# SEARS

**DEPT. 731A** 

# TECHNICAL FLASH

DISTRICT MANAGER
CENTRAL MANAGER
BRANCH MANAGER
CALL CENTRE MANAGER
PARTS MANAGER

T. F. 46-93 OCTOBER 2001

L.DIVELL - DEPARTMENT 731A

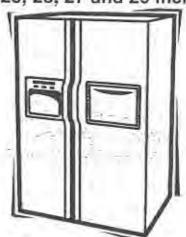
DIVISION 46

SOURCE C978 G.E.

# SERVICE INFORMATION

Arctica/Profile/GE Side-by-Side
Refrigerators with Electronic Touch Controls

MODEL SERIES: PSS and GSS 23, 25, 27 and 29 inch



NOTE:

FOR PARTS ORDERING USE DIVISION 46 SOURCE C978



### IMPORTANT SAFETY NOTICE

The information in this service guide is intended for use by individuals possessing adequate backgrounds of electrical, electronic, and mechanical experience. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.

### WARNING

To avoid personal injury, disconnect power before servicing this product. If electrical power is required for diagnosis or test purposes, disconnect the power immediately after performing the necessary checks.

### RECONNECT ALL GROUNDING DEVICES

If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.

GE Consumer Home Services Training Technical Service Guide Copyright © 2001

All rights reserved. This service guide may not be reproduced in whole or in part in any form without written permission from the General Electric Company.

# Table of Contents

Introduction									1		÷	4		٠		2
Installation							•								·	3
Specifications	ŀ	়				•		•			*					4
Nomendature		 		 							•					5
Warranty Information		 				•										6
Operating Characteristics							 •								. , .	. 7
General Locator Views	7												•	٠		14
Mechanical Disassembly	ı.						٠			٠	,	٠				16
Diagnostics	ij.		•											è	i	32
Component and Connector Locator View	ws ,										•				*	55
Schematics		 	*						٠							. 61
Illustrated Parts Catalog	1	 ٠			 . ,											63

# Introduction

2001 Energy SxS models are being introduced in response to the requirement for more energyefficient refrigerators by mid year 2001, along with feature and operation enhancements. The primary differences in this refrigeration system are the adaptive defrost system (see Pub # 31-9062). control board, software, and control systems that operate independently in fresh food and freezer sections. The new high-efficiency control system has the ability to cycle components and adjust fan speeds as required to maintain temperaturesetting ranges in fresh food and freezer sections. Feedback systems are digital inputs and relay outputs. Sensors (thermistors) are used to measure temperature with communications to a main PC board, which controls the unit components.

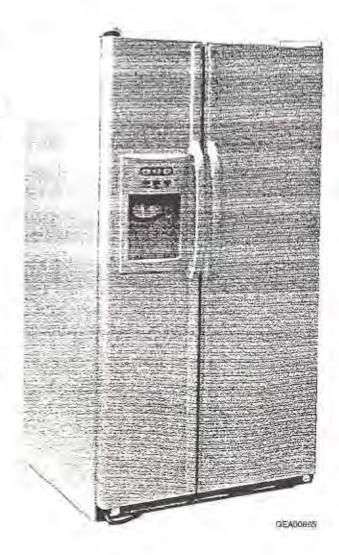
The Refrigerator has touchpad controls to provide inputs to a microprocessor. The fresh food and freezer controls are temperature setpoint type and have settings of 0-9 with 9 being the coldest temperature possible. The new NO CLEAN condenser is serviceable from the rear and is designed to prevent the customer from having to clean the condenser in normal usage conditions.

Sealed system operation and compressor are functionally the same as previous models, with some minor changes.

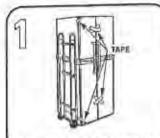
The Profile Perfomance and Arctica side by side models are the models affected. These models are available with a through-the-door chilled water and ice dispenser, and a built-in water filter feature. On models requiring icemaker, the newest electronic icemaker (see Pub. # 31-9063) has been or can be installed.

The freezer has adjustable shelves, a slide-out Spillproof shelf, a QuickSpace shelf, and deep door shelves, based on the model. The fresh food section has a baking soda holder, a fruit and vegetable drawer, drawer dividers, an adjustable humidity drawer, and a convertible meat drawer.

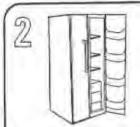
The new high-efficiency refrigerator is a combination of the most efficient refrigeration system and the most desirable customer features available.



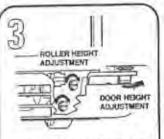
# Installation



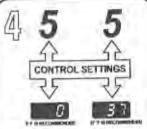
Use padded hand truck to protect retrigerator finish. LEAVE TAPE ON DOORS until refrigerator is in its final location. TRUCK FROM SIDE ONLY. Avoid avertightening strap to prevent damaging doors.



REMOVE ALL CLEAR PROTECTIVE TAPE FROM TRIMS, then move unit into position. If entrance is less thun 38" wide, remove doors prior to installation and reinstall doors according to procedure below.



Connect water lines and power cord. ADJUST FRONT ROLLERS to the retrigerator is solid on floor and doors close easily, MAKE SURE DOORS ARE EVEN AT TOP.



TEMPERATURE CONTROLS ARE PRESET IN THE PACTORY FOR RECOMMENDED SETTINGS.



- APPLIANCE POLISH WAX IS RECOMMENDED FOR REMOVING TAPE RESIDUE AND HAND PRINTS FROM REFRIGERATOR EXTERIOR.
- · REMOVE ALL TAPE AND OTHER PACKAGING MATERIAL FROM REFRIGERATOR INTERIOR, DO NOT REMOVE SERIAL PLATE.
- . REMOVE PROTECTIVE FILM ON TEMPERATURE CONTROL PANEL.



# Removing Doors

Doors should be in closed position. Near lower hinge on freezer side, squeeze collar on water line and pull tubing from coupling. Also, disconnect wiring harness. Pull water line and harness through lower rall.

Remove top hinge covers to access hinges. Remove hinges using a Torx T-20.

Carefully rotate door through 90°. Guiding water few and wiring harness, lift door streight up. Avoid side looding the bottom hinges. Place doors on a protective surface. Avoid pinching the water tube and wire harness at the bottom of the door,

### Re-installing Doors

With Doors 90° open, place doors on builtom hings. Carefully rotate doors to closed position. Avoid side loading the bottom hinges.

Reinstall top hinges and lighten screws flimity. Reinstall hinge cover. If doors are not level, adjust bottom right hinges with a % open ended wrench.

Insert water toping back into coupling. It is completely connected when the mark on the tubing is no longer visible. Reconnect wire harness. Turn on water supply.



CAUTION: Do NOT allow the connector to contact the floor. Hard contact can damage the connector.





### IMPORTANT: PLEASE READ CAREFULLY FOR PERSONAL SAFETY, THIS APPLIANCE MUST BE PROPERLY GROUNDED.

The power bond of this appliance is equipped with a Embeding (grounding) blug that make with a standard three-prong (grounding) wall receptable to minimize the receptable and circuit checked by a qualified electrician to make sum the receptable property grounded.

Where a standard two-crong wall receptable is encountered, it is the personal responsibility and obligation of the customer to have it replaced with a property grounded time-prong wall received

DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.

DEADE SITUATIONS WHERE THE APPLIANCES POWER CORD WILL BE DISCONNECTED INFREQUENTLY
Because of potential select hazards under borase conditions, we strongly recommend against the use of an adapter plug. However, if you still event to use an adapter, which is weathable at prosperity grounded here proof wall recognised by the use of a U. listed adapter which is weathable at proof hardware stores. The larger said of the adapter must be aligned to provide proper polarity in the connection of the power cont.

CAUTION: Attaching the account ground amount to the well receptions cover acres does not ground the spokance unless the cover screw is metal, and not included, or the will marked by a qualified electrician to make sure the receptack is grounded brought for house withing. The captures should have the circuit directed by a qualified electrician to make sure the receptack of a properly grounded. When disconnecting the power continues the absolute with over hand. If this is not done, the adapter ground learning in very leave to break with requested use. Should the lacoper, DO NOT LISS the applicable until a proper ground has again been established.

USAGE SITUATIONS WHERE THE APPLIANCES POWER CORD IN I. HE DISCONNECTED PRECISENTLY.

Do not use an experimental the applicance in the second of the power and places under disconnecting in the power and places under an application and the power and places under the power and places under a three-print (grounding) receptorist by a qualified electrician before unity the application.





# **Specifications**

# DISCONNECT POWER CORD BEFORE SERVICING IMPORTANT-RECONNECT ALL GROUNDING DEVICES

All parts of this appliance capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.

### ELECTRICAL SPECIFICATIONS

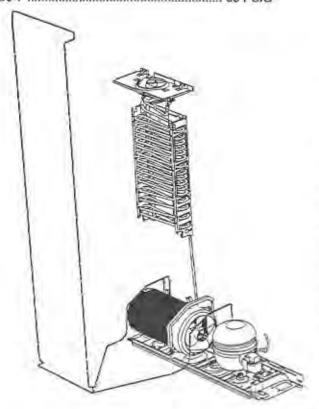
Temperature Control (Position 5)	7-(-11)°F
Defrost Control	60hrs @ 35 min w/no door openings
Overtemperature Thermostat	
Defrost Thermistor	65°F
Electrical Rating: 115V, AC 60 Hz	11.6 Amp.
Maximum Current Leakage	0.50 mA.
Maximum Ground Path Resistance	0.14 Ohms
Energy Consumption	KWH/mo.

### NO LOAD PERFORMANCE

and Ambient of:	70°F	90°F
Fresh Food, "F	34-40	34-40
Frozen Food, °F	(-3) 3	(-3)3
Run Time, %	<45%	<70%

#### REFRIGERATION SYSTEM

The transfer of the transfer o	
Retrigerant Charge (R134a)	4.75 ounces
Compressor	690 BTU/hr
Minimum Compressor Capacity	22 inches
Minimum Equalized Pressure	
@ 70°F	48 PSIG
@ 90°F	60 PSIG



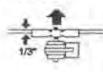
### IMPORTANT SAFETY NOTICE

This information is intended for use by individuals possessing adequate backgrounds of electrical, electronic and mechanical experience. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.

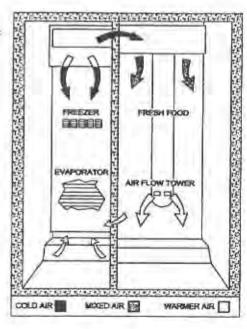
#### INSTALLATION

Clearance must be provided for air circulation	
AT TOP	4"
AT SIDES	
AT REAR	1"

#### AIR FLOW







#### MODELS

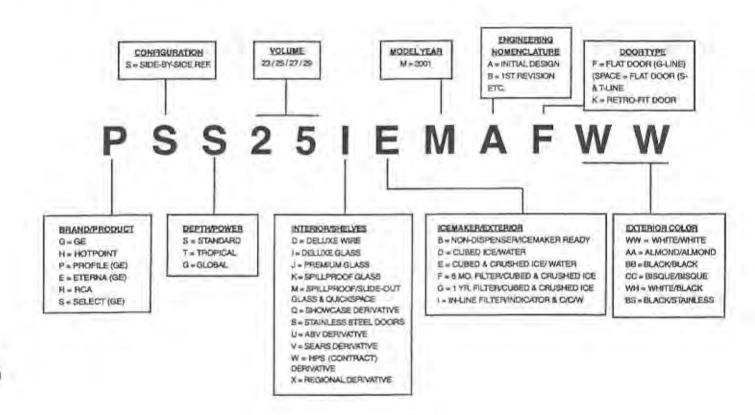
PSC21MGM PSI21MGM PSC23MGM PSI23MGM

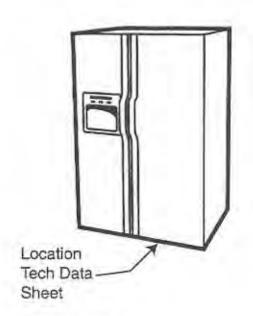
#### REPLACEMENT PARTS

Temperature Control	wr55x10023
Relay	wr07x10031
Overload	Wr08x10025
Run Capacitor (12 F)	wr62x10079
Overtemperature Thermostat	wr50x10015
Defrost Heater Harness & Thermostal	wr23x10142
Defrost Heater & Bracket	wr51x10030
Condenser Fan Motor	wr60x10042
Evaporator Fan Motor	wr60x10043
Main Board	
Dispenser Board	wr55x10029
Thermistor (EV)	Wr55x10025
Thermistor (FZ)	wr55x10026
Thermistor (FF)	wr55x10027
Thermistor (FF)	wr55x10028
FF Fan Motor	wr60x10051
Damper	wr60x10052

# **Nomenclature**

# Profile 2001 Models





(Remove base grille asm, Taped under cabinet)

# Warranty Information

Sales slip or cancelled check is required as proof of original purchase date to obtain service under warranty.

All warranty service is provided by our Factory Service Centers or an authorized Customer Care® technician.

