, they must be replaced. If you do not separate them, they can be re-used.

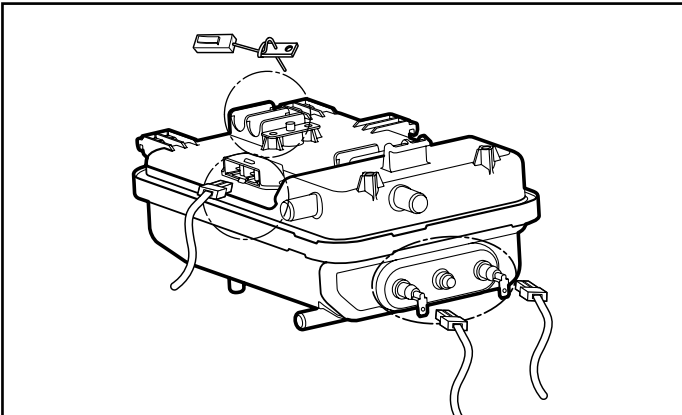
Checking the TSG (TURBO STEAM GENERATOR)



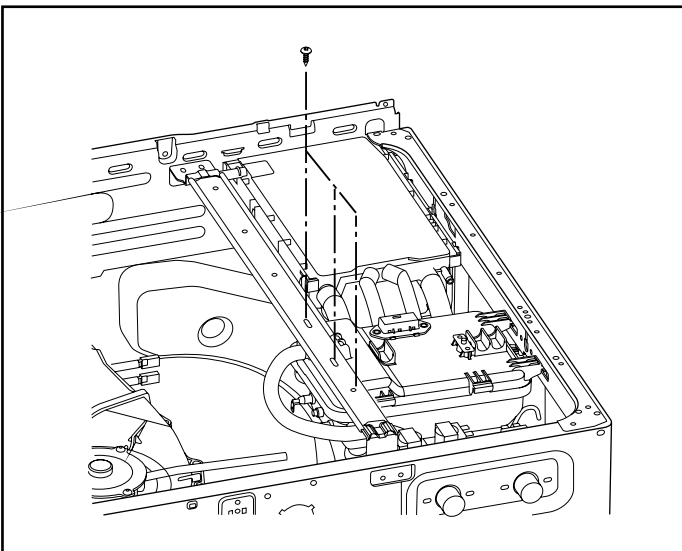
① To check out the fault diagnosis of TSG, you can pull out the plug and let the water drain away.

② Be cautious in case of the TSG is hot.

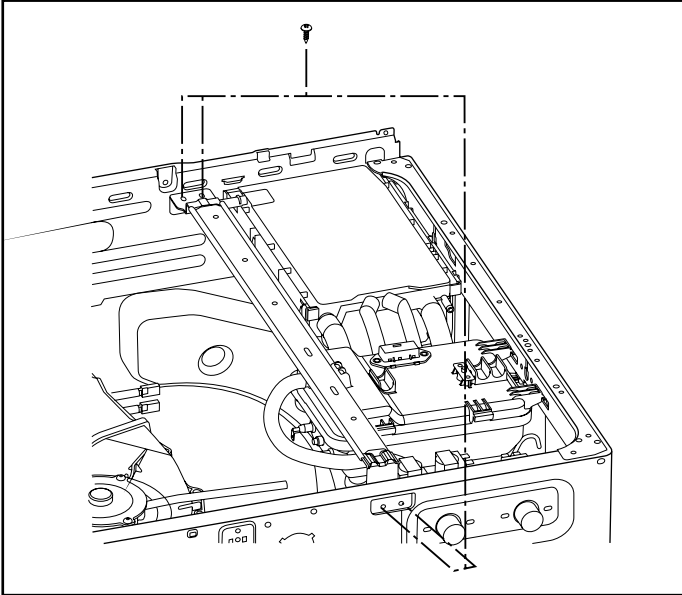
TSG (TURBO STEAM GENERATOR)



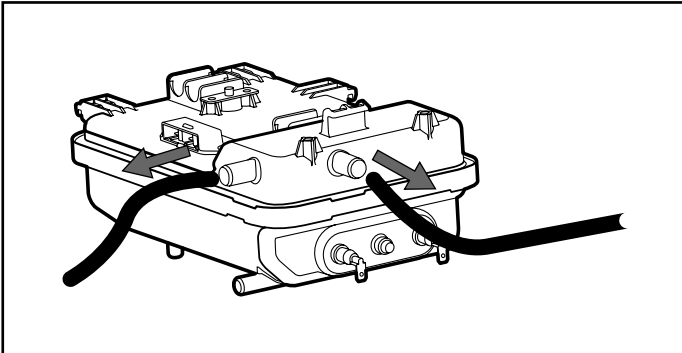
① Remove the housing attached to the TSG (Heater, Water level frequency-sensor, Thermistor)