One Year From the date of the original purchase	Any part of the refrigerator (excluding water filter cartridge) which fails due to a defect in materials or workmanship. During this full one-year warranty, GE will also provide, free of charge, all labor and in-home service to replace the defective part.
Five Years From the date of the original purchase:	Any part of the sealed refrigerating system (the compressor, condenser, evaporator, and all connecting tubing) which fails due to a defect in materials or workmanship. During this five-year warranty, GE will also provide, free of charge, all labor and in-home service to replace the defective part.
Lifetime From the date of the conginal purchase	Any see-through pan or drawer furnished with the refrigerator if the pan or drawer breaks during normal household use. Drawer covers are not included.
Thirty Days From the date of the original purchase	Any part of the water filter cartridge which fails due to a defect in materials or workmanship. During this full thirty-day warranty, we will also provide, free of charge, all labor and in-home service to replace the defective part.

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Replacement of the water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of water filter cartridge after its expected useful life, 30 days.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

# Operating Characteristics

# Table of Contents

Fresh Food/Freezer Independent Operation 8
Normal Operating Characteristics, but Different from Previous Models 8
Abnormal Operating Characteristics (Incorrect Operation)
Adaptive Defrost 8
Cooling Operation (Adaptive Defrost)9
Pre-Chill Operation (Adaptive Defrost)
Defrost Heater Operation (Adaptive Defrost)
Dwell Period (Adaptive Defrost)9
Post Dwell (Adaptive Defrost)9
Liner Protection Mode
Electronic Icemaker10
Dispensing Functions
Quick Ice 10
Door Alarm 10
Dispenser Light 10
Dispenser Lock 10
Filters
Hinge System and Door Closure 11
Airflow (Cabinet Interior)
"Jelly Roll" Condenser
Main Control Board13

# Fresh Food/Freezer Independent Operation

In previous models, the fresh food and freezer compartment components worked at the same time. When the fresh food compartment called for cold air, the freezer compartment components would work with the fresh food compartment components. This is called nonindependent operation.

In this model, the fresh food compartment components can operate without the freezer compartment components operating. This is called independent operation.

# Normal Operating Characteristics that May Occur, but Different from Previous Models

- Icemaker auger rotates clockwise.
- Evaporator fan running, without compressor or condenser fan. Fresh food fan is on.
- Post dwell (adaptive defrost), compressor and condenser fan on with evaporator fan off after defrost cycle.
- Liner Protection Mode, fans come on when the doors are open for 3 minutes.
- When the doors open, the fans shut off.
- No airflow to the fresh food compartment when the evaporator fan is on.
- Evaporator fan and compressor can run continuously for 8 hours.
- Fans shift speeds, different sound levels can be noticed when this happens.
- Quick Ice mode, the evaporator fan runs for 48 hours non-stop.
- Response time for drastic temperature change is 2 to 10 minutes. The main control board will only respond to 8 degrees of temperature change per minute as determined by resistance change of sensor.

# Abnormal Operating Characteristics (Incorrect Operation)

- Fresh food fan on and evaporator fan off.
- Evaporator fan on, fresh food fan and compressor off, and damper shut.
- Rapid fan speed changes, fan takes at least 1 minute to change speeds.
- Compressor running without the condenser fan.
   The compressor and condenser fan should always run at the same time.
- Condenser fan running without the compressor. The compressor and condenser fan should always run at the same time.

# Adaptive Defrost

Adaptive defrost can be described as a defrost system that adapts to a refrigerator's surrounding environment and household usage.

Unlike conventional defrost systems that use electromechanical timers with a fixed defrost cycle time, adaptive defrost utilizes an intelligent, electronic control to determine when the defrost cycle is necessary. In order to accomplish the correct defrost cycle time, the main control board monitors the following refrigerator operations:

- Length of time the refrigerator doors were open since the last defrost cycle.
- Length of time the compressor has run since the last defrost cycle.
- Amount of time the defrost heaters were on in the last defrost.

Adaptive defrost is divided into 5 separate cycles. Those operations are:

- Cooling Operation
- Pre-Chill Operation
- Defrost Heater Operation
- Dwell Period
- Post dwell

Refer to Pub # 31-9062 for more information about Adaptive Defrost.

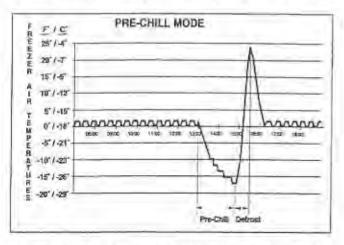
# Cooling Operation (Adaptive Defrost)

During the cooling operation, the main control board monitors door opening (fresh food and freezer doors) and compressor run times. The length of time between consecutive defrosts is reduced by each door opening. If the doors are not opened, the compressor will run up to 60 hours between defrosts. If the doors are opened frequently and/or for long periods of time, the compressor run time between defrosts will be reduced to as little as 8 hours.

# Pre-Chill Operation (Adaptive Defrost)

When the main control board determines that defrost is necessary, the main control board will force the refrigerator into a continuous cool mode (pre-chill). During pre-chill, the freezer temperature may be driven below the temperature control panel display setpoint. However, the fresh food temperature will be regulated by the damper. Pre-chill will last for 2 hours it it is not interrupted by any door openings. If, after 8 hours, the unit has been unable to complete an uninterrupted pre-chill, it will proceed to the defrost cycle.

# Defrost Heater Operation (Adaptive Defrost)



After 2 hours of pre-chill operation or 8 hours of interrupted pre-chill attempts, the main control board turns the compressor, condenser fan, and evaporator fan off. The main control board then energizes the defrost relay, which completes the defrost circuit.

During defrost operation, the main control board monitors the evaporator temperature using evaporator thermistor inputs. The thermistor will terminate defrost heater operation usually in less than 20 minutes. Typical defrost time is 20-30 minutes.

The defrost system is protected by a defrost thermostat (switch). The thermostat opens when the evaporator temperature raises to 140° Fahrenheit and closes when the evaporator temperature lowers to 110 degrees Fahrenheit.

# Dwell Period (Adaptive Defrost)

After defrost heater operation has been terminated by the main control board, a 5-minute dwell period occurs. During this period, the compressor, the condenser fan, and the evaporator fan remain off. The remaining frost melting from the evaporator will continue to drip and drain so the evaporator will be totally clear of any moisture prior to the cooling operation. After the 5 minute dwell period, the unit goes into post dwell.

# Post Dwell (Adaptive Defrost)

The post dwell period is designed to cool the evaporator before circulating air within the refrigerator. This prevents any residual heat on the evaporator from being distributed in the freezer. During this period, the compressor and condenser fan are on, but all interior fans are off and the damper is closed. Post dwell times vary with different models. However, there is a 5-minute maximum post dwell time.

#### Liner Protection Mode

The liner protection mode will activate if either of the doors have been open for 3 minutes. This mode will start the fans and close the damper.

This mode is controlled by 2 timers. Timer #1 monitors door-open time. A 3-minute door-open count begins when the door is opened. If 3 minutes elapse before the door is closed, the liner protection mode will become active. Once the door is closed, timer #1 resets and liner protection mode goes into standby.

In standby, normal fan and damper operations resume and timer #2 begins a 3-minute door-closed count. If 3 minutes elapse without a door opening, liner protection mode will completely deactivate. If a door is opened within the timer #2 door-closed count, the remaining time in the door-closed count will be deducted from the timer #1 door-open count.

### Electronic Icemaker

This refrigerator is equipped with an Electronic Icemaker. Refer to Pub # 31-9063 for more information.

# Dispensing Functions

The water, crushed ice, and cubed ice functions are controlled by the main control board. To select a function, press the appropriate pad on the dispenser. The LED will light to identify the selection.

To dispense the selected item, depress the dispenser cradle located in the dispenser recess. The solenoid and linkage assembly will open the ice chute door to dispense the ice. If cubed ice is selected, the crushed ice bypass solenoid will allow cubed ice to bypass the ice crusher. The ice chute door must remain open for 5 seconds after dispensing ceases. After this 5-second delay, the solenoid and linkage assembly will shut the ice chute door.

The dispenser light will come on automatically when the dispenser cradle is depressed and will fade out 5 seconds after it is released.

The dispenser selection is recorded in the main control board. In the event of a power failure, the last selected function will be restored.

### Quick Ice

The quick ice feature is available on some models. This feature causes the evaporator fan to operate non-stop for 48 hours (fan may operate in high or low speed). This enables maximum icemaker output.

The QUICK ICE pad initiates the quick ice mode in the refrigerator. Pressing the QUICK ICE pad lights the LED and sets the evaporator fan to run at medium speed (unless the main control board selects high speed) for a 48-hour period. The evaporator fan is terminated during defrost, dwell, post dwell, and door openings.

The quick ice selection is stored in the main control board. The function will be restored in the event of a power failure.

### Door Alarm

The DOOR ALARM pad is used to turn on and turn off the door alarm feature. If the feature is on, the DOOR ALARM LED will flash when the door is opened. If the door is open for more than 2 minutes, the door alarm will sound. The alarm can be stopped by pressing the DOOR ALARM pad or by shutting the door. If the DOOR ALARM pad is pushed while the door is open, the alarm will stop but the led will continue to flash until the door is closed. When the door is closed it will reset the audible alarm. This feature will be retained in the event of a power failure.

# Dispenser Light

The LIGHT pad turns the dispenser light on and off. When the light is turned off, it will fade out. The dispenser light will come on automatically when the dispenser cradle is depressed and will fade out 5 seconds after it is released. The LIGHT pad will not turn off the light during dispense.

# Dispenser Lock

When the dispenser system is locked, no dispenser command will be accepted. This includes the dispenser cradle and will prevent accidental dispensing that may be caused by children or pets. If a pad is pressed with the system locked, it will be acknowledged with 3 pulses of the LOCK LED accompanied by an audible tone.

To lock or unlock communication between the dispenser and the main control board, press the LOCK pad and hold it for 3 seconds. The LOCK LED will flash while the LOCK pad is pressed. When the communication is locked, the LOCK LED will be illuminated.

The status of other functions, selected prior to the initiation of the lock feature, will be displayed. If the lock is engaged while a mode is active, the LED will remain on until that mode times out.

If the lock is engaged when the filter timer expires, the LED will come on but cannot be reset until the lock is turned off.

The lock feature will be retained through a power outage.

## **Filters**

The FreshSaver filter is located on the FRESH PRODUCE drawer and will last for 1 year. Some models are equipped with a FreshSaver FILTER LED. After 1 year of refrigerator operating time, the FreshSaver FILTER LED will illuminate as a reminder to the owner to change the filter. The LED can be reset by pressing and holding the HQLD 3 SECS pad for 3 seconds. The LED will flash while the pad is pressed, remain illuminated for 3 seconds after the pad is released, and turn off.

Some models are equipped with a water filter that is located in the upper right-hand corner of the fresh food compartment. Filters are designed to be used for up to 18 hours of open valve time or 1 year of clock time.

When 90% of filter time has elapsed (open valve time or clock time, whichever comes first), the main control board will illuminate the filter reminder LED (amber). When 100% of the filter time has elapsed, the main control board will illuminate the filter reminder LED (red).

# Hinge System and Door Closure

The hinge brackets are not adjustable on the cabinet. The fresh food door can be adjusted up and down by using the hinge adjustment pin (located on the fresh food lower door hinge).

This refrigerator is equipped with a door opening/ closing feature. This feature consists of a springloaded arm located at the bottom of the cabinet for each door. The arm provides a stop for the door when the door is partially open and automatically closes the door when the door is almost closed.

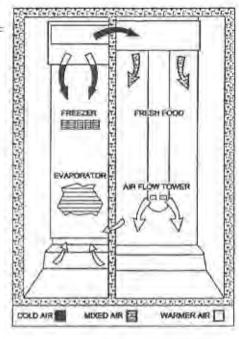
IMPORTANT: The refrigerator rollers must be adjusted correctly for proper door closure. When the rollers are adjusted correctly, the door should close easily when open approximately 45 degrees (halfway).

# Airflow (Cabinet Interior)

AIR FLOW





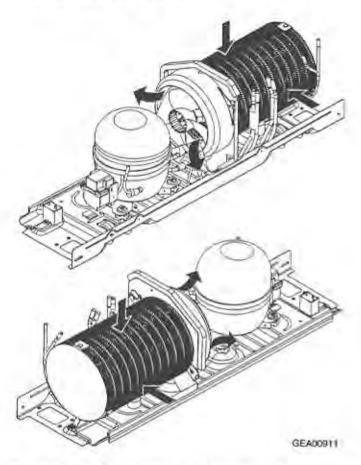


The freezer cabinet is designed so that air is grawn into the bottom of the air tunnel and through the evaporator when the evaporator fan is operating. The chilled air is then pushed out into the top of the freezer.

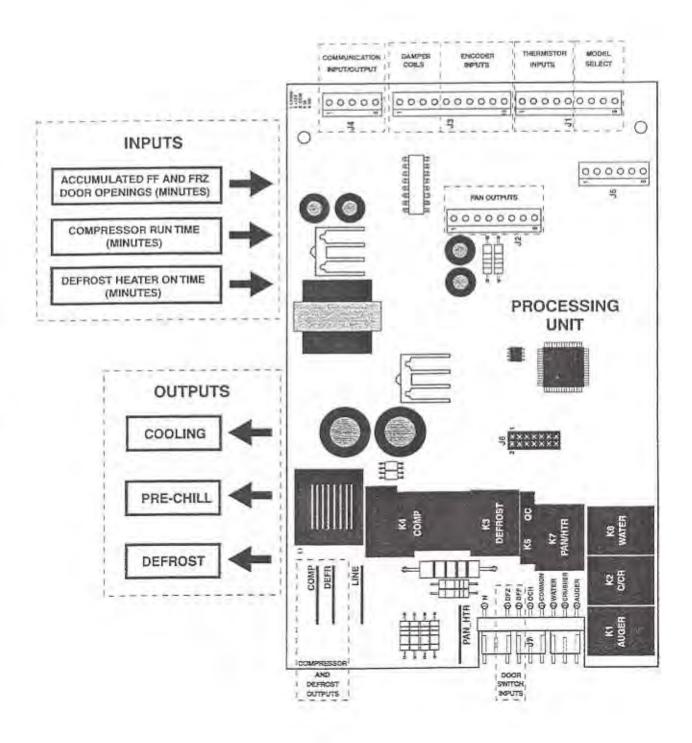
The fresh food compartment receives chilled air via an electronic damper that is positioned at the top rear of the refrigerator between the freezer cabinet and the fresh food cabinet. The damper is controlled by the main control board and when open, allows chilled air from the freezer air tunnel to move into the fresh food air tower. The fresh food air tower contains a fresh food fan which draws chilled air from the freezer (through the damper) into the air tower. The air tower directs chilled air across the top of the fresh food cabinet to two outlets. The air tower also directs chilled air down the back wall of the fresh food cabinet. The chilled air exits the air tower through vents in the tower.

Air returns from the fresh food cabinet to the freezer cabinet via a mullion located to the left of the FRESH PRODUCE drawer.

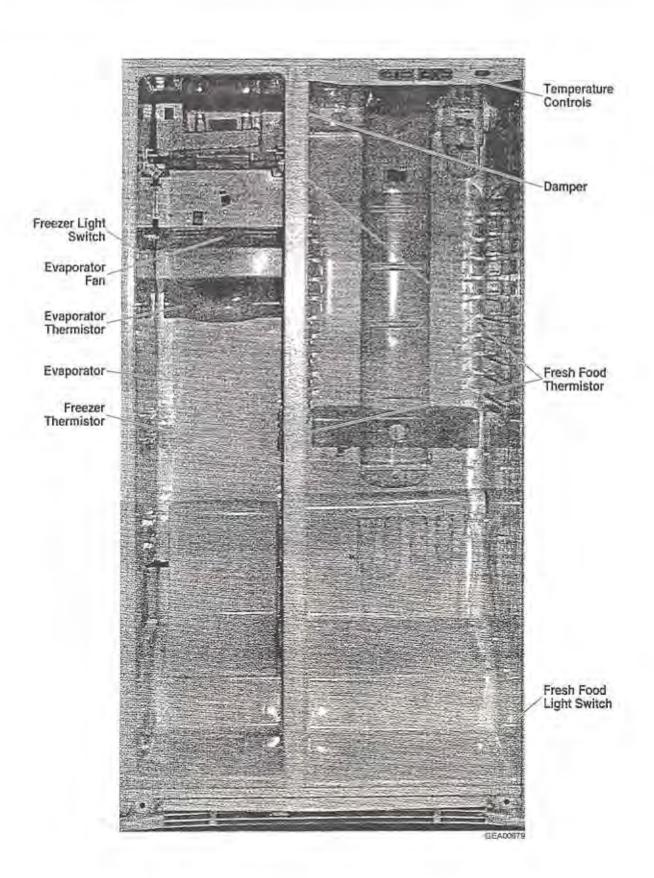
# "Jelly Roll" Condenser

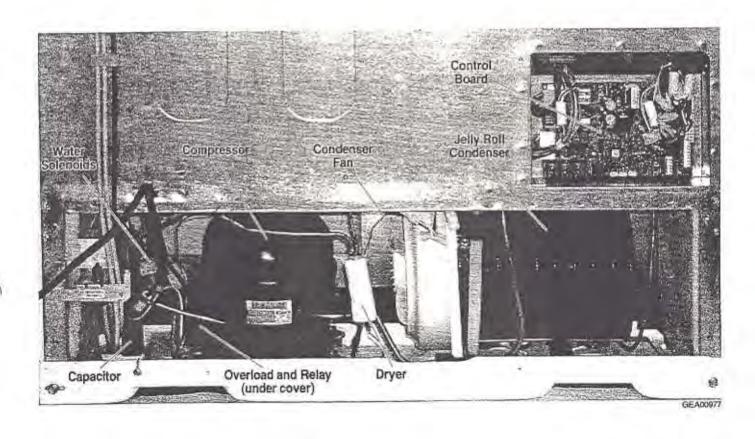


The "jelly roll" condenser is a new type of condenser. The condenser fan is located at one end of the "jelly roll" condenser and a solid plate is located at the other end. Air is drawn in through the outside diameter of the condenser and pulled out by the condenser fan. The condenser is located in the machine compartment which can be accessed from the back of the unit at the bottom.



# **General Locator Views**





# **Mechanical Disassembly**

# Table of Contents

Door Handle	18
Door Gasket	18
Fresh Food Compartment Quick Access Door	18
Fresh Food Door Light Switch	19
Fresh Food Compartment Door Shelves	19
Fresh Food Compartment Shelves	19
Fresh Food Compartment Drawers	19
Fresh Food Compartment Lights	19
Water Filter	20
Fresh Food Fan and Mullion Damper	20
Deli Fresh Damper	21
Fresh Food Thermistors	21
Temperature Control Panel	22
Freezer Door Bins	22
Doors and Door Hinges	22
Fresh Food Door Adjustment	23
Rollers	23
Roller Adjustment	24
Freezer Compartment Shelves and Bins	24
Freezer Door Light Switch	24
Ice Dispenser	24
Ice Dispenser Auger Drive and Cube Solenoid	25
cemaker	25

Freezer Light	26
Evaporator Fan	26
Evaporator Thermistor	
Defrost Thermostat	
Defrost Heater	27
Evaporator Drip Pan	28
Evaporator	28
Freezer Thermistor	
Condenser Fan	29
Main Processor Card	29
Water Solenoids	29

### Door Handle

The door handles allow access into the fresh food and freezer compartments. They are front mounted with 1 Torx head screw.

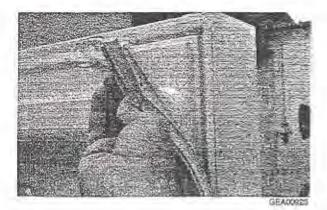
- With a small flat-blade screwdriver, slide the handle trim down and pull it out.
- 2. Remove the lower Torx head screw.
- Lift the handle in and upward motion until it disengages the locking tabs. Pull the handle outward to remove it.



### Door Gasket

The door gasket is a molded gasket set into a channel located in the door liner.

- Open the door.
- Grasp the gasket and pull in an outward motion until the molded gasket separates from the door liner.



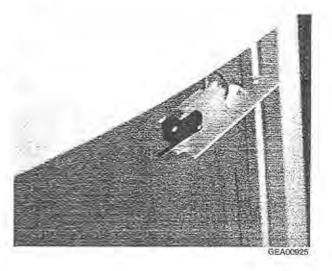
## Fresh Food Compartment Quick Access Door

The fresh food compartment allows access to the fresh food compartment without opening the fresh food door.

 Open the quick access door and remove the hinge Torx head screws (2), located on each side of the door.



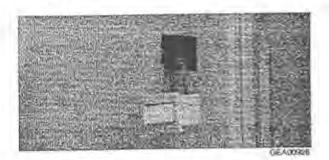
- With a small flat-blade screwdriver, remove the door frame and door frame assembly.
- Remove the gasket and slide the door out of the frame.
- The quick access door also has an interiock switch located at the top right-hand side of the interior frame. Remove the Phillips screw and slide the switch assembly down and out.
- Disconnect the wires to the switch and remove it.



# Fresh Food Door Light Switch

In addition to the quick access door light switch, the fresh food compartment has a door light switch located in the lower right corner for the compartment.

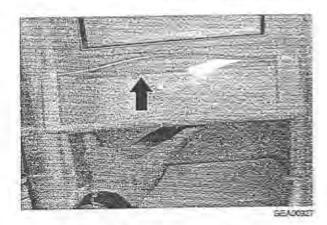
- Use a small flat-blade screwdriver to unlock the locking tab tabs and pull the switch out until the wire connector is visible.
- Disconnect the connector and remove the switch.



# Fresh Food Compartment Door Shelves

The door shelves allow storage of perishable items.

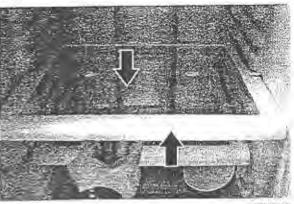
1. Titt the shelf up and slide it out.



# Fresh Food Compartment Shelves

These shelves allow the storage of larger items and pull out for easy access.

- Pull the shelf out until the shelf stop tab meets the compartment stop.
- Push the shelf stop tab down and pull the shelf out until it is removed.

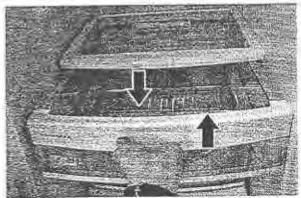


DEADOOS

# Fresh Food Compartment Drawers

Fresh food compartment drawers are designed for storage of fruits, vegetables, and deli items. The drawers are located in the lower portion of the fresh food compartment.

- Pull out the drawer until the rollers meet the mechanical stop.
- Tilt the drawer up and pull it out until it is removed.

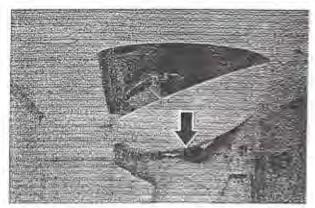


GEA00929

# Fresh Food Compartment Lights

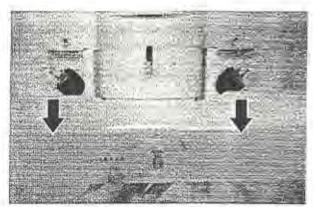
The fresh food compartment lights are located in the upper and lower portion of the fresh food compartment.

 To access the upper lights, remove the upper opaque cover by unlocking the tabs and pulling the cover down.



GEADOSS)

- To access the lower lights, pull the deli fresh damper adjusting knob off.
- 3. Lift the opaque cover off the tabs.

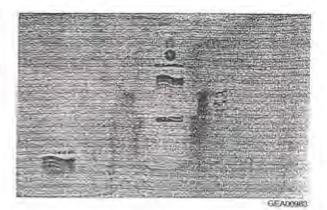


GEA00931

### Water Filter

The water filter is located in the upper right-hand portion of the fresh food compartment. The water filter, filters water for the ice maker and the water dispenser. An LED on the temperature control panel will illuminate when the filter needs to be changed.

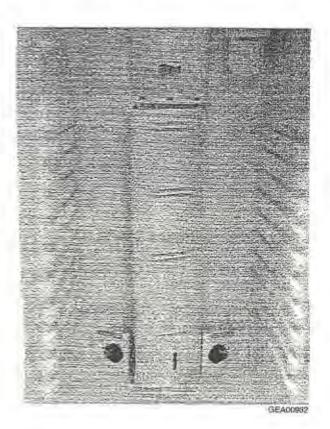
- Turn the water filter 1/2 turn counterclockwise and pull it down.
- To install the filter, push it up while turning 1/2 turn clockwise. Do not force the filter.



# Fresh Food Fan and Mullion Damper

The fresh food compartment fan is located under the upper ductwork in the fresh food compartment. This fan distributes cold air from the freezer via the mullion damper. The mullion damper is located in the same assembly as the fan, Both are controlled by the processor.

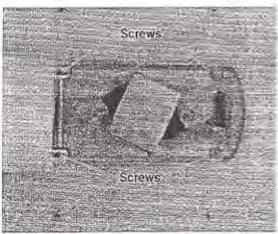
- Remove the dell fresh adjusting knob and light cover.
- Unlock the upper and lower locking tabs for the center ductwork and remove. The ductwork is also fastened with double-sided tape at the upper and lower portions.



- 3. Remove the upper water filter cover.
- Unlock the upper opaque light cover tabs and remove the cover.
- 5. Unlock the upper ductwork tabs and remove it.

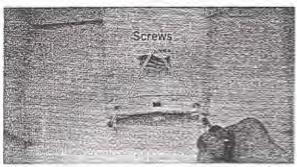


Remove the Phillips head screws (8) for the upper light assembly plastic bracket.



GEADORSS

- Pull the stainless steel light bracket down until the wires are exposed and disconnect them.
- Remove the Phillips head screws (2) for the fresh food fan and damper cover and remove the cover.