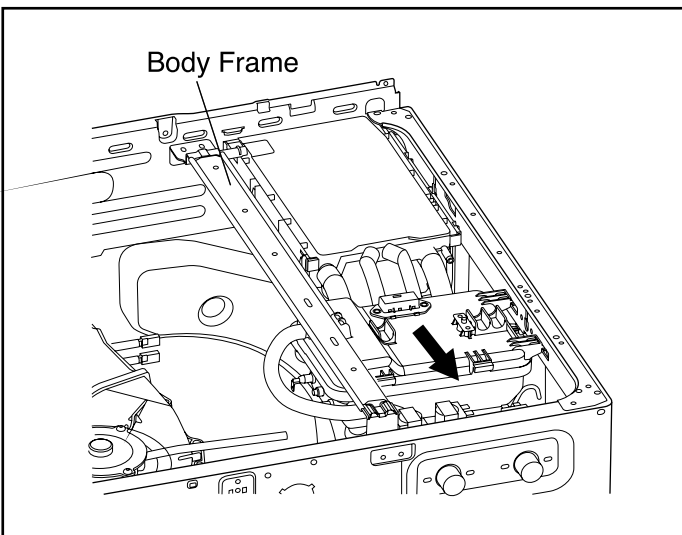
② Remove the screw of the TSG and Body Frame.



③ Taking out the screws of Body Frame (2 ea)



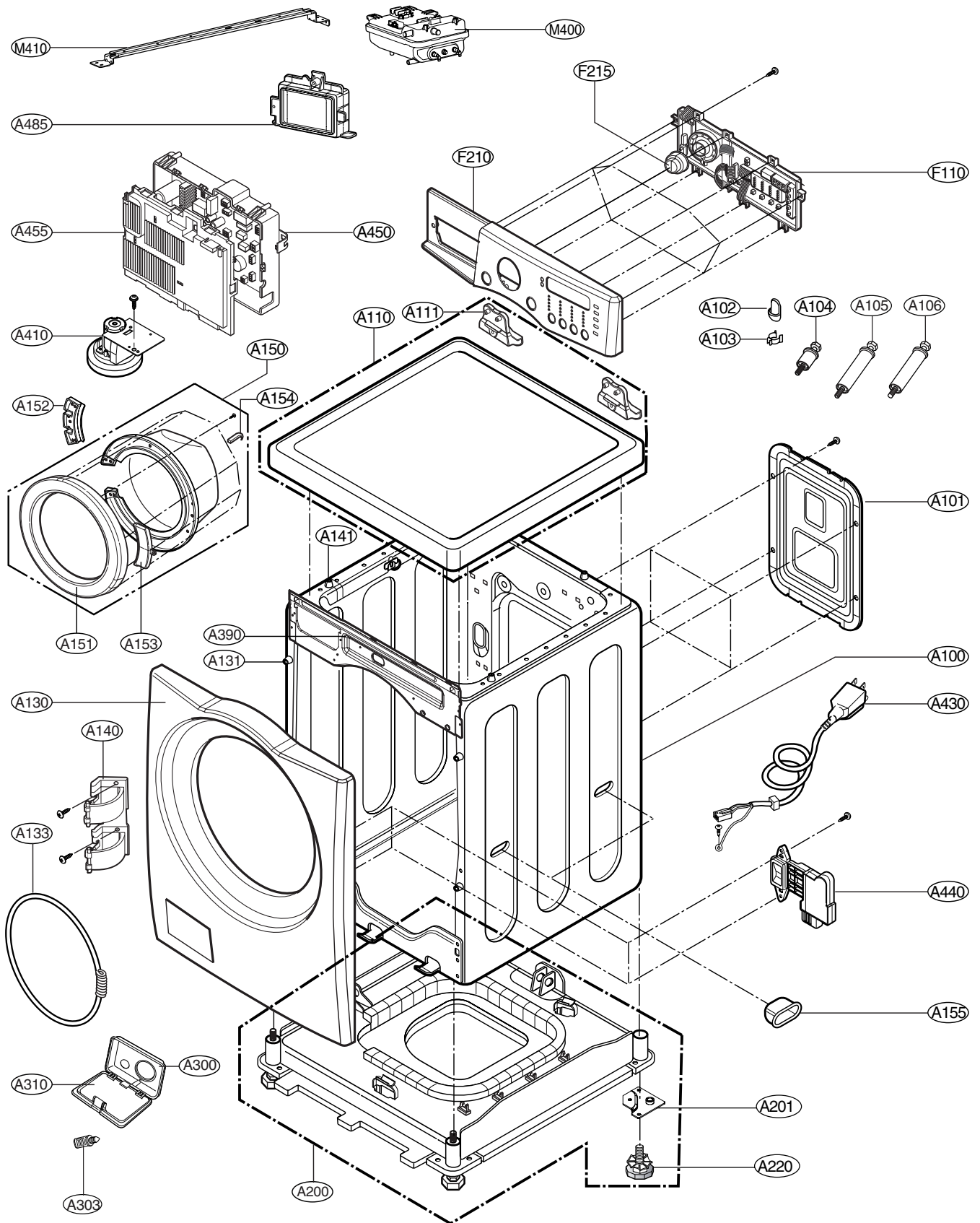
④ Separate the hoses from the TSG.



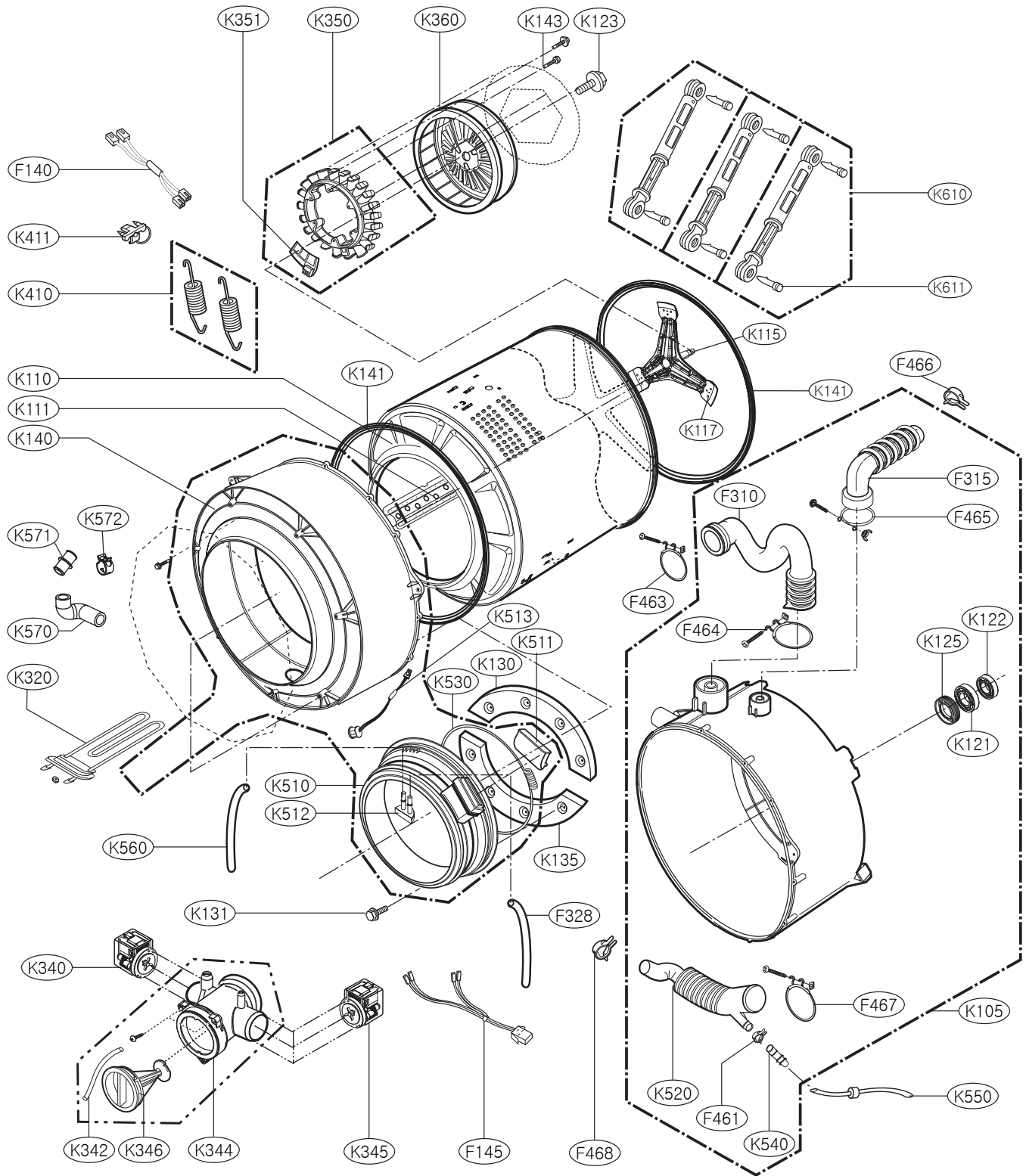
⑤ Remove the body frame and then, separate the TSG from the washer