SEA00900

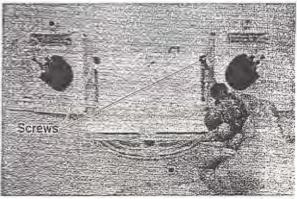
- Lay the fan and damper assembly against the compartment and open the back cover.
- Disconnect the wire connections and remove the damper or fan.



### Deli Fresh Damper

The deli fresh damper is located at the bottom of the cold air ductwork. It allows the flow of cold air to be adjusted to the deli fresh drawer.

- Remove the deli fresh damper adjusting knob and the lower light cover.
- Remove the center ductwork by unlocking upper and lower tabs. Double-sided tape is applied to upper and lower areas.
- Remove the damper Phillips head mounting screws (3) and remove the damper.



BEA00935

### Fresh Food Thermistors

The fresh food thermistors are located at the upper and lower portions of the fresh food compartment. They send temperature signals to the processor.

- With a small flat-blade screwdriver, unlock the tabs and remove the assembly.
- Remove the thermistor from the cover and disconnect the wire connector.



(SEA/0003

### Temperature Control Panel

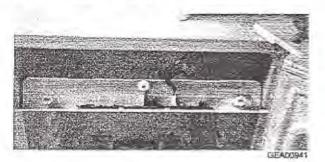
The temperature control panel is located in the fresh food compartment and mounted at the upper front. This panel allows temperature control for the fresh food and freezer compartments. Each compartment has an LED readout of the temperature setting. In addition the panel has an LED readout for water filter change.

- Remove the control panel Phillips head mounting screws (3).
- Pull the panel down until the wire connections are exposed.



GEA00940

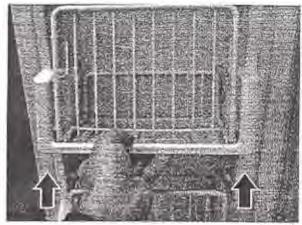
- 4. Disconnect the panel wire connector.
- 5. Disconnect the circuit card ribbon.
- Unlock the card locking tabs located at the lower left- and right-hand corners of the card.
- 7. Remove the card.



### Freezer Door Bins

The freezer door bins are located on the inside of the freezer door and tilt out to allow easy access of frozen items.

Tilt the bin up and slide it out of the door.



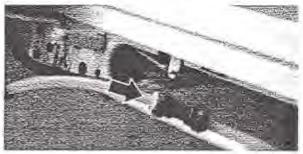
GEA0094

### Doors and Door Hinges

IMPORTANT: The freezer door is not adjustable. The fresh food door can be adjusted up and down to match the height of the freezer door. Adjust the fresh food door up or down using the hinge adjustment pin (located on the fresh food door lower hinge).

IMPORTANT: The refrigerator rollers must be adjusted correctly to ensure proper door closure. Refer to the Roller Adjustment section in this chapter for more information.

- 1. Remove the base grille.
- With the door in the closed position, disconnect the wiring harness connector.
- Disconnect the water supply tube. To disconnect the tube, push the white collar on the quick connector in and pull the tube out.



GEA00941

- With a small flat-blade screwdriver, disengage the locking tabs of the upper hinge cover and remove it.
- Remove the Torx head hinge screws (2) and lift the upper hinge off the unit.

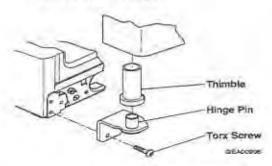


CAUTION: Do not side-load hinges,

CAUTION: Freezer door only - Do not allow the connector to contact the floor. Hard contact may damage the connector.

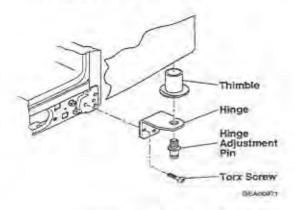
NOTE: Guide the waterline and wiring harness through hinge while lifting the door from hinge.

6. Open the door 90° and lift door straight up and off the lower hinge.



Lower Hinge, Freezer Side

7. Remove the Torx screws (3) and the lower hinge from the cabinet.



Lower Hinge, Fresh Food Side

### Fresh Food Door Adjustment

IMPORTANT: The freezer door is not adjustable. The fresh food door can be adjusted to match the height of the freezer door.

IMPORTANT: The refrigerator rollers must be adjusted correctly to ensure proper door closure. Refer to the Roller Adjustment section in this chapter for more information.

- Remove the base grille.
- Turn the hinge adjustment pin (located on the fresh food lower hinge) clockwise to raise the door level and counterclockwise to lower the door.

### Rollers

This unit has 4 rollers for easy movement of the retrigerator. There are 2 rollers located in the front and 2 rollers located in the rear of the unit.

IMPORTANT: The refrigerator rollers must be adjusted properly to ensure proper door closure. Refer to Roller Adjustment.

- 1. To remove the front rollers, back the level adjusting screw all the way out.
- 2. Remove the 1/4-in, roller mounting screws and remove the caster.



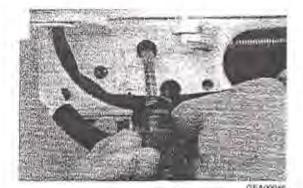
GEA00945

- To remove the rear rollers, remove 1/4-in. mounting screws (2).
- Tilt the roller down and slide it out.

# Roller Adjustment

The front (2) rollers are adjustable. Adjust them so that the refrigerator is solid and the doors close easily.

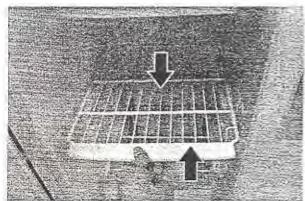
- Remove the base grille.
- 2. With a flat-blade screwdriver, turn the adjusting screw clockwise to raise the roller and counterclockwise to lower the roller.



Freezer Compartment Shelves and Bins

The shelves and bins slide out for easy access for frozen items.

- Slide the shelf/bin out until it reaches its stop.
- 2. Till the shelf/bin up and slide it out of the compartment.

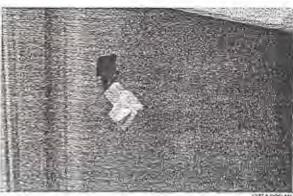


GEA00947

# Freezer Door Light Switch

This switch is located in the left-hand portion of the freezer compartment and sends a signal to the processor.

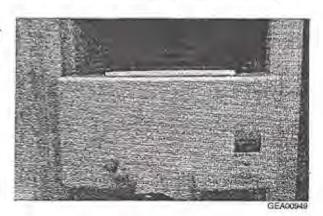
- 1. With a small flat-blade screwdriver, unlock the locking tabs and pull the switch out until the wire connector is visible.
- Disconnect the wire connector and remove the switch.



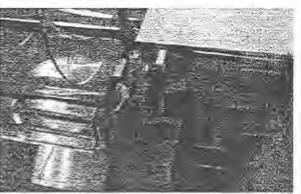
# Ice Dispenser

The ice dispenser is located in the upper portion of the freezer compartment. This assembly stores ice made by the icemaker and dispenses ice on demand from the door dispenser target switch.

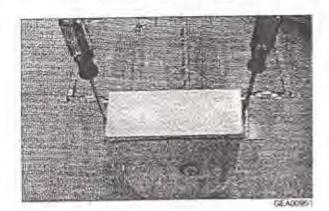
- Remove the upper ice bucket tray.
- Slide out the ice dispenser assembly.



- Remove the ice cube solenoid linkage Phillips head screw and slide the linkage back.
- 4. Remove the ice crusher cover Phillips head screws (2) and remove the cover.
- 5. With a pair of pilers, twist off the backing plate tabs located on either side of the crusher.



- 6. With 2 small flat-blade screwdrivers, unlock the ice crusher locking tabs located at either side of the ice crusher.
- 7. Lift the ice crusher out of the bucket.

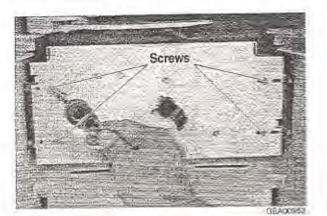


- Remove the ice crusher back cover.
- Remove the locking ring from the ice crusher auger.
- 10. Remove the plastic nut with a pair of pliers by turning it clockwise.
- 11. Remove the spacers and blades. The blades are numbered for reassembly.

# Ice Dispenser Auger Drive and Cube Solenoid

The ice dispenser drive motor and cube solenoid are located in the upper rear of the freezer compartment. The drive motor moves the auger via a fork located on the drive motor. The cube solenoid allows cube or crushed ice to be dispensed on demand.

- 1. Remove 1/4-in. housing mounting screws (4) located at the four corners of the housing.
- 2. Slide the housing forward until the connector is visible, disconnect the connector, and remove the unit from the housing.

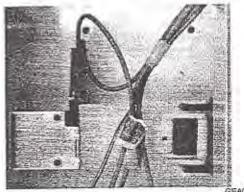


Note: Drive fork has reverse threads; turn clockwise to remove.

- Remove the fork from the drive motor by turning it clockwise.
- Disconnect the motor connectors and remove the ground wire.



- 5. Remove 1/4-in. mounting screws (3) and remove the motor.
- Disconnect the cube solenoid wires.
- Remove cube solenoid 1/4-in. mounting screws (2) and remove the cube solenoid.

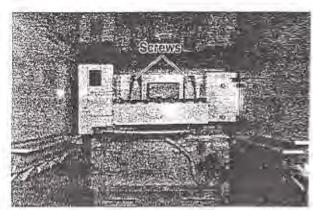


### Icemaker

The icemaker is located in the upper rear of the freezer compartment and supplies ice to the dispenser tub.

- Disconnect the icemaker cable connector.
- 2. Remove 1/4-in. icemaker mounting screws and slide out the icemaker.

This refrigerator is equipped with an Electronic Icemaker. Refer to Pub # 31-9063 for more information.



**GEADORS** 

# Freezer Light

The freezer light is located in the upper rear of the freezer compartment. The light is covered by an opaque cover.

- 1. Unlock the locking tabs and remove the cover.
- 2. Replace the appliance light.

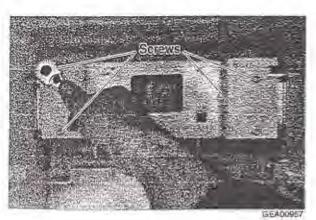


EEA00856

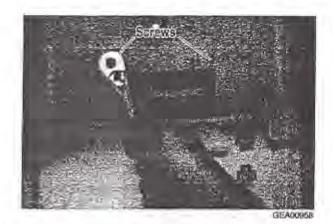
### Evaporator Fan

The evaporator fan is located in the upper rear portion of the freezer compartment. This fan supplies cold air to the freezer and fresh food compartments. The evaporator thermistor must be replaced when replacing the fan.

 Remove 1/4-in, icemaker bracket screws (4) located at the four corners of the bracket.



Remove 1/4-in. ice dispenser drive mounting bracket screws (2) and remove the brackets.



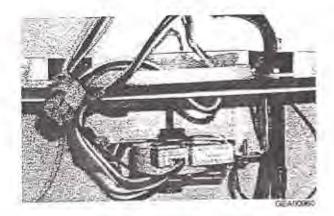
Remove 1/4-in. upper evaporator fan ductwork screws (2).

- Unlock the tabs and remove the lower evaporator fan ductwork.
- Remove 1/4-in. evaporator cover screws (4) and remove the cover.



GEA00959

- Remove 1/4-in. upper evaporator fan duct work screws (2), located at the lower portion of the ductwork.
- With a small flat-blade screwdriver, unlock the tabs for the icemaker and dispenser cables.
- Slide the upper fan ductwork out.
- 9. Disconnect the evaporator fan wiring harness.

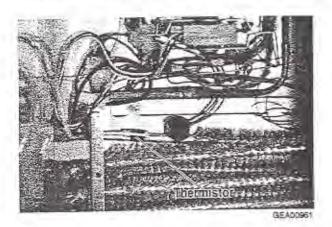


- 10. Remove the 1/4-in, screw for the evaporator fan ground wire.
- 11. Remove the 1/4-in, evaporator fan bracket mounting screws (2), located at either side of the bracket.
- Remove the evaporator fan assembly.

# **Evaporator Thermistor**

The evaporator thermistor is snapped on to the top portion of the evaporator. This thermistor sends evaporator temperature signals to the processor. The thermistor must be replaced when replacing the evaporator fan.

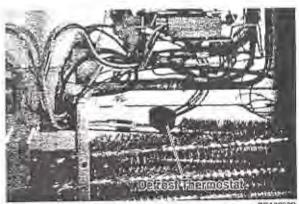
- Complete evaporator fan procedure.
- 2. Unsnap the evaporator thermistor from the evaporator and remove it.



### Defrost Thermostat

The defrost thermostat is snapped onto the top portion of the evaporator. The thermostat sends temperature information to the processor. The defrost heater must be replaced when replacing the thermostat.

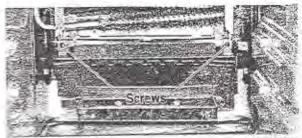
- 1. Remove the lower fan duct work from the evaporator cover.
- 2. Remove the 1/4-in. evaporator cover screws and remove the evaporator cover.
- 3. Disconnect the defrost thermostat wiring connector.
- 4. Remove the defrost thermostat from the evaporator.



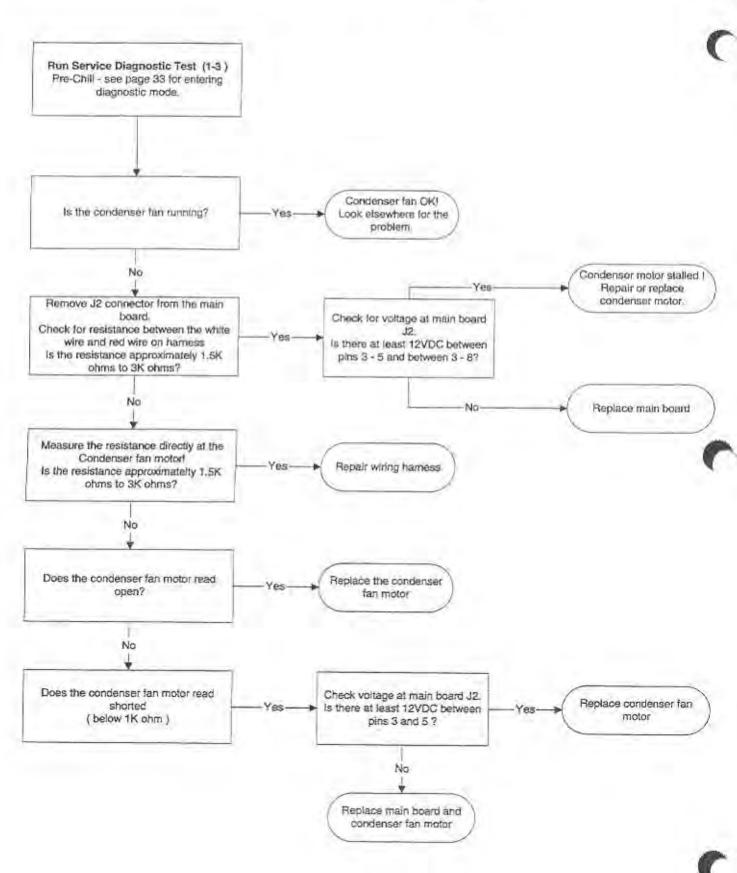
### Defrost Heater

The defrost heater is located at the bottom of the evaporator. The defrost heater heats the evaporator in the defrost mode of operation. The thermostat must be replaced when replacing the defrost heater.

- Complete defrost thermostat procedure.
- 2. Remove Phillips head defrost heater mounting screws (2).
- Remove the defrost heater.



# Condenser Fan Not Running



Caution: Unplug power when disconnecting and connecting connectors on the board.

## Condenser Fan

The condenser fan is located in the rear of the unit. It provides forced-draft cooling for the condenser coil.

Remove the 1/4-in, back panel access screws.
 and remove the back panel.

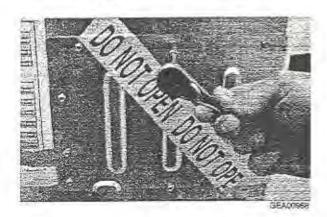


- Remove the 1/4-in: condenser fan mounting screw and slide the fan out until the wire is exposed.
- 3. Disconnect the supply wire connector.

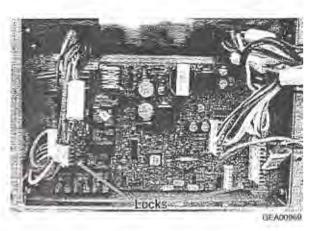


The main processor card is located in the back of the unit. This card controls the operation of the unit. If a fan short has occurred, replace the fan prior to the card or the card will be destroyed.

- 1. Secure power to the unit.
- Remove the 1/4-in: processor card panel screws (10) and remove the panel.



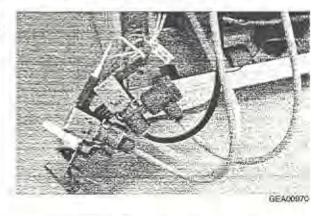
- 3. Disconnect the processor cable connectors.
- Remove the card by unlocking plastic locks located at the comers of the card.



### Water Solenoids

When the solenoids receive a signal from the processor, they route water to the filter, cooler, and icemaker.

- Remove the 1/4-in, rear panel screws (10) and remove the rear panel.
- 2. Remove the 1/4-in, bracket screw.
- 3. Slide the solenoid assembly out.



- 4. Disconnect the cable assembly.
- Disconnect the water tube. To disconnect the quick connect, push the black collar in and pull the tube out.
- 6. Remove the solenoid.

Notes

	Notes
-	
-	
-	
-	
-	
-	
0	
-	
-	
-	
-	
-	
-	

# Diagnostics

# **Table of Contents**

Efficient Use of Diagnostics	32
Failure Causes (Table 1)	33
Self Diagnostics	33
Diagnostic Tests (Table 2)	35
Communication Tests (0 2, 0 3, or 0 4)	35
Temperature Control Panel Self-Test (0 6)	35
Dispenser Board	36
Control and Sensor System Self-Test (0 7)	36
Main Control Board (Low-Voltage Side)	37
Main Control Board (120-VAC Side)	38
Main Control Board Locator Table (Low-Voltage Side)	39
Main Control Board Locator Table (120-VAC Side)	40
Unit Dead, No Sound & No Cooling (diagnostic chart)	42
Fresh Food Warm - Freezer Warm (diagnostic chart)	43
Fresh Food Warm - Freezer Normal (diagnostic chart)	44
Fresh Food Too Cold - Freezer Normal (diagnostic chart)	45
Freezer Warm - Fresh Food Normal (diagnostic chart)	46
Compressor Not Running (diagnostic chart)	47
Damper Door Not Opening or Not Closing (diagnostic chart)	48
Condenser Fan Not Running (diagnostic chart)	49
Evaporator Fan Not Running (diagnostic chart)	50
Fresh Food Fan Not Running (diagnostic chart)	51
Heavy Frost on Evaporator (diagnostic chart)	52
Thermistor Test (diagnostic chart)	53
Thermistor Values (Table 3)	54

# **Efficient Use of Diagnostics**

For the most efficient use of the diagnostics, find the appropriate diagnostic chart and proceed as directed in the chart. When directed to enter Self Diagnostics, refer to the Self Diagnostics section of this chapter for more information. When directed to perform a diagnostic test (example; encoder test 0 5), refer to Table 2, Diagnostic Key Sequences, for more information.

	Table 1. Fa	ilure Causes	
Freezer Compartment		Fresh Food Compartment	
Above 15° Fahrenheit	High-resistance freezer thermistor Low resistance evaporator thermistor Condensor fan failure Evaporator fan failure Defrost heater stuck on Door switch failure Main control board faulty Harness faulty Dispenser flap open Door gasket leak Door sjar Sealed system failure	Above 50° Fahrenheit	High-resistance fresh food compartment thermistor Damper closed Fresh food fan failure Evaporator fan failure Door switch failure Main control board faulty Harness faulty Door gasket leak. Door ajar
Cycle Normal (between 14° and -14° Fahrenheit)		Cycle Normal (between 49° and 33° Fahrenheit)	
Below -15° Fahrenheit	Damper stuck closed  Low-resistance in freezer thermistor circuit  Main control board faulty  Fresh food compartment fan failure:  Harness faulty	Below 32° Fahrenheit	Damper stuck open Low-resistance fresh food compartment sensor circuit Main control board faulty Ambient temperature below 60° Harness faulty

# Self Diagnostics

To enter Self Diagnostic mode, both temperature control panel displays must be illuminated. A display can be illuminated by pressing an adjacent temperature adjustment button. When both displays are illuminated, set the freezer and refrigerator temperature settings to 5. Simultaneously press and hold all 4 temperature adjustment buttons for approximately 3 seconds. A flashing 0 in the refrigerator and freezer displays will indicate that the refrigerator is in Self Diagnostic mode.

To perform a self diagnostic test, locate the test in Table 2, Diagnostic Tests.

For temperature control panels with single-digit displays, the COLDER temperature adjustment button will increment the numbers up and the WARMER temperature adjustment button will increment the numbers down. Use the freezer temperature adjustment buttons to enter the test code number in the freezer display. Use the refrigerator temperature adjustment buttons to enter the test code number in the refrigerator display. When a test code has been entered, the displays will flash to confirm the test. Press the HOLD button for 3 seconds to begin the test.

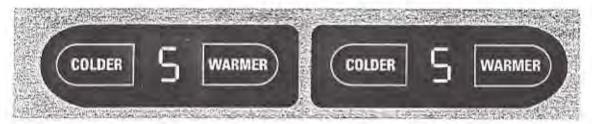
For temperature control panels with 3-digit displays, the COLDER temperature adjustment button will increment the numbers down and the WARMER temperature adjustment button will increment the numbers up. Use the freezer temperature adjustment buttons to enter the test code number in the freezer display. Use the refrigerator temperature adjustment buttons to enter the test code number in

the refrigerator display. When a test code has been entered, the displays will flash to confirm the test code. Press any button other than a temperature adjust button to begin the test.

When testing has been completed, do one of the following things:

- Enter code 1 5 to completely reset the system.
- Enter code 1 6 to exit diagnostic mode. The temperature control panel is reset automatically.
- Unplug the refrigerator for at least 10 seconds. Test mode will terminate when the refrigerator is plugged back in.

Test mode will terminate automatically after 15 minutes of inactivity.



Temperature Control Panel (Single-Digit Display)

Table 2. Diagnostic Tests			
Freezer Display	Refrigerator Display	Mode	Comments
0	2	Temperature control panel to main control board communication	P on the FZ display if OK. F on the FZ display if not OK.
0	3	Temperature control panel to dispenser board communication	P on the FZ display if OK. F on the FZ display if not OK.
0	4	Dispenser board to main control board communication	P on the FZ display if OK. F on the FZ display if not OK.
0	6	Temperature control panel self- test	See Temperature Control Panel Self-Test on page 35.
0	7	Control and sensor system self- test	See Control and Sensor Self-Test on page 36.
1	0	Open damper	Damper will open, pause briefly, then close.
1	1	Fan speed test	Each fan will run for 10 seconds, then stop.
ì	2	100% run time	This mode runs the sealed system 100% of the time for 1 hour.
à	3	Enter pre-chill	This places the freezer in pre-chill mode. The refrigerator will return to normal operation on its own.
1	4	Enter defrost	This will set the refrigerator into the defrost mode. If the cabinet is not cold when executed, this mode may execute extremely fast. The refrigerator will return to normal operation on its own.
4	5	Refrigerator reset	Causes a system reset.
1	6	Test mode exit	Causes system to exit test mode and resets temperature control panel.
1	7	Degree C/F	Refrigerator temperature adjust keys can be used to change display from F to C or C to F.

## Communication Tests (0 2, 0 3, or 0 4)

A communication test will display the test code while checking communication. When the test has concluded, the freezer display will display a P (passed) or an F (failed) for 2 seconds. After 2 seconds, the displays will show the test code. At this time, a new test code can be entered.

## Temperature Control Panel Self-Test (0 6)

This test applies only to the temperature control board inside the fresh food compartment.

When the Temperature Control Panel Self-Test is initiated, all of the LEDs and numerical segments in the displays will illuminate. When the SAFE THAW button is pushed, all 3 LEDs for safe thaw should turn off. When the QUICK CHILL button is pressed, all 3 LEDs for the quick chill should turn off. Continue this process for each LED/Button pair on the display. The colder key is to turn off seven-segment LEDs. The warmer key is to turn off the Set LED for both the freezer and the fresh food compartments.

To exit the Temperature Control Panel Self-Test, both of the refrigerator temperature adjust keys must be pressed simultaneously for 3 seconds. This can be done at any time to exit the test.

#### Dispenser Board

No self diagnostic tests exist for the dispenser board. Dispenser board operation is tested by pressing each button and checking for proper operation.

#### Control and Sensor System Self-Test (0 7)

This test checks all five thermistors located throughout the unit. Once the test is initiated, the test code (0.7) will stop flashing and the thermistor test results will appear on the freezer display in the test order listed below. The thermistor test sequence number will not be shown on the display.

If the unit is not equipped with the Quick Chill option, the third thermistor (quick chill) will display a 0 and 3 audible beeps will sound at the temperature control panel. This is not a failure if the unit is not equipped with the Quick Chill option.