11. EXPLODED VIEW

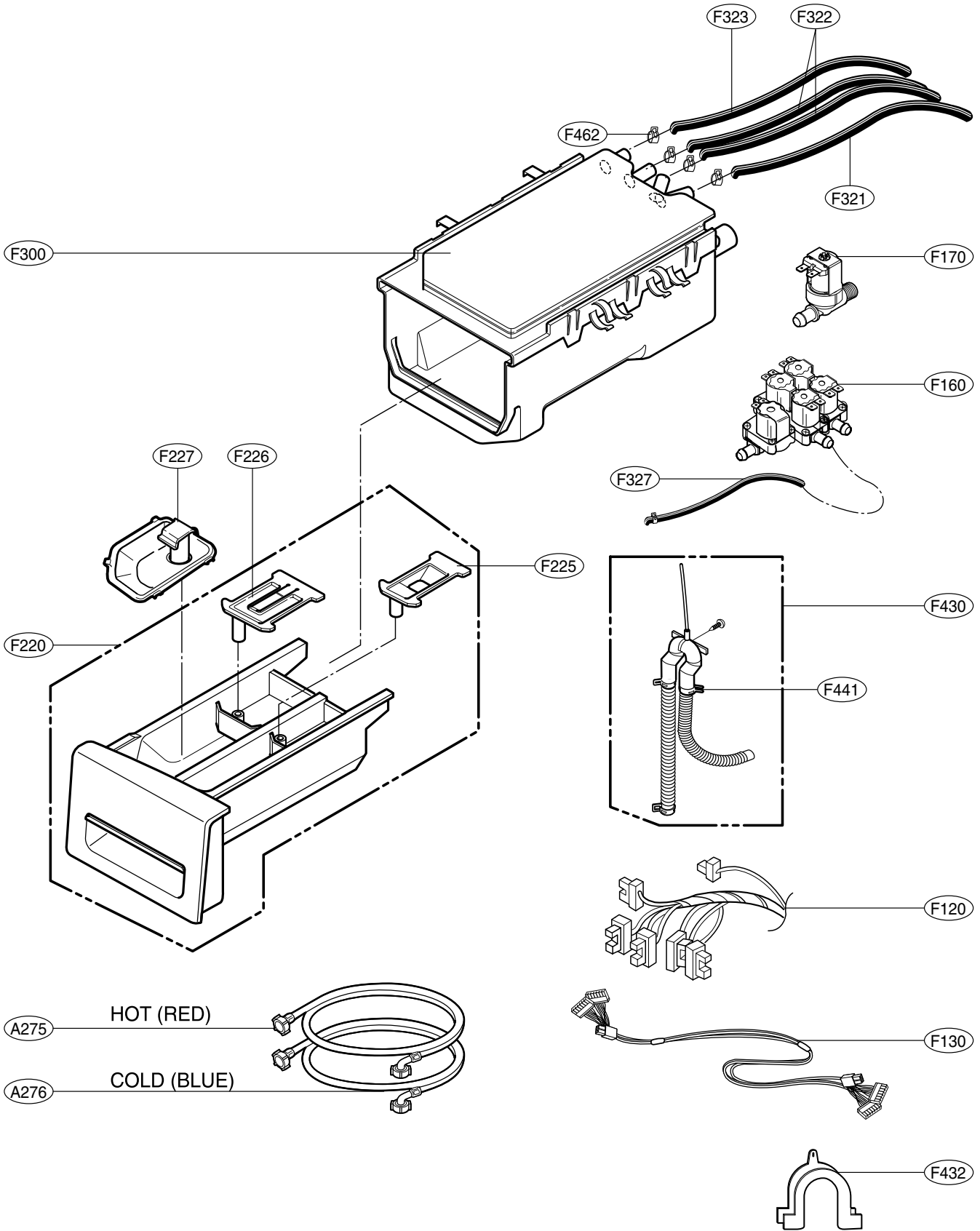
11-1. CABINET & CONTROL PANEL ASSEMBLY



11-2. DRUM & TUB ASSEMBLY



11-3. DISPENSER ASSEMBLY



11-4. DRYER