#### Thermistor test results:

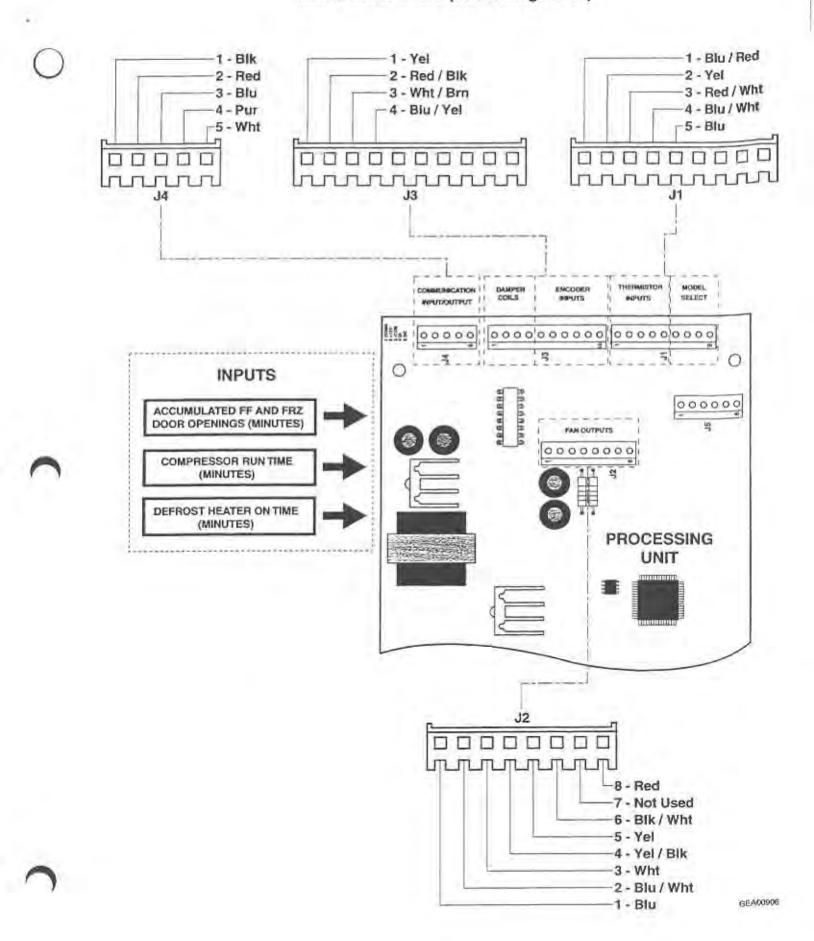
- P = Pass
- 0 = Failed
- S = Short to 5 VDC
- B = Bad amplifier

#### Thermistor test sequence is:

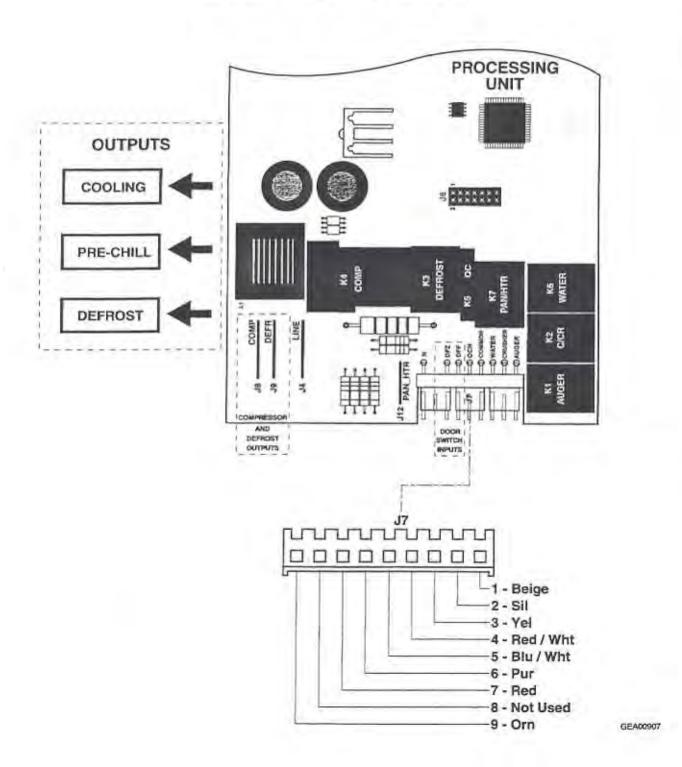
- Fresh food top thermistor
- 2. Fresh food bottom thermistor
- 3. Quick chill thermistor (displays 0 if unit is not equipped with Quick Chill option)
- Evaporator thermistor
- 5. Freezer thermistor

**Note:** Thermistor test results will be displayed in the sequence shown above. The thermistor test sequence number will not be shown on the display.

#### Main Control Board (Low-Voltage Side)



## Main Control Board (120-VAC Side)



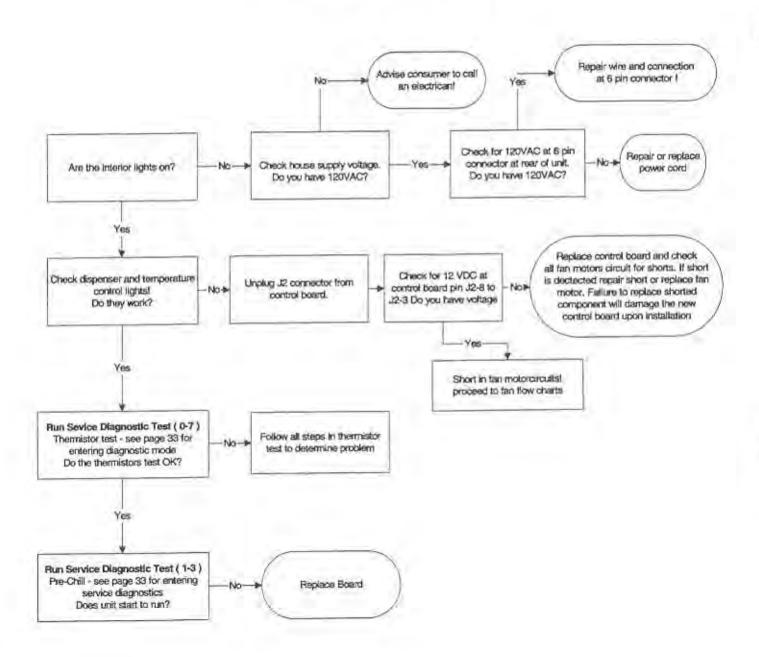
			Low-Voltage Side)	
Connector	Pin	Wire Color	Component Termination	Pin-to-Pin Voltage Reading
J1	1	Blue/Red	Fresh food thermistor #1	J1 pin 1 to pin 5 = 2.8 to 3.5 VDC
J1	2	Yellow	Fresh food thermistor #2	J1 pin 2 to pin 5 = 2.8 to 3.5 VDC
J1	3	Red/White	Freezer thermistor	J1 pin 3 to pin 5 = 2.8 to 3.5 VDC
J1	4	Blue/White	Evaporator thermistor	J1 pin 4 to pin 5 = 2.8 to 3.5 VDC
J1	5	Blue	Thermistor supply voltage (5 VDC)	J1 pin 5 to J4 pin 3 = 5 VDC
J2	1	Blue	Evaporator fan tachometer	J2 pin 1 to pin 3 = 6.3 VDC
J2	2	Blue/White	Fan input	J2 pin 2 to pin 3 = 12 VDC
J2	3	White	Fan common	J2 pin 3 to pin 8 = 12 VDC
J2	4	Yellow/Black	Evaporator fan	J2 pin 4 to pin 3 = 12.4 VD0 (high speed), 8 VDC (low speed)
J2	5	Yellow	Condenser fan	J2 pin 5 to pin 3 = 13.4 VDC (condenser fan is single speed)
J2	6	Black/White	Fresh food fan	J2 pin 6 to pin 3 = 0 VDC (high speed), 3 VDC (low speed)
J2	7	Not used	Not applicable	Not applicable
J2	8	Red	Fan supply voltage (12 VDC)	J2 pin 8 to pin 6 = 13.4 VDC (high speed), 9 VDC (low speed) J2 pin 8 to J4 pin 3 = 13.4 VDC

- 39 -

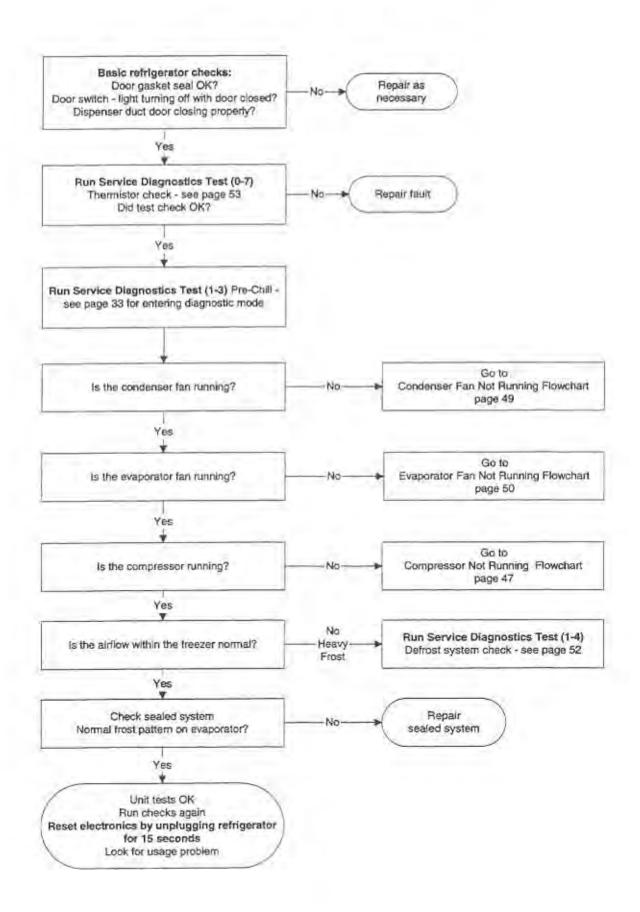
Connector	Pin	Wire Color	Component Termination	Pin to Pin Voltage Reading
J3	1	Yellow	Damper	J3 pin 1 to J4 pin 3 = Standing Voltage 2.3 VDC Traveling Voltage 6.0 VDC
J3	2	Red/Black	Damper	J3 pin 2 to J4 pin 3 = Standing Voltage 2.3 VDC Traveling Voltage 6.0 VDC
J3	3	White/Brown	Damper	J3 pin 3 to J4 pin 3 = Standing Voltage 2.3 VDC Traveling Voltage 6.0 VDC
J3	4	Blue/Yellow	Damper	J3 pin 4 to J4 pin 3 = Standing Voltage 2.3VDC Traveling Voltage 6.0 VDC
J4	1	Black	Dispenser board common transmit/receive	See schematic
J4	2	Red	Dispenser board common 12 VDC	See schematic
J4	3	Blue	Dispenser board common ground	See schematic

		Main C	ontrol Board Locator Table (120-VAC Side)	
Connector	Pin	Wire Color	Component Termination	Pin to Pin Voltage Reading
J7	1	Beige	Auger motor	J7 pin 1 to J7 pin 9 + 120 VAC
J7	2	Silver	Cube solenoid	J7 pin 2 to J7 pin 9 + 120 VAC
J7	3	Yellow	Water valve	J7 pin 3 to J7 pin 9 + 120 VAC
J7	4	Red/White	Auger motor interlock	J7 pin 4 to J7 pin 9 + 120 VAC
J7	5	Blue/White	Quick chill heater	J7 pin 5 to J7 pin 9 + 120 VAC
J7	6	Purple	Fresh food door light switch feedback	J7 pin 6 to J7 pin 9 + 120 VAC
J7	7	Red	Freezer door light switch feedback	J7 pin 7 to J7 pin 9 + 120 VAC
J7	8	Not used	Not used	Not used
.57	9	Orange	Neutral	Neutral

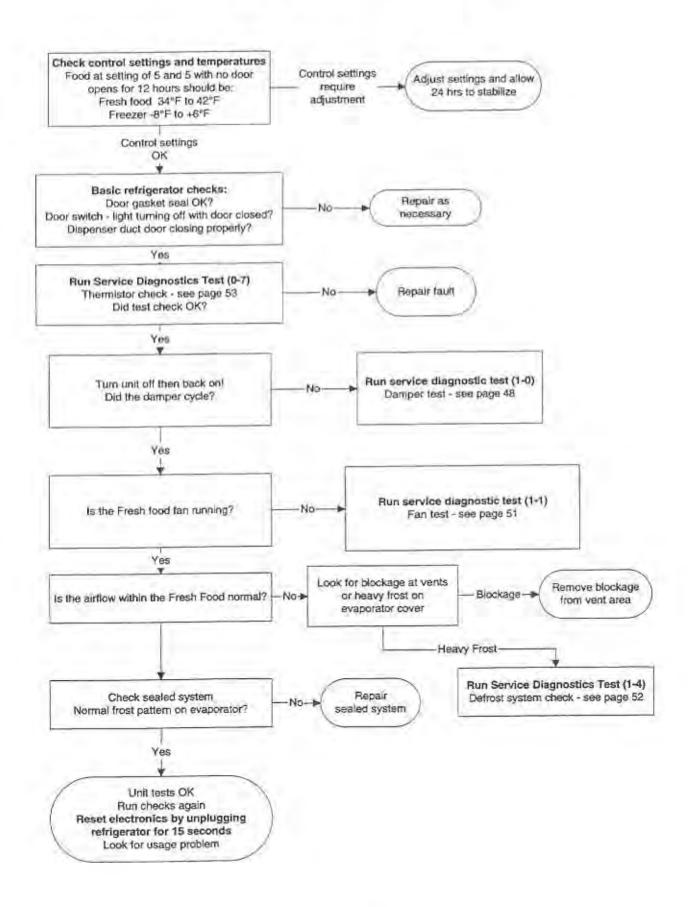
### Unit Dead, No Sound & No Cooling



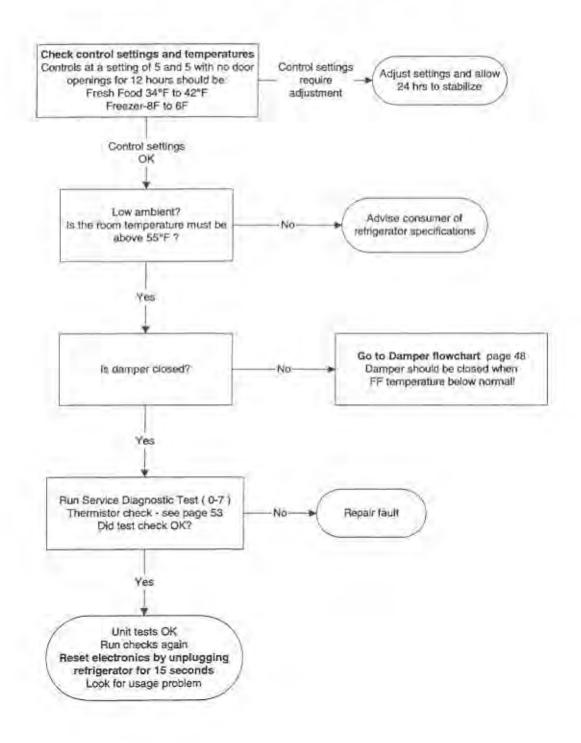
#### Fresh Food Warm - Freezer Warm



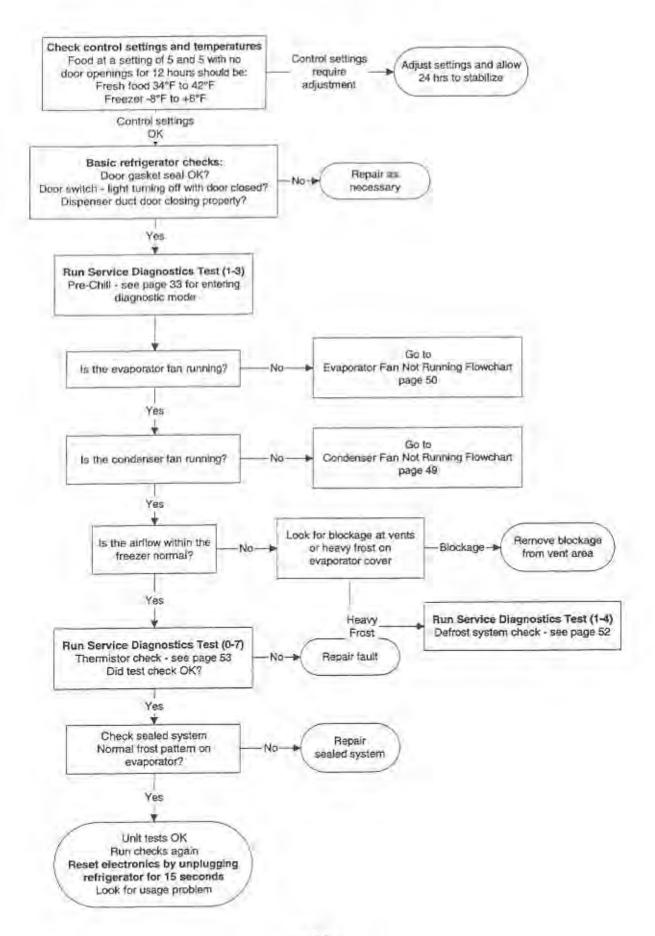
#### Fresh Food Warm - Freezer Normal



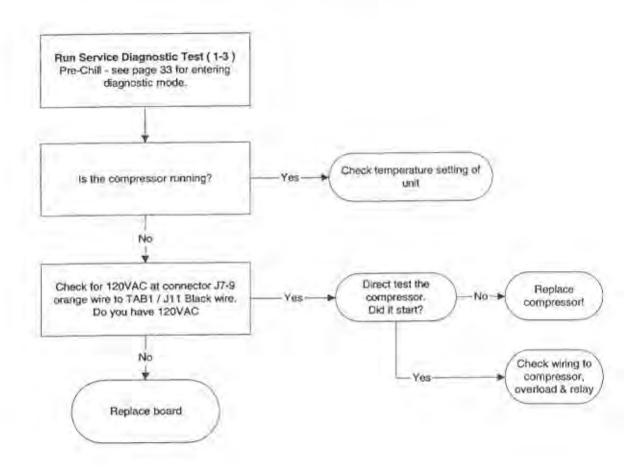
#### Fresh Food Too Cold - Freezer Normal



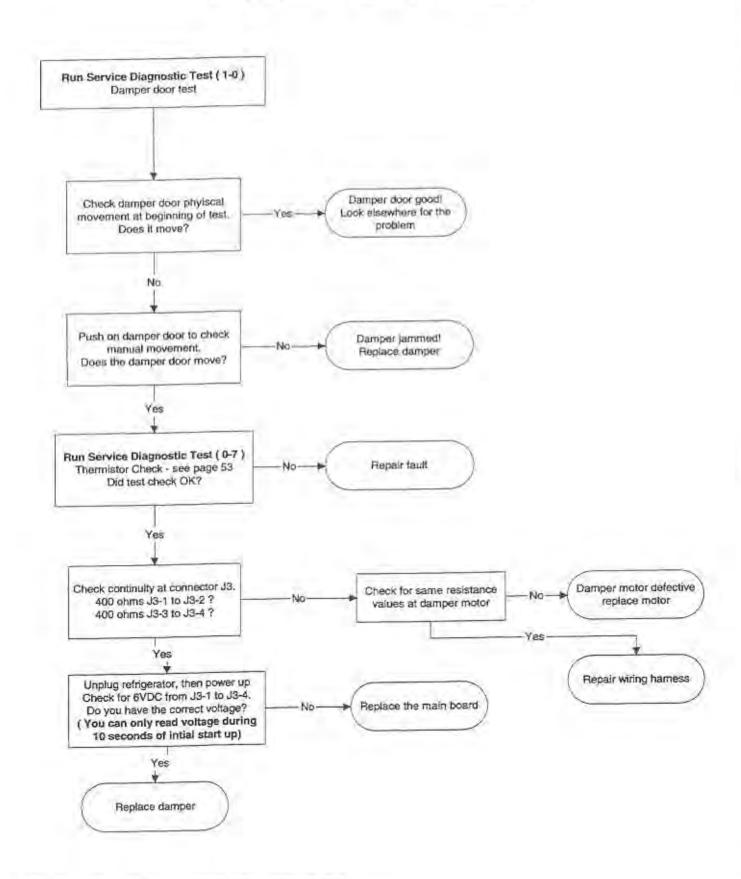
#### Freezer Warm - Fresh Food Normal



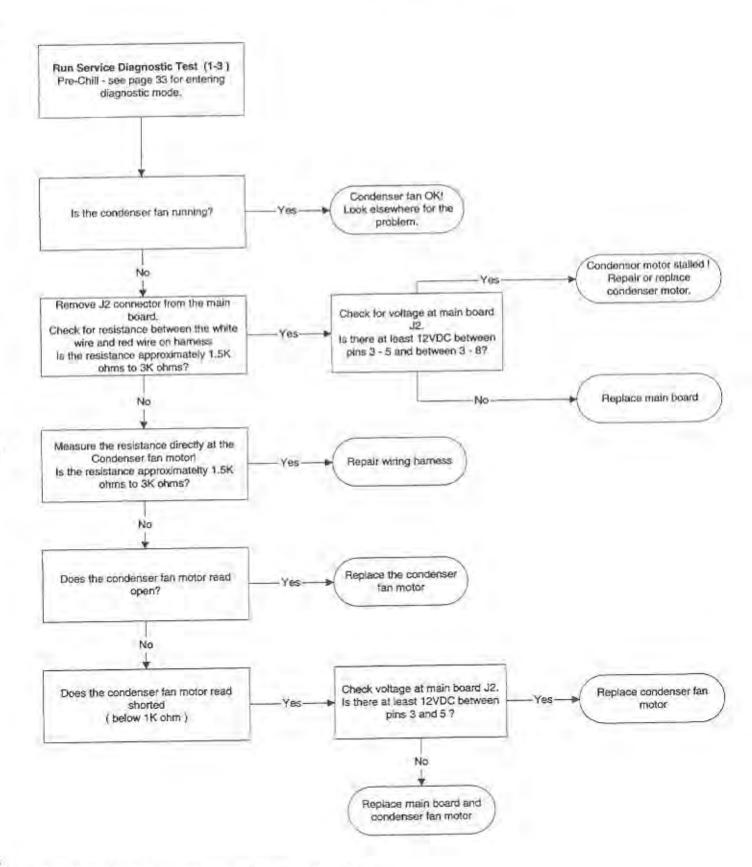
## Compressor Not Running



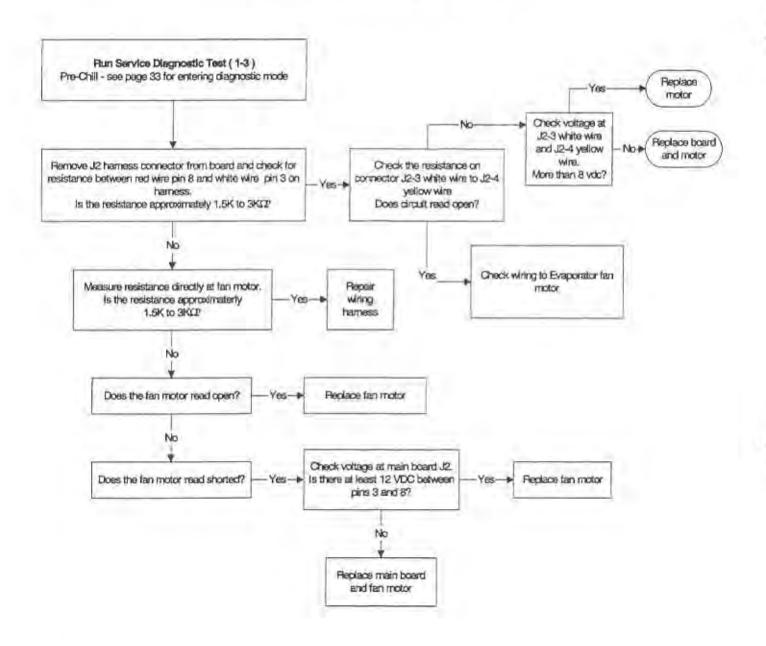
## Damper Door Not Opening or Not Closing



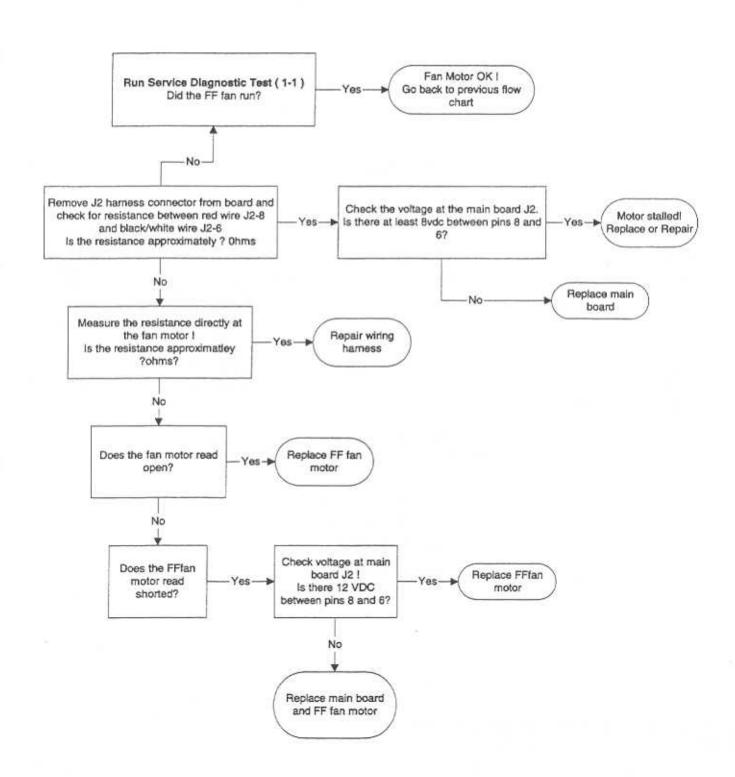
## Condenser Fan Not Running



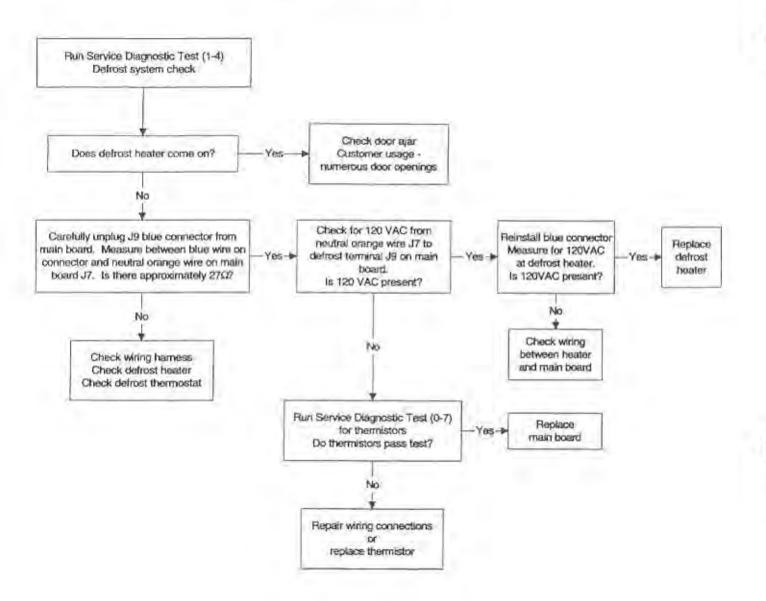
## Evaporator Fan Not Running



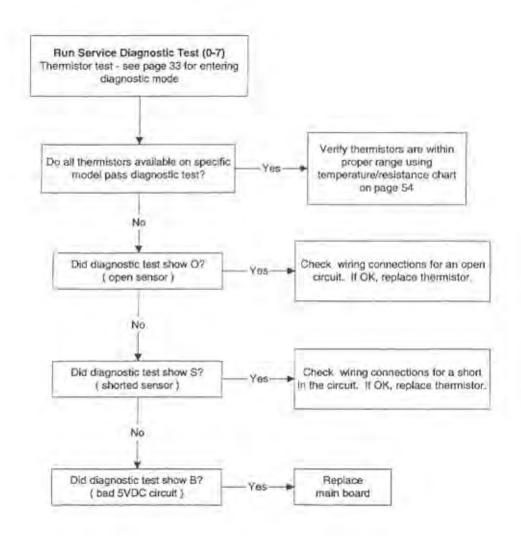
#### Fresh Food Fan Not Running



## Heavy Frost on Evaporator



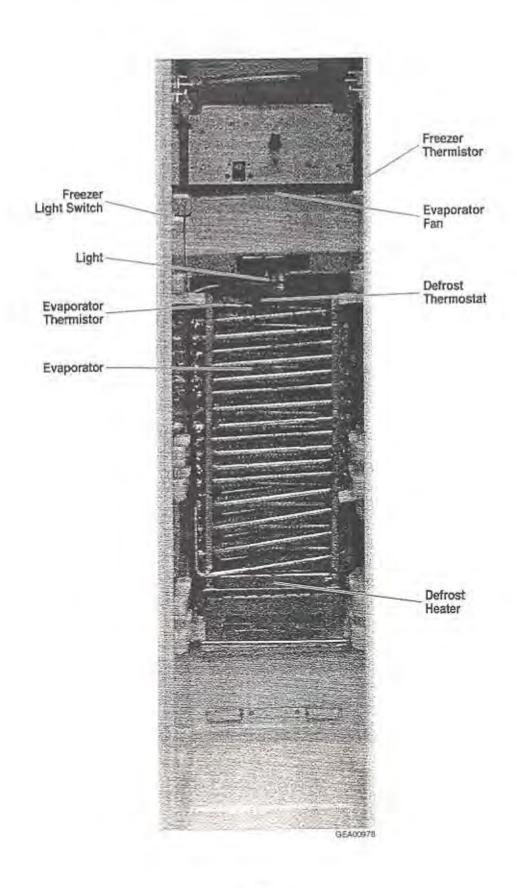
#### Thermistor Test

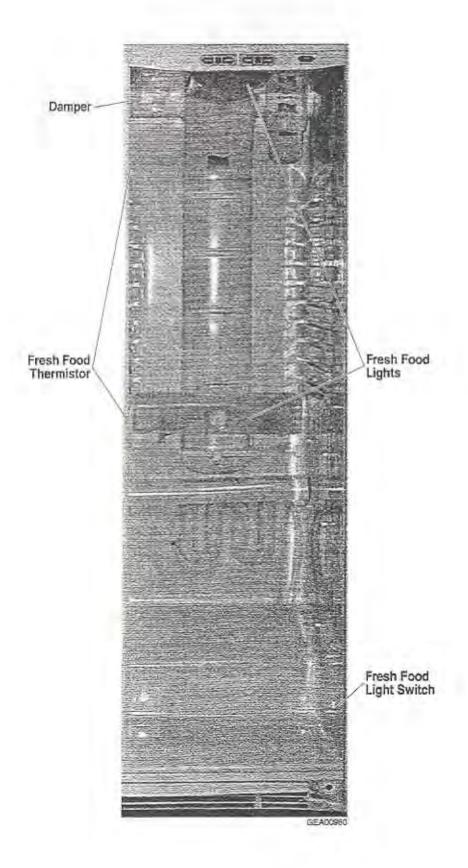


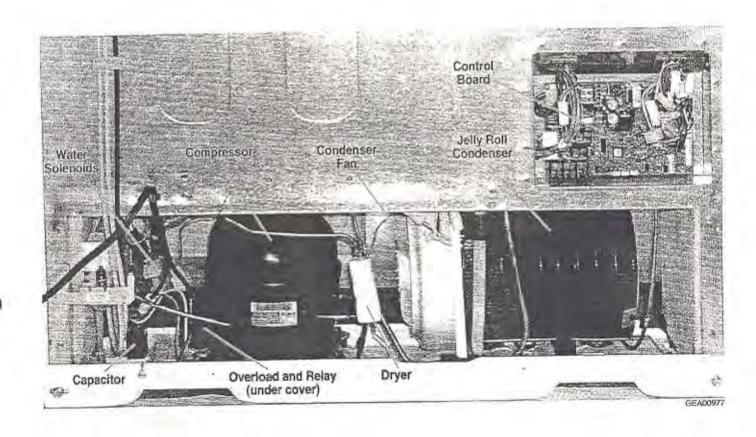
Temperature Degrees (C)	Temperature Degrees (F)	Resistance in Kilo- Ohms
-40	-40	166.8 kΩ
-35	-31	120.5 kΩ
-30	-22	88 kΩ
-25	-13	65 kΩ
-20	-4	48.4 kΩ
-15	5	36.4 kΩ
-10	14	27.6 kΩ
-5	23	21 kΩ
0	32	16.3 kΩ
5	41	12.7 kΩ
10	50	10 kΩ
15	59	7.8 kΩ
20	68	6,2 kΩ
25	77	5 kΩ
30	86	4 kΩ
35	95	3.2 kΩ
40	104	2.6 kΩ
45	113	2.2 kΩ
50	122	1.8 kΩ
55	131	1.5 kΩ
60	140	1.2 kΩ

NOTE: The thermistor's resistance has a negative coefficient. As the temperature increases, the thermistor's resistance decreases.

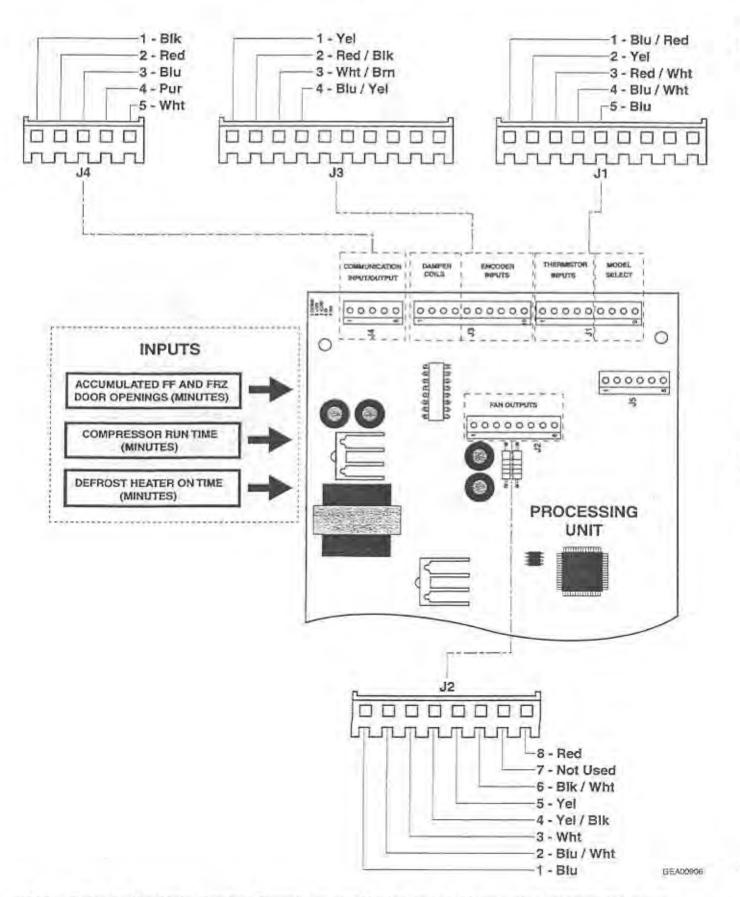
# **Component and Connector Locator Views**





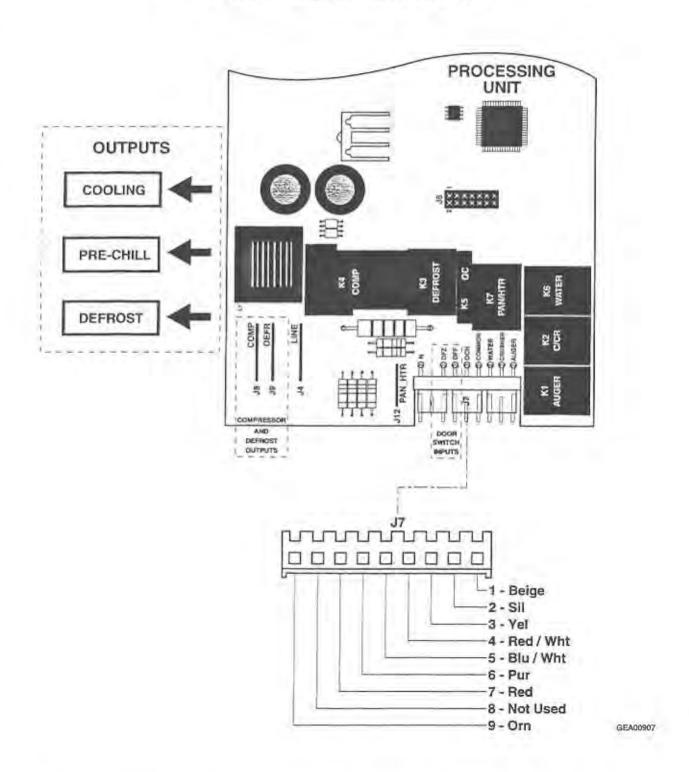


## Main Control Board (Low-Voltage Side)



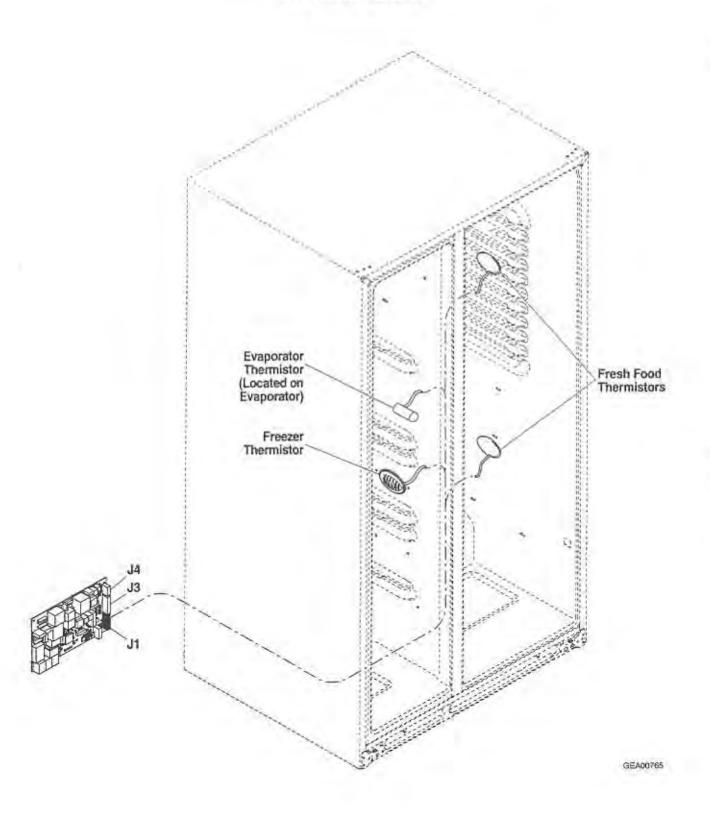
NOTE: Refer to the Main Control Board Locator Tables in the Diagnostics chapter for more information.

## Main Control Board (120-VAC Side)



NOTE: Refer to the Main Control Board Locator Tables in the Diagnostics chapter for more information.

## Thermistor Locator



## **Schematics**

